

FAIRFIELD DOMESTIC AND FAMILY VIOLENCE SERVICE DIRECTORY



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MAP OF FAIRFIELD CITY



DOMESTIC & FAMILY VIOLENCE

DOMESTIC AND FAMILY VIOLENCE

Domestic and family violence is violent, abusive or intimidating behaviour in a relationship. The perpetrator uses violence to control and dominate the other person. It can include:

- Verbal abuse
- Emotional abuse
- Physical abuse
- Social abuse
- Financial abuse
- Sexual abuse
- Harassment from stalking

DOMESTIC VIOLENCE

Domestic violence happens in all kinds of relationships, including:

- Intimate: partners, lovers, husband and wife, ex-partners
- Older people and their children (elder abuse)
- Other family members, including step-parents
- People with disabilities and their carers

FAMILY VIOLENCE

Family violence describes a broad range of violent, threatening, coercive or controlling behaviours most commonly used by men against women. The term reflects the diversity of women and children, their experiences and the impact of family violence on the community.

HOW TO OFFER SUPPORT

When discussing different services and family violence support with a client, approach the conversation in a way that:

- Respects their identity and unique situation (including their culture, family structure, and level of risk)
- Meets their specific needs
- Acknowledges the efforts they have made to prevent or minimise harm that they or their child have experienced
- Is non-judgemental and leaves the door open to access services in the future

FAIRFIELD DOMESTIC VIOLENCE COMMITTEE

FAIRFIELD DOMESTIC VIOLENCE COMMITTEE

The Fairfield Domestic Violence Committee (FDVC) focuses on developing strategies aimed at reducing the incidence and impact of domestic and family violence across Fairfield Local Government Area (LGA). This is achieved through developing and strengthening partnerships through:

- Resource support
- Policy planning
- Using a range of community development strategies
- Advocacy
- Community education and project delivery
- Increasing resources and services
- Professional development and training for workers

FAIRFIELD DOMESTIC AND FAMILY VIOLENCE SERVICE DIRECTORY

The service directory provides workers with the opportunity to access a resource that clearly educates them on the appropriate referral pathways and what is most important to the safety of the individual and/or family they are servicing. The aim of the directory is to ensure better and more accurate service delivery amongst service providers and organisations.


The directory includes contact details and provides information on services, including:

- Emergency contacts
- Accommodation and Housing Services
- Children and Youth Services
- Counselling and Support Services
- Financial Support Services
- Health and Wellbeing Services
- Legal Support Services
- Men's Support Services

EMERGENCY

POLICE, AMBULANCE, FIRE


Provide immediate assistance for those in danger.


 Emergency Triple Zero
(000)

FAIRFIELD CITY POLICE AREA COMMAND (PAC)


Fairfield City PAC provides in person reporting for victims of domestic and family violence.

CABRAMATTA POLICE STATION

 243-249 Cabramatta Road
West, Cabramatta NSW
2166


 9725 8999


FAIRFIELD POLICE STATION

 40-42 Smart St, Fairfield
NSW 2165

 9728 8399


WETHERILL PARK POLICE STATION

 332 Prairie Vale Road,
Prairiewood NSW 2164

 9788 5199

FAIRFIELD HOSPITAL

Fairfield Hospital provides a wide range of hospital and community based health services to the people of Fairfield LGA.

 Polding St & Prairie Vale
Road, Prairiewood NSW
2176


 9616 8111


 [www.swslhd.health.nsw.gov.
au/fairfield](http://www.swslhd.health.nsw.gov.au/fairfield)

EMERGENCY

LIVERPOOL HOSPITAL

Liverpool Hospital provides a wide range of hospital and community based health services.


 Corner of Elizabeth and Goulburn Streets, Liverpool NSW 2170

 8738 3000

 www.swslhd.health.nsw.gov.au/liverpool


ABORIGINAL FAMILY DOMESTIC VIOLENCE HOTLINE


Victims Services has a dedicated contact line for Aboriginal victims of crime who would like information on victims' rights, how to access counselling and financial assistance.

 1800 019 123

1800 RESPECT

1800 Respect is a confidential online and telephone counselling, information and referral service to support people experiencing the impacts of sexual assault, domestic or family violence.

 1800 RESPECT
(1800 737 723)


 24 hours, 7 days

 www.1800respect.org.au

CHILD PROTECTION HELPLINE

The Child Protection Helpline is a state-wide call centre staffed by professionally qualified caseworkers to receive and screen all reports about suspected abuse or neglect of a child or young person or those at risk of harm from abuse or neglect.

 132 111

 24 hours, 7 days

EMERGENCY

DOMESTIC VIOLENCE LINE


The Domestic Violence Line is a state-wide free service which provides telephone counselling, information and referrals for women and same-sex partners who are experiencing or have experienced domestic violence.


 1800 656 463

 24 hours, 7 days

KIDS HELPLINE

Kids Helpline is a free 24-hour national telephone and online counselling service for kids and young people aged between 5 and 25 years.

 1800 55 1800

 24 hours, 7 days

 kidshelpline.com.au

LIFELINE

Lifeline is a national charity providing all Australians experiencing a personal crisis with access to 24 hour crisis support and suicide prevention services.


 13 11 14

 24 hours, 7 days

 www.lifeline.org.au

LINK2HOME

Link2home is a single state wide information and referral service to assist homeless people and those at risk of homelessness.

 1800 152 152

 9am to 10pm, 7 days

EMERGENCY

MENSLINE AUSTRALIA

MensLine Australia provides telephone and online counselling services for men and boys with family and relationship concerns.



