

# Library Programs Terms and Conditions

## Children attending Programs

Children must be within the age range advertised for the event.

Guardians responsible for children under the age of 12 are required to remain within the library premises for the entire duration of the program. Please note that guardians must be 16 years of age or older. For more information, please refer to [Fairfield City Council Child Safe Policy](#).

Program facilitators are committed to maintaining a respectful and positive environment