

#### **TERMS AND CONDITIONS**

Fairfield City Council's, Re-Illuminate 2021

Event Date: Sunday 27 June, 2021

Event Location: Fairfield Showground, 443 Smithfield Rd, Prairiewood

## **COVID-19 Conditions of Entry**

Re-Illuminate 2021 is operating under the approved COVID Safe plan. The safety of our audience and staff is paramount.

Visitors are not permitted to enter the Showground if they:

- feeling unwell and are experiencing any flu-like symptoms (sore throat, runny nose, persistent cough, shortness of breath, fever);
- have been in close contact with a person who has tested positive for COVID-19 (during the period of time in which the virus is contagious);
- are awaiting the results of a test for COVID-19;
- reside with anyone who is awaiting the results of a test for COVID-19:
- If you and/or anyone in your group are a residents of a COVID hotspot or have recently
  returned from a COVID hotspot in the last 14 days or have visited any venues listed on
  the NSW Health website <a href="here">here</a>, in the designated time periods you will not be permitted to
  attend this event, unless you can demonstrate that you have been tested and obtained a
  negative result.

Visitors who are not subject to any of the above conditions for exclusion must be willing and able to agree to the following requirements to:

- leave the site immediately if they become unwell, after notifying a member of the Events Team or a COVID Marshall;
- at all times, abiding by physical distancing requirements and (as per the NSW Health guidelines) with respect to other visitors and staff and sticking to your household groups;
- maintain good personal hand hygiene by washing their hands regularly and thoroughly and/or using hand sanitiser;
- maintain good respiratory hygiene by coughing or sneezing into their elbow or a tissue, and then disposing of tissues immediately;
- Masks are not mandatory but encouraged if you wish to wear them, please respect your fellow patrons in their decision whether they do or do not wear a mask
- All persons must listen to directions of the COVID Marshalls while at the event. Failure to do so may result in removal from the venue.

 In line with COVID-19 health regulations, and to assist in any future contact tracing requirements, it is a condition of entry that all attendees check-in using the QR code handed to them upon arrival, agree to Fairfield City Council's 'Conditions of Entry'

Council will be providing the following safeguards at the event:

- Collecting information from all attendees for contract tracing
- Observing social distancing by designated COVID Marshalls
- Making sanitising and hand washing facilities readily available
- Ensuring that the site environments are regularly cleaned and procedures are in place to mitigate risk
- Display NSW Health signage and key messaging at the event site for patrons to be reminded of the regulations
- Provide COVID Safe information at the event induction for all stakeholders and staff attending the event.

# **Terms and Conditions of entry**

By reserving your ticket to Fairfield City Council's ('Event Organiser') Re-Illuminate by any means, you agree to the following Terms and Conditions of entry to the venue.

- · Visitors enter Fairfield Showground at their own risk.
- Visitors attending Fairfield City Council's event, Re-Illuminate, require a valid entry ticket. Entry to the event is strictly limited to those who have booked tickets online prior to event. No walk-ins will be accepted under any conditions on the day.
- All ticket holders will be required to check-in to the event via a QR code on their smart phone. This is ensure Council has the correct data for contract tracing requirements.
- For all tickets purchased, contact information will be kept for a period of 28 days from check-in.
- Persons attending the Event must at all times be of neat and inoffensive appearance, must behave properly and responsibly and not engage in any behaviour that is likely to cause damage, injury, nuisance or annoyance. Intoxication, aggressive or anti-social behaviour will not be tolerated.
- Event Organiser reserves the right to refuse entry to any person at any time or to remove persons who display disruptive or disorderly conduct.
- Persons causing a disturbance or refusing to comply with requests from Security will be removed from the event.
- For safety and security reasons, all persons are required to follow all directions and instructions of the Events Team staff and Event security at all times.
- Bag checks will occur at the Event entry point and elsewhere at the venue and any items deemed unsuitable must be disposed of upon request by Event security staff.
- Security will conduct screening with metal wands at point of entry. This is to ensure no
  unauthorised items are brought onto site. Such as, sharp items or anything deemed a
  weapon by seucurity.
- Event organiser is not responsible for loss or theft of or damage to personal property.
- All children under the age of twelve (12) years entering the site must be accompanied and supervised by a person over the age of eighteen (18) at all times.
- Upon entry, ticketholders must remain in their allocated area during the event. Failure to
  do so will result in their immediate removal from the venue. Wristbands given to patrons
  upon entry must remain on during the duration of the event. Sharpie pens will be made
  availbale shold parent/guardian wishes to place contact number on the wrist band for lost
  child purpose.
- The event showbag contain colourful masks for a decorative costume wear, we ask patrons to please refrain from wearing masks that may scare or offend other patrons.

The Event Organiser reserves the right to ask patrons to remove full face covering masks upon request if deemed unsuitable for a family-friendly event

- For safety and security reasons, all visitors must obey all signs displayed around the Showground and all reasonable requests by Event Organisers.
- No person is permitted to smoke in the areas within the Showground Complex, identified as "Smoke Free Zones".
- Once the maximum capacity of any area is reached there will be no further admissions.
- Any person gaining unauthorised access to this event may be liable to prosecution.
- Patrons bringing high picnic (regular) chairs will be requested to sit on hard surfaces in the first instance, and designated seating areas in order to avoid damage to the oval and blocking the view of others.
- All persons consent to being filmed and recorded by surveillance cameras at all times and their images being used for the enforcement of any law.