1300 789 978



24 hours, 7 days



mensline.org.au

NATIONAL DISABILITY ABUSE AND NEGLECT HOTLINE

The National Disability Abuse and Neglect hotline is an Australia-wide telephone hotline for reporting abuse and neglect of people with disability.



1800 880 052



hotline@workfocus.com



Monday - Friday:
9am - 7pm

9

MEN'S REFERRAL SERVICE

Men's Referral Service provides assistance, information, counselling and referrals, assisting men to get the support they need and working towards improving outcomes for families.



1300 766 491



24 hours, 7 days



www.ntv.org.au

EMERGENCY


NATIONAL RELAY SERVICE

The National Relay Service is a national phone service for people who are deaf or have a hearing or speech impairment to assist them to communicate with family, friends and the community.

 TTY/Voice Calls - 133 677

Speak and Listen - 1300
555 727


SMS Relay - 0423 677
767


 24 hours, 7 days


 www.relayservice.gov.au

NSW ELDER ABUSE HELPLINE

The NSW Elder Abuse Helpline provides information, support and referrals relating to the abuse of older people in NSW.


 1800 628 221


 Monday - Friday:
8.30am - 5pm

 www.elderabusehelpline.com.au

NSW RAPE CRISIS CENTRE

NSW Rape Crisis is the 24/7 telephone and online crisis counselling service for anyone in NSW who has experienced or is at risk of sexual assault and their non-offending supporters.

 1800 424 017

 24 hours, 7 days

 www.nswrapecrisis.com.au

EMERGENCY

PARENTLINE NSW

Parent Line is a telephone counselling, information and referral service for parents of children ages 0 to 18 who live in NSW.



1300 1300 52



Weekdays: 9am - 9pm
Weekends: 4pm - 9pm



www.parentline.org.au

RELATIONSHIIPS AUSTRALIA

Relationships Australia offer services around the country that include counselling, family dispute resolution (mediation) and a range of family and community support and education programs.



1300 364 277



www.relationships.org.au

SEXUAL ASSAULT SERVICE (SLHD)

The Sexual Assault Service (SLHD) provides crisis and ongoing counselling, support and medical services to people aged 14 years and over who have been sexually assaulted.



9515 9040



Monday - Friday:
8.30am - 5pm



www.slhd.nsw.gov.au

EMERGENCY

SUICIDE CALL BACK SERVICE

The Suicide Call Back Service is a 24-hour national service that provides telephone and online counselling to people 15 years and over who are suicidal, caring for someone who is suicidal, bereaved by suicide, or health professionals supporting people affected by suicide. Up to 6 sessions of ongoing counselling with the same counsellor can be scheduled at times best suited to each individual's needs.



1300 659 467



24 hours, 7 days



www.suicidecallbackservice.org.au

TRANSLATING AND INTERPRETING SERVICE (TIS NATIONAL)

TIS National is an interpreting service provided by the Department of Immigration and Border Protection for people who do not speak English and for agencies and businesses that need to communicate with their non-English speaking clients. TIS National provides immediate and pre-booked phone interpreting, and on-site interpreting. Local call fees may apply.



131 450



24 hours, 7 days



www.tisnational.gov.au

EMERGENCY

VICTIMS SERVICES

Victim Services Access Line (VAL) provides a single entry point for victims of crime in NSW to assist them in accessing services. Services include free counselling, financial assistance, information and referral support.



1800 633 063



Monday - Friday:
8am - 6pm



www.victimsservices.justice.nsw.gov.au

ACCOMODATION & HOUSING

BAPTISTCARE

BaptistCare provides supported accommodation for women and children including boys under 16. All families supported by BaptistCare have access to individual counselling as well as a range of ongoing supportive, educational, financial and parenting programs that are tailored to their needs.


 1300 275 227


 dvas@baptistcare.org.au


 baptistcare.org.au


BONNIE SUPPORT SERVICES

Bonnie Support Services Ltd provides support and/or accommodation to women and their children, who are homeless, at risk of homelessness or escaping domestic violence.

 Confidential

 9729 0939

 adminofficer@bssl.org.au
referral@bssl.org.au

 Monday - Friday:
9am - 4.30pm


 www.bonnie.org.au

ACCOMODATION & HOUSING

CORE COMMUNITY SERVICES


UPFRONT YOUTH PROGRAM

The Upfront Youth program supports young people who are homeless or at risk of homelessness by providing outreach support, safe crisis and transitional accommodation, and support services. Priority is also given to support and accommodate young people leaving statutory care and those who are victims of abuse and domestic and family violence.

 Railway Parade,
Cabramatta NSW 2166

 1800 074 922 or 9727 0477

 info@corecs.org.au


 Monday - Friday:
9am - 5pm

 corecs.org.au

FAMILY AND COMMUNITY SERVICES - RENT CHOICE START SAFELY

The Rent Choice Start Safely provides short to medium-term financial support for people escaping domestic or family violence. The subsidy helps people secure private rental accommodation so they do not have to return to the violent situation.

 360-362, The Horsley Drive,
Fairfield NSW 2165

 9754 6800


 www.facs.nsw.gov.au

ACCOMMODATION & HOUSING


HUME COMMUNITY HOUSING

Hume Community Housing provides support to young people, seniors, families, people facing homelessness, people with disabilities and people with mental health challenges.

 7 Hamilton Road, Fairfield NSW 2165

 9722 4300


 hume@humehousing.com.au

 Monday, Tuesday, Thursday, Friday: 9am - 5pm
Wednesday: 1pm - 5pm

 www.humehousing.com.au

HOUSING CONTACT CENTRE


The Housing Contact Centre provides information and assistance with accommodation and financial support.

