# Risk Management Strategy Example Template – Working with Young People in WS – Social Media

Insert your role in the project and wider risk mitigation strategy here

|  |  |  |
| --- | --- | --- |
| **Description of risk** | **Risk rating** | **Mitigation strategies** |
| Young people are trolled or abused online | **High** | 1. Young people to give consent to all three organisations and opt-out options
2. Young people informed of social media imprint of their posts (e.g. over 5000 people)
3. Participants offered a clear process to report any incidents
4. Participants offered a clear process to opt out of program
5. Participants offered options to participate with varying levels of anonymity (e.g. ability to use a pseudonym, de-identify voice)
6. Ensure potential risks are clearly communicate to participants in registration pack
7. Offer facilitated skill session about trolling through skills incubators
8. Every content producer strongly encouraged to attend a debrief and provided flexible options to engage
9. Offer E-Safety Commissioner resources, including information about reporting mechanisms to all participants
10. Consult with young people and participants regarding additional strategies to manage trolling and online abuse
 |

|  |  |  |
| --- | --- | --- |
| Young people experience an incident of racism, sexism, ableism or homophobia | **Medium** | 1. Project partners to enact a Safer Spaces policy to ensure spaces are safe prior to participation
2. Participants offered a clear process to report any incidents
3. Participants offered a clear process to opt out of program
4. Offering Culturally appropriate healing modalities as part of project
5. Every content producer strongly encouraged to attend a debrief and provided flexible options to engage
 |
| Reputation risk to project e.g. Daily Telegraph runs damaging print media story | **Low** | 1. Provision of media leadership
2. Media partners sought and relationships built as preventative measure
 |

|  |  |  |
| --- | --- | --- |
| Young people self-harm during or as result of project | **Medium***Intolerable**Improbable* | 1. Participants offered a clear process to report any incidents
2. Participants offered a clear process to opt out of program
3. Offering Culturally appropriate healing modalities as part of project
4. Every content producer strongly encouraged to attend a debrief and provided flexible options to engage
5. Utilise cultural safety principles when designing face to face sessions, particularly incubators
6. Project partners to offer crisis service referrals as required
7. Project partners to explore partnering with service providers to further develop ‘safety’ net for participants
 |
| Young people experience sexual harassment or assault during the project | **Medium***Intolerable**Improbable* | 1. Project partners to enact a Safer Spaces policy to ensure spaces are safe prior to participation
2. Participants offered a clear process to report any incidents
3. Participants offered a clear process to opt out of program
4. Offering Culturally appropriate healing modalities as part of project
5. Every content producer strongly encouraged to attend a debrief and provided flexible options to engage
6. Clear, transparent process to deal with perpetrator, designed by MYAN NSW, and reiterated to participants throughout program
 |
| We do not create enough engaging content for 12 stories per incubator | **Medium***Undesirable**Improbable* | 1. Ensuring incubators are designed safely to encourage good content production
2. Renumerate young people to create content with honorarium
3. Develop strategies to source content throughout cycle of project and not just at incubator touchpoints
 |
| Young people don’t register to evaluation program/ or drop out | **Low***Tolerable**Improbable* | 1. Ensuring evaluation is designed safely to encourage participation
2. Ensuring good rapport with participants to increase evaluation participation
3. Renumerate young people to participate in evaluation with honorarium
4. Offer flexible options to be interviewed (e.g. face to face, phone, Zoom)
 |

**APPENDIX A:**

**WSCF Risk Score Matrix**

|  |  |  |
| --- | --- | --- |
|  |  | **Severity** |
|  |  | **Acceptable***Little to no effect* | **Tolerable***Effect felt but not critical* | **Undesirable***Serious Impact* | **Intolerable***Could be catastrophic* |
| **Probability** | **Improbable***Unlikely to occur* | **Low** | **Low** | **Medium** | **Medium** |
| **Possible***May occur* | **Low** | **Medium** | **High** | **High** |
| **Probable***Will occur* | **Medium** | **Medium** | **High** | **High** |

**APPENDIX B:**

**Risk Category and Action**

|  |  |
| --- | --- |
| **Category** | **Action** |
| High | Immediate action is required – do not proceed until risks are controlled |
| Medium | Management responsibilities specified – reduce risk as low as possibly achievable |
| Low | Proceed but monitor tasks, risks and controls |