

# Do you have . . . . .



## TROUBLE WITH TREES?

### BRANCHES

Pruning/Tree removal

### ROOTS

## IS THE TREE ON:

### PRIVATE LAND

*(residential, industrial or commercial property)*

This requires a Tree Work Permit from Council. Contact a Tree Preservation Officer for advice on the steps to be taken.

### TREES ARE IMPORTANT

Much technical advice is sought as part of our environmental commitment.

### PUBLIC LAND

*(a park or reserve, a footpath, laneway or carpark etc)*

Notify Council of the problem and a Parks Officer will investigate the problem and contact you to advise what action will be taken.

- Local Government is not responsible for plumbing on private property. The property owner is responsible for the good order and maintenance of plumbing.
- Council does give consideration to an insurance claim. The onus of proof is with the property owner in any claim and part of this process will require the visual inspection of the section of pipe where the blockage has occurred by a Council Officer. The cost of the excavation to expose the blocked section is borne by the applicant.
- Council investigates all complaints, makes an informed decision and will advise the person who lodged the complaint accordingly.

Contact Council on 9725 0222

Further information that may be of assistance visit

<http://www.sydneywater.com.au/Publications/FactSheets/Managementofsewerchokeclaims.pdf>