 1300 468 746

 feedback@housing.nsw.gov.au

 www.housing.nsw.gov.au

AFTER HOURS TEMPORARY ACCOMMODATION

 1800 152 152

 feedback@housing.nsw.gov.au


 Weekdays: 4.30pm - 10pm
Weekends: 10am - 10pm

 www.housing.nsw.gov.au

ACCOMODATION & HOUSING


LAO COMMUNITY ADVANCEMENT (NSW) CO- OP LTD

Lao Community Advancement provides assistance to the Lao community in many social and welfare areas such as: culture, language, religion, immigration, housing, translation and interpretation services.

 711-715 Smithfield Road,
Edensor Park NSW 2176


24 Lovoni Street,
Cabramatta NSW 2166


 9753 3947 or 0450 688 757

 [laocommunityaustralia.doom
by.com](http://laocommunityaustralia.doomby.com)

LINK2HOME

Link2Home is available 24/7 every day of the year, and can help assist with up to 2 nights' accommodation, as well as refer clients to other services they may need around NSW.


 1800 152 152

 24 hours, 7 days

ACCOMODATION & HOUSING

MISSION AUSTRALIA

Mission Australia provides outreach services, referrals to other support services such as financial counselling, mental health support, advocacy, tenancy support and brokerage support through the South Western Sydney Early Intervention and Tenancy Support Service. The service is for adults and families who have just become homeless and those at risk of homelessness.

 Lot 14 88 Shropshire Street,
Miller NSW 2168


 8784 5400


 eotss@missionaustralia.com.au

 www.missionaustralia.com.au


SOUTH WESTERN SYDNEY SINGLE WOMEN HOMELESSNESS ACCOMMODATION AND SUPPORT SERVICE

The SWS Single Women Homelessness Accommodation and Support Service focuses on single women over 18 years of age, without accompanying children, who are homeless, or are at risk of homelessness. The target client groups are women experiencing domestic and family violence, mental health issues, substance misuse issues, and those exiting custody or mental health facilities.

 Liverpool NSW 2170

 9602 9160 or 1300 942 111

 Contact@womenshousingcompany.org

 Monday - Friday:
9am - 4.30pm


 www.womenshousingcompany.org.au

ACCOMODATION & HOUSING


SOUTH WESTERN SYDNEY HOMELESSNESS RESPONSE SERVICE FOR PEOPLE FROM CULTURALLY DIVERSE BACKGROUNDS

The SWS Homelessness Response Service for people from culturally diverse backgrounds focuses on outreach and early intervention support for people who are located primarily in the Liverpool and Fairfield LGA's. The priority client groups include single women, women and children experiencing domestic and family violence, and young people who are homeless, or at risk of homelessness.

 Liverpool NSW 2170

 9602 9160 or 1300 942 111


 info@whss.org.au

 Monday - Friday:
9am - 4.30pm

 www.womenshousingcompany.org.au


ST GEORGE COMMUNITY HOUSING (SGCH)

St George Community Housing provides long term, secure social housing and affordable housing. SGCH can offer links to a range of services including those specialising in health, financial, family, disability, and aged care services.

 1 Wall Pl, Bonnyrigg NSW
2177
Ground Floor, 61/63 Smart
St, Fairfield NSW 2165

 9585 1499

 office@sgch.com.au


 Monday - Friday:
9am - 5pm

 www.sgch.com.au

ACCOMODATION & HOUSING


ST VINCENT DE PAUL SOCIETY NSW

St Vincent De Paul Society NSW provides support and accommodation for single men and couples without children who are homeless and at risk of homelessness.

 101/103-105 Ware St,
Fairfield NSW 2165

 9822 4903


 vinnies@vinnies.org.au


 Monday - Friday:
9am - 5pm


 www.vinnies.org.au


LIVERPOOL NIGHT PATROL


Liverpool Night Patrol is a homeless service operating five nights per week (Tuesday-Saturday), excluding public holidays. The service provides sandwiches, blankets, toiletries, hot beverages and companionship to people experiencing or at risk of homelessness.

 Liverpool Pioneers Memorial
Park Macquarie Street,
Liverpool NSW 2170

 Tuesday - Saturday:
8.30pm - 9.00pm

 Edwin Wheeler Oval/Miller
Park - Cnr Maxwells Avenue
and Cartwright Ave, Sadlier
NSW 2168


 Tuesday - Saturday:
9:15pm - 9:45pm

 liverpoolnightpatrol@sydney.vinnies.org

ACCOMODATION & HOUSING

SOUTH WEST SYDNEY COMMUNITY SUPPORT SERVICES (SPECIALIST HOMELESSNESS SERVICE)

South West Sydney Community Support Services provides support to single men and couples over the age of 25 years without accompanying children. The service provides early intervention support to prevent homelessness, incorporating the Mt Pritchard and Bankstown Community Support Centres, supported transitional accommodation and intensive responses for clients with complex needs.

 Fairfield, Bankstown and Liverpool LGA


 9560 2656

 intakeofficer@sydneyvinnies.org

 www.vinnies.org.au


LADY OF THE WAY

Lady of the way is a supported crisis accommodation service for single women aged over 55 years in Western Sydney. The service provides both temporary crisis accommodation and mid-term refuge.

 Western Sydney, NSW

 9560 2656

 olow@vinnies.org.au


 24 hours, 7 days

 www.vinnies.org.au

ACCOMODATION & HOUSING

LIVERPOOL MEN'S CENTRE

Liverpool Men's Centre is a crisis accommodation and case management service for unaccompanied men, providing safe shared accommodation with individual bedrooms.