# **Ticketing**

- This ticket has been created and managed using the TryBooking site and is also subject to the Terms and Conditions of TryBooking.
- Tickets cannot be on-sold by any means at a price greater than the purchase price of the tickets. Scalped tickets may be cancelled, and the ticket holder denied entry.
- Tickets purchased from TryBooking is proof of purchase for Re-Illuminate and must be presented at the time of admission.
- This ticket is non-transferable and only one ticket is valid per ticket purchased.
- Tickets are not to be duplicated for the purpose of falsifying entry.

#### **Event Cancellation**

- Due to factors such as poor weather or NSW Health warnings, the event may need to be cancelled or postponed. The Event Organiser reserves the right to cancel event if deemed necessary in the interest of public safety.
- In the instance where the event cannot be rescheduled, a full refund of the \$2.50 will be issued per ticket via trybookings. \$0.50 booking fee is non-refundable.
- You must email <u>events@fairfieldcity.nsw.gov.au</u> by midday (12pm) event day to advise event organisers that you are opting to have your ticket refunded. You will need to allow up to 14 days for the refund to take place.
- The Event organiser is not liable to any other costs or losses you may have incurred as a result of the cancellation.

# **Prohibitions and Prohibited Items**

Security and the Event Organiser reserves the right to refuse anything they deem unsuitable for the festival grounds. The festival cannot guarantee the safety or return of any prohibited items left at the entry gate. If in doubt, leave it at home.

- Re-Illuminate is an alcohol-free event. Visitors are not to bring or consume alcohol;
- No visitor's pets are allowed on Fairfield Showground property;
- No personal BBQ's, cooking equipment, gas cylinders, helium cylinders, or electrical appliances are to be brought onto Fairfield Showground property;
- Re-Illuminate does not support illegal drug use or possession, and anyone found with illegal substances will be handed over to the Police. Possession of even a small quantity of illegal drugs can lead to a criminal conviction and a criminal record for life;
- Party Poppers;
- Unsealed water bottles sealed bottles may be permitted;
- Camel bags or similar water containers;
- Knives or other dangerous weapons including potential missiles;

- Flares, fireworks or sparklers;
- Lasers or laser pointers;
- Animals or pets (other than guide dogs);
- Professional recording or broadcast devices (other than mobile phones);
- Drones;
- · Walkie-talkies;
- Flags with poles, large flags or banners that may obstruct the view of other patrons;
- Protest paraphernalia and banners;
- Any person bearing or wearing gang colours, patches or insignias are not permitted entry to the event;
- Any item that you intend (or such quantities of the item from which the Event Organiser can reasonably infer that you intend) to distribute, hawk, sell, offer, expose for sale or display for marketing or promotional purposes;
- Any dangerous goods;
- Any other items as determined by Security or Event Organiser that may cause injury or public nuisance;

Any prohibited items found will be confiscated. Alcohol will be disposed of, illegal substances or weapons or items considered dangerous or offensive will be handed over to the police.

### **Liability and Indemnity**

- Event Organiser is not responsible for the loss or damage to personal property.
- The promoter or venue shall not be held liable for any loss, injury or damages sustained entering and exiting at the event.
- In consideration of being granted entry to the Showground each such person expressly acknowledges and agrees that (subject only to gross negligence on the part of Showground staff or Event Organisers being the direct cause of any loss, damage or injury to occur), each person will enter upon the Showground premises and surrounds and/or will participate in the programs, utilise the equipment and/or take advantage of the services offered therein, absolutely at his or her own risk, such that each person releases and discharges Fairfield City Council, its management, Event Organisers, staff and contractors from all liability for loss, damage or injury which may be sustained by each such person in such manner or under such circumstances.

# **Photography and Filming**

- By entering this event site, you agree to being filmed or photographed, the product of which may be used for marketing or promotional purposes.
- All persons consent to being filmed and recorded by surveillance cameras at all times and their images being used for the enforcement of any law.

### **Age Restrictions**

• All children under the age of eighteen (18) years old entering the site must be accompanied and supervised by a person over the age of eighteen (18) at all times.

#### Weather

- Patrons can bring rain ponchos for wet weather protection. Umbrellas are not permitted.
- You agree to wear clothing and footwear that is appropriate for attendance of an allweather outdoor event. It is highly recommended that patrons wear suitable shoes and weather protection, especially when the weather has been, or may be wet.

#### General

- Section 660 of the Local Government Act 1993 provides that (among other things) it
  is an offence for any person to willfully obstruct, by way of example, an employee of a
  council in the exercise of that person's functions under the Local Government Act.
- Section 670 provides that any person that fails to comply with the terms of a notice or sign will be guilty of an offence as long as the sign is clearly legible and is exhibited at every entrance to the land or in a conspicuous place or if the land contains buildings as exhibited either inside or at or near the entrance to the building.
- Event Organiser reserves the right to alter these Terms and Conditions at any time.
- Event Organiser reserves the right to take action to enforce these Terms and Conditions.
- Event Organiser reserves the right to conduct random bag checks upon entering the venue.
- Event Organisers reserve the right to search all persons and all personal possessions at the time of entry to the venue. Failure to comply will mean you will be prevented from entering the event.

### **Privacy Policy**

- Fairfield City Council values the privacy of individuals and is committed to protecting your personal information.
- By purchasing your ticket and/or attending the event you are agreeing for your name, photograph and/or footage of you to be used for promotional or advertising purposes including social media.
- Any data collected for marketing purposes from this event will be strictly in accordance with the Privacy of Information Act.