 South Western Sydney, NSW

 9560 2656

 intakeofficer@sydneyvinnies.org


 www.vinnies.org.au

ST JUDES

St Judes is a transitional accommodation for unaccompanied men, located in South Western Sydney. St Judes specialises in supporting men through a dedicated team of support workers, case workers and partnerships with other specialised and mainstream services.

 South Western Sydney, NSW

 9560 2656


 intakeofficer@sydneyvinnies.org

 www.vinnies.org.au

ACCOMODATION & HOUSING

WESLEY MISSION

Wesley Mission provides support to families who are homeless or at risk of homelessness, focusing on men and couples with accompanying children in the Fairfield and Liverpool LGAs. The service has a strong focus on responses for Aboriginal people and is accessible to people from culturally and linguistically diverse backgrounds.

 Fairfield and Liverpool LGA

 1300 259 789


 communityhousing@wesleymission.org.au


 www.wesleymission.org.au

CHILDREN & YOUTH SERVICES


COMMUNITY FIRST STEP (CFS)

Community First Step provides short term case management, home visits, parenting programs and works closely with local schools, agencies to have the needs of clients met appropriately. CFS coordinates the Fairfield Youth Centre four times a week from Monday to Thursday from 3pm to 6pm; providing many activities and workshops for young people. Supported playgroups and child care are also available.

 25 Barbara St, Fairfield
NSW 2165

 9727 4333


 cfs@cfs.asn.au

 Monday - Friday:
9am - 5pm

 www.cfs.asn.au


CORE COMMUNITY SERVICES

CORE Community Services provides support to children, youth and families living in the Fairfield and Liverpool LGA. The 'Child, Youth and Families Project' aims to support those aged 0-24 years and their carers or families in overcoming conflicting situations and providing education and advice about family living situations. Services also include home visits, case management, drug and alcohol counselling and group work programs.

 Cnr Railway Parade and
McBurney Rd, Cabramatta
NSW 2166

 1800 074 922 or 9727 0477

 info@corecs.org.au

 Monday - Friday:
9am - 5pm


 corecs.org.au

CHILDREN & YOUTH SERVICES


DAYSTAR FOUNDATION

Daystar Foundation provides a safe, supportive and educative environment for people aged from 12 years at the Bonnyrigg Community Centre, with games, Wi-Fi, study help, and free food provided 3 days a week.

 28 Bonnyrigg Ave, Bonnyrigg
NSW 2177

 9753 1600

 info@daystar.org.au


 Monday - Friday:
9am - 12pm, 1pm - 5.30pm


 www.daystarfoundation.org.au

FAIRFIELD/LIVERPOOL YOUTH HEALTH SERVICE (FLYHT)

FLYHT is a youth health service that assists young people aged 12 to 24 years in the South West of Sydney. The service provides case management, counselling services, support groups, referral and support, educational programs and outreach clinics and programs.

 53-65 Mitchell St, Carramar
NSW 2163


 8717 1717


 Monday - Friday:
8.30am – 5pm

CHILDREN & YOUTH SERVICES


HEADSPACE LIVERPOOL

Headspace Liverpool is a youth mental service that works with young people between the ages of 12- 25 years.

 1/50 Macquarie St, Liverpool
NSW 2170

 8785 3200


 headspace.liverpool@benevolent.org.au


 Monday - Friday:
9am - 5pm

 headspace.org.au

KIDS HELPLINE

Kids Helpline is a free national helpline with 24 hour telephone and online counselling service for kids and young people aged between 5 and 25 years.


 1800 551 800

 24 hours, 7 days

 www.kidshelpline.com.au

LEGAL AID NSW (YOUTH HOTLINE)

Legal Aid NSW (Youth Hotline) provides legal advice and information to young people less than 18 years.

 1800 10 18 10


 Monday - Thursday:
9am -12am
Friday - Sunday: 24 hours


 www.legalaid.nsw.gov.au

CHILDREN & YOUTH SERVICES

LIVERPOOL-FAIRFIELD CHILD AND ADOLESCENT MENTAL HEALTH SERVICE (CAMHS)


CAMHS provides assessment and intervention for children, young people and their families, who have complex or moderate to severe mental health problems. Assessment and intervention may include a combination of individual, family and group sessions.

 53-65 Mitchell Street,
Carramar NSW 2163

 8717 1700


 Level 1, 13 Elizabeth
Street, Liverpool NSW 2170

 9827 8011

 Monday - Friday:
8.30am - 5pm

OPEN FAMILY-WHITELION LEARNING AND EMPLOYMENT ACHIEVEMENT PROGRAM (LEAP)

LEAP provides support to young people through case management, education, assistance with transitioning back to school or training and employment. Supported referral is also provided for barriers such as mental health issues and domestic violence that require specialist support.

 162 Railway Parade,
Cabramatta NSW 2166

 0408 592 124


 Anh.nguyen@whitelion.asn.au


 www.whitelion.org.au


CHILDREN & YOUTH SERVICES

PCYC

PCYC offers a range of activities and programs to provide young people with information, skills and educational opportunities to empower them for the future. PCYC aims to provide a strong support and mentoring system for young people. The centre offers opportunities for young people to engage in school holiday activities, kickboxing, self defense classes, wrestling, table tennis, gym, badminton and archery.

 Cnr Railway Pde & McBurney Road, Cabramatta NSW 2166

 9727 8908


 fairfieldcabramatta@pcycnsw.org.au


 Monday - Friday:
10am - 9pm
Saturday: 10am - 2pm
Sunday: 9am - 12pm

 www.pycnsw.org.au

TED NOFFS STREET UNIVERSITY

Ted Noffs Street University provides various community based services and interactive spaces for people aged 12 - 25 through vocational and educational workshops and bridging programs to further education. The University aims to engage and motivate disadvantaged young people through provision of material and social supported needed to actualise ideas and ambitions.

 1 Speed Street, Liverpool NSW 2170

 8785 8000

 streetuniversity@noffs.org.au

 Monday, Wednesday, Thursday: 12pm - 9pm
Tuesday: 12pm - 7pm
Friday: 1pm - 9pm

 noffs.org.au/street-uni

CHILDREN & YOUTH SERVICES

YOUTH OFF THE STREETS

Youth Off The Streets provides a range of services, programs and initiatives for young people that focus on enhancing safety, supporting growth and providing opportunities for development.

 0417 684 871


 fairfieldo@youthoffthestreets.com.au

 youthoffthestreets.com.au

FATHER CHRIS RILEY FAIRFIELD OUTREACH PROGRAM

YOTS Outreach Program focuses on initiatives for youth aged between 12 and 21 years. All ages are welcome to attend, and families are particularly encouraged to attend and support the programs. The programs include recreational activities, workshops and free BBQ's. Support and referral services are also provided.


 0417 684 871

 fairfieldo@youthoffthestreets.com.au


 youthoffthestreets.com.au

CHILDREN & YOUTH SERVICES

FAIRFIELD OUTREACH


 Fairfield Outreach, Bonnyrigg
Skate Park, corner of
Smithfield Road and
Elizabeth Drive, NSW 2176


 Tuesdays: 4pm - 8pm

 Fairfield Outreach, Cabra
Vale Park, 151 Railway
Parade, Cabramatta NSW
2166

 Wednesdays: 4pm - 8pm

CANLEY VALE DROP-IN CENTRE

 13 Prince Street, Canley Vale
NSW 2166

 Thursdays: 4pm - 8pm

COUNSELLING & SUPPORT SERVICES

BENEVOLENT SOCIETY

Benevolent Society provides counselling, financial assistance, family therapy, court support and advocacy services to men, women and children who are at risk of, or have experienced, domestic or family violence.



Level 6, 203
Northumberland Street,
Liverpool NSW 2170



1800 236 762



www.benevolent.org.au

BONNIE SUPPORT SERVICES

Bonnie Support Services provides crisis accommodation, transitional housing, casework support, information and referrals, counselling, children's services and advocacy.



Confidential



9729 0939



adminofficer@bssl.org.au
referral@bssl.org.au



Monday - Friday:
9am - 4.30pm




www.bonnie.org.au

COUNSELLING & SUPPORT SERVICES

CATHOLICCARE


CatholicCare provides relationship counselling, family counselling, specialised DV counselling and post separation counselling for women and men in DV situations, couples, families, adolescents and children.

 625 Cabramatta Rd W,
Cabramatta West NSW
2166

Suite 6 Level 2/54 Smart
St, Fairfield NSW 2165

 13 18 19


 connect@catholiccare.org

 Monday - Friday:
8am - 8pm

 www.catholiccare.org


CENTRELINK

Centrelink provides financial assistance, referrals to local support services, and social work services.

 29-33 Barbara Street,
Fairfield NSW 2165

251-257 Cabramatta Road,
Cabramatta NSW 2166

 132 850


 Monday - Friday:
8am - 5pm


 www.humanservices.gov.au

COUNSELLING & SUPPORT SERVICES


COMMUNITY FIRST STEP

Community First Step provides assistance to women and their children leaving violent relationships. This includes case management, direct support, counselling services, home visits, advice and referrals and emergency food relief for people who are suffering financial distress.

 25 Barbara St, Fairfield
NSW 2165

 9727 4333


 cfs@cfs.asn.au


 Monday - Friday:
9am - 5pm

 www.cfs.asn.au


CORE COMMUNITY SERVICES

CORE Community Services provide assistance to domestic and family violence victims living in the Fairfield LGA. This includes case coordination, case management, brokerage, emotional support, educational activities and direct services to children.

 Corner of Railway Parade
and McBurney Road,
Cabramatta, NSW 2166

 9727 0477

 dv@corecs.org.au


 Monday - Friday:
9am - 5pm

 corecs.org.au

COUNSELLING & SUPPORT SERVICES


LIVERPOOL-FAIRFIELD STAYING HOME LEAVING VIOLENCE SERVICE

Liverpool-Fairfield Staying Home Leaving Violence program aims to prevent homelessness by working with NSW Police to remove the perpetrator from the family home so that women and children can remain safely where they are.

 SWS Legal Centre, Level 1, 98-100 Moore Street, Liverpool NSW 2170

 Liverpool: 9602 7795
Fairfield: 9726 9911

 shlv@swwslc.org.au

 Monday - Friday:
9am - 5pm

 www.swwslc.org.au


NSW SLASA

NSW SLASA provides a range of services to the Spanish speaking community of NSW. This includes information and referral services, counselling and assistance with paperwork. NSW SLASA also provides a range of social, educational and recreational activities and programs.

 Bonnyrigg Community Services, Bonnyrigg Plaza Shopping Centre Bonnyrigg NSW 2177

 9610 0288

 manager@nswslasa.com.au


 Monday - Friday:
9.30am - 4pm

 www.nswslasa.com.au

COUNSELLING & SUPPORT SERVICES


PARKS COMMUNITY NETWORK

Parks Community Network provides a range of family support services including case management, skill development programs, information, referral, advocacy and various educational group workshops at local venues.

 Community Service Centre, Stockland Town Centre, 561 - 583 Polding Street, Wetherill Park NSW 2164

 9609 7400


 fsscoordinator@parkscommunity.org.au

 Monday - Friday:
9am - 12.30pm,
1.30pm - 4.30pm

 www.parkscommunity.org.au

SOUTH WESTERN SYDNEY LOCAL HEALTH DISTRICT (SWSLHD)

SWSLHD provides a range of allied health services to support patients and families through counselling and case management.

 Polding St & Prairie Vale Road, Prairiewood NSW 2176


 9616 8111


 www.swslhd.health.nsw.gov.au/fairfield

COUNSELLING & SUPPORT SERVICES

STARTTS

STARTTS provides treatment and rehabilitation for torture and trauma survivors. Clients must be from a refugee or asylum seekers background. Referrals can be made online or over the phone.

 152 - 168, The Horsley Drive, Carramar NSW 2163

 9794 1900

 startts@health.nsw.gov.au


 www.startts.org.au

UNITING


FAIRFIELD FAMILY RELATIONSHIP CENTRE

Uniting provides counselling services for children, parents, couples and families at the Fairfield Family Relationship Centre, addressing wide ranging issues from depression and anxiety to relationship challenges.

 28 Hamilton Rd, Fairfield NSW 2165

 1800 864 846

 unifamfairfieldfrc@uniting.org


 Monday - Friday:
9am - 5pm

 uniting.org


COUNSELLING & SUPPORT SERVICES

WESLEY MISSION

Wesley Mission provides guidance and support to people and families facing hardship as a result of problem gambling.

 1 Dale St, Fairfield NSW
2165


 1300 827 638


 gamblingcounselling@wesleymission.org.au

 www.wesleymission.org.au

WOODVILLE ALLIANCE

Woodville Alliance offers a range of services, programs and community initiatives to assist families and individuals to develop social and emotional skills.

 130 Wattle Ave, Carramar
NSW 2163

 9724 3807


 info@woodville.org.au


 www.woodville.org.au


FINANCIAL SUPPORT SERVICES

ANGLICARE

Anglicare can provide immediate practical assistance and longer-term solutions to victims of domestic or family violence. Anglicare provides community food pantries at Cabramatta, Fairfield and St Johns Park, as well as financial assistance.

 40 Cumberland St,
Cabramatta NSW 2166


 9728 0200

 Monday - Friday:
9am - 5pm


 www.anglicare.org.au


ANGLICARE COMMUNITY PANTRY SHOP - VILLAWOOD


The Villawood Community Pantry is open to allow individuals to purchase a bag full of groceries for \$10.

 Monday - Friday:
9 am - 3.45pm
Saturday: 9 am - 1.45pm


ANGLICARE MOBILE COMMUNITY PANTRY - CABRAMATTA

 Cabramatta Anglican Church, 42 Cumberland St, Cabramatta NSW 2166


 1300 111 278

 Every second Wednesday:
7.30pm - 8.30pm

ANGLICARE MOBILE COMMUNITY PANTRY - FAIRFIELD


 St Barnabas Anglican Church, 10 Frederick St, Fairfield NSW 2165

 9724 1628

 Every second Thursday:
1.30pm - 2.30pm

FINANCIAL SUPPORT SERVICES


ANGLICARE MOBILE COMMUNITY PANTRY - ST JOHNS PARK


 St John's Park Anglican Church, 73 Edensor Rd, St Johns Park NSW 2176

 0400 774 238


BAPTISTCARE

BaptistCare can provide loans through the No Interest Loans Scheme (NILS DV). There are a range of payment options to suit individual needs; repayments vary between \$30 to \$50 per fortnight.

 Level 2, 402-410 Chapel Rd, Bankstown NSW 2200

 1300 275 227

 ask@baptistcare.org.au

 Monday - Friday:
9am - 5pm

 baptistcare.org.au


CENTRELINK

Centrelink provides a one off payment for individuals suffering from severe financial hardship and extreme circumstances. Clients may also be eligible for income support payments, crisis payments and child support.

 29-33 Barbara Street, Fairfield NSW 2165

251-257 Cabramatta Road, Cabramatta NSW 2166

 132 850


 Monday - Friday:
8am - 5pm

 www.humanservices.gov.au

FINANCIAL SUPPORT SERVICES

COMMONWEALTH BANK

Commonwealth provides financial support and ongoing assistance to victims and families experiencing domestic and family violence through the Domestic and Family Violence Assistance Program. For Commonwealth Bank customers only.


 Bonnyrigg, Cabramatta, Canley Heights, Fairfield, Fairfield Heights and Wetherill Park

 1800 222 387

 Monday - Friday: 8am - 8pm


Commonwealth Branches:


Monday - Thursday:
9am - 4pm
Friday: 9am - 5pm

 www.commbank.com.au/support/dv-assistance.html


CORE COMMUNITY SERVICES

CORE Community Services Domestic Violence Support Service encompasses a brokerage fund which provides emergency accommodation and assists clients in financial crisis.

 Railway Parade, Cabramatta NSW 2166

 9727 0477

 info@corecs.org.au

 Monday - Friday:
9am - 5pm

 corecs.org.au

FINANCIAL SUPPORT SERVICES


PARKS COMMUNITY NETWORK

Parks Community Network provides loans up to \$1,200 through the NILS program for people experiencing family violence to assist with purchasing new household items or covering expenses such as medical costs, educational costs, technology costs, home repair and care related costs. The Emergency Relief Program (ERP) is available for people living in the Fairfield LGA which can assist with food vouchers, electricity/gas bills, water bills and Telstra vouchers.

 Wetherill Park Community Service Centre,
Stockland Town Centre,
561 - 583 Polding Street,
Wetherill Park NSW 2164

 9609 7400


 ceo@parkscommunity.org.au

 Monday - Friday:
9am - 12.30pm,
1.30pm - 4.30pm


 nils@parkscommunity.org.au

WESTPAC

Westpac Group offers financial products and advice to support customers experiencing domestic and family violence to assist them in rebuilding their financial independence. For Westpac customers only.

 Cabramatta, Fairfield, and Wetherill Park

 132 032

 7 days, 8am - 8pm

Branches:

Monday - Thursday:
9.30am - 4pm

Friday: 9.30am - 5pm


 www.westpac.com.au


HEALTH & WELLBEING SERVICES

FAIRFIELD COMMUNITY HEALTH CENTRE

Fairfield Community Health Centre provides services for a vast array of community needs such as child, adolescent and family health services. The Community Health Centre also provides sexual assault services and other non-community services such as aged care, adult and adolescent mental health services.

 53-65 Mitchell St, Carramar
NSW 2163


 9794 1700

 Monday - Friday:
8.30am - 5pm


 www.swslhd.health.nsw.gov.au

PRAIRIEWOOD COMMUNITY HEALTH CENTRE

Prairiewood Community Health Centre provides services for a vast array of community needs such as child, adolescent and family health services. The Community Health Centre also provides sexual assault services and other non-community services such as aged care, adult and adolescent mental health services.

 Cnr Polding St & Prairievale
Rd, Prairiewood NSW 2176

 9616 8169

 Monday - Friday:
8.30am - 5pm


 www.swslhd.health.nsw.gov.au


HEALTH & WELLBEING SERVICES


SOUTH WESTERN SYDNEY LOCAL HEALTH DISTRICT

FAIRFIELD COMMUNITY MENTAL HEALTH TEAM (FCMHT)

The Fairfield Community Mental Health Team provides clinical services to people living in the community who have complex mental health needs and require ongoing care and management.

 53-65 Mitchell Street,
Carramar NSW 2163


 9794 1714

 Monday - Friday:
8.30am - 5pm


 www.swslhd.health.nsw.gov.au

LIVERPOOL COMMUNITY MENTAL HEALTH TEAM (LCMHT)

The Liverpool Community Mental Health Team provides clinical services to people living in the community who have complex mental health needs and require ongoing care and management.

 Mental Health Ambulatory
Care Entrance L, Liverpool
Hospital Corner Elizabeth and
Goulburn Streets, Liverpool
NSW 2170

 9616 4354


 Monday - Friday:
8.30am - 5pm


 www.swslhd.health.nsw.gov.au

LEGAL SUPPORT SERVICES


LEGAL AID NSW

Legal Aid Immigration Specialist Team provides information, referral, legal help, representation (in some cases), and immigration law advice with a specialist team for partner visa applicants who have experienced family violence and need help with preparing their documents.

 Level 2, 25 Smart Street,
Fairfield NSW 2165

 9727 3777


 oliver.slewa@legalaid.nsw.gov.au


 Monday - Friday:
9am - 5pm

 www.legalaid.nsw.gov.au

LAWACCESS NSW

LawAccess NSW is a free government service that provides legal help as a starting point for people who have a legal problem or enquiry in NSW.

 1300 888 529

 Monday - Friday:
9am - 5pm

 www.lawaccess.nsw.gov.au

LEGAL SUPPORT SERVICES


IMMIGRATION ADVICE AND RIGHTS CENTRE (IARC)

Immigration Advice and Rights Centre helps vulnerable people navigate Australian migration law. Solicitors/migration agents provide free expert and confidential immigration advice on family and humanitarian stream, domestic violence provisions and advice on citizenship. IARC also provides education and training, and advocates for policy and law reform.

 DV Priority Line: 8069 2682

Telephone Line: 8234 0700

 iarcadmin@iarc.asn.au

 Monday - Friday:
9am - 5pm


 www.iarc.asn.au

IMMIGRANT WOMEN'S SPEAKOUT ASSOCIATION

Immigrant Women's Speakout Association is a peak advocacy, information/referral and research body representing the ideas and issues of immigrant and refugee women in NSW. The Association also undertakes community development projects and provides direct services in the areas of homelessness, domestic violence, employment, education and training.

 9635 8022

 women@speakout.org.au


 Monday - Friday:
9am - 5pm


 www.speakout.org.au


LEGAL SUPPORT SERVICES

MULTICULTURAL COMMUNITY LIAISON OFFICER (MCLO) NSW POLICE FORCE

NSW Police is a law enforcement agency that provides reactive and pro-active services. MCLO's do not provide case work but will assist clients with information on community policing in NSW, crime prevention, DV, AVO and cultural support to NESB clients to obtain appropriate referral when needed.

 40-42 Smart Street, Fairfield
NSW 2165

 9728 8407

 Monday - Friday:
9am - 5pm

 www.police.nsw.gov.au


SOUTH WEST SYDNEY LEGAL CENTRE (SWSLC)

South West Sydney Legal Centre assists women with or without children who live in the Fairfield LGA and who have decided to separate from a violent partner.

 Level 1, 98-100 Moore
Street, Liverpool NSW 2170

 9601 7777

 info@swwslc.org.au


 Tuesday: 12.30pm - 2.00pm,
4.00pm - 6.00pm
Thursday: 12.30pm - 2.00pm

 www.swwslc.org.au

LEGAL SUPPORT SERVICES


SOUTH WEST SYDNEY WOMEN'S DOMESTIC VIOLENCE COURT ADVOCACY SERVICES (SWSWDVCAS)

South West Sydney Women's Domestic Violence Court Advocacy Services is a locally-based and independent service for women and children seeking help and information about how to get protection from the court from domestic violence.

 Level 1, 98-100 Moore St,
Liverpool NSW 2170

 9601 6988

 info@swwslc.org.au

 Monday - Friday:
9am - 5pm


 www.swwslc.org.au

UNITING


FAIRFIELD FAMILY RELATIONSHIP CENTRE

Uniting provide family dispute resolution (mediation) to enable separating families achieve workable parenting arrangements outside the Court system. Support for kids though separation and divorce is provided through The Anchor program.

 28 Hamilton Rd, Fairfield
NSW 2165

 1800 864 846

 unifamfairfieldfrc@uniting.org

 Monday - Friday:
9am - 5pm

 uniting.org

LEGAL SUPPORT SERVICES

WIRRINGA BAIYA ABORIGINAL WOMEN'S LEGAL CENTRE

Wirringa Baiya Aboriginal Women's Legal Centre is a state wide service for Aboriginal and Torres Strait Islander women, children and youth. The centre provides information and advice both legal and non-legal, referral, limited case work, and community legal education.

Areas of work include Domestic Violence and AVOs, Family Law, Care and Protection, Child and Adult Sexual Assault, and assistance with Victims Support Claims. The centre does not deal with criminal law matters.



142 Addison Rd, Marrickville
NSW 2204



9569 3847 or 1800 686 587



Wirringa_baiya@clc.net.au



Monday, Tuesday, Thursday
and Friday:
10.00am - 4.00pm



www.wirringabaiya.org.au

WOMEN'S LEGAL SERVICE NSW

Women's Legal Service NSW (WLS NSW) provides women across NSW with a range of free legal services, through legal advice and casework, community legal education, law and policy reform.

DOMESTIC VIOLENCE LEGAL ADVICE LINE

Domestic Violence Legal Advice Line provides free confidential legal information, advice and referrals for women in NSW with a focus on domestic violence and Apprehended Domestic Violence Orders.



8745 6999 or 1800 810 784



Monday and Thursday:
1.30pm - 4.30pm
Tuesday: 9.30am - 12.30pm



www.wlsnsw.org.au

LEGAL SUPPORT SERVICES

WOMEN'S LEGAL ADVICE LINE

Women's Legal Advice Line is a free confidential service providing legal information, advice and referrals for women in NSW with a focus on family law, domestic violence and sexual assault.



8745 6988 or 1800 810 784



Tuesday: 1.30pm - 4.30pm
Thursday: 9.30am - 12.30pm









www.wlsnsw.org.au

MEN'S SUPPORT SERVICES






CATHOLICCARE

CatholicCare provide men's counselling services for men struggling with anger issues, relationship concerns, family issues and general wellbeing.

-  625 Cabramatta Rd W, Cabramatta West NSW 2166
-  Suite 6 Level 2/54 Smart St, Fairfield NSW 2165
-  13 18 19
-  connect@catholiccare.org
-  Monday - Friday:
8am - 8pm
-  www.catholiccare.org




FAIRFIELD CHOOSING CHANGE MEN'S BEHAVIOUR CHANGE PROGRAM

Catholic Care Choosing Change is a 15-week group program for men who have been abusive or violent in an intimate relationship and want to change.

-  Level 1, Neeta City Shopping Centre, Fairfield NSW 2165
-  8723 2222 or 8723 2265
-  mfr@catholiccare.org
-  Monday - Friday:
9am - 5pm
-  www.catholiccare.org

MENSLINE AUSTRALIA

MensLine Australia provides 24/7 telephone and online counselling services for men with family and relationships concerns.

-  1300 789 978
-  24 hours, 7 days
-  mensline.org.au

MEN'S SUPPORT SERVICES

MEN'S REFERRAL SERVICE

Men's Referral Service provides 24/7 assistance, information, counselling and referrals, assisting men to get the support they need and working towards improving outcomes for families.



1300 766 491



www.ntv.org.au

ST VINCENT DE PAUL SOCIETY

ST JUDES

St Jude's is a transitional accommodation for unaccompanied men that provides safe shared accommodation with individual bedrooms.



South Western Sydney, NSW



9560 2656



intakeofficer@sydneyvinnies.org







www.vinnies.org.au

MEN'S SUPPORT SERVICES






SWS BONNYRIGG MEN'S SHED

SWS Bonnyrigg Men's Shed partners with many service providers in the Fairfield LGA to provide information and referral on health, mental health, family and other issues affecting men. It offers a meeting place where men can work together to improve their well-being and social connectedness.

-  22 Hebblewhite Place, Bonnyrigg NSW 2177
-  8786 0040
-  swsmensshed@gmail.com
-  Monday, Tuesday and Wednesday:
8.30am - 3.00pm

UNITING

Uniting Burnside Fathers Support provides information, mentoring, support and group work assisting fathers to improve relationships with their children, partners, former partners and other family members. The program also develops and delivers casework, community education, and skills training as a way of reframing the fathers' roles in the family and developing appropriate skills to deal with changes and critical circumstances in families. The program targets fathers in families, separated fathers, first time fathers and CALD backgrounds fathers, father figures as well as grandfathers.

-  232 Railway Parade, Cabramatta NSW 2166
-  1800 864 846
-  ask@uniting.org
-  Monday - Friday:
9am - 5pm
-  uniting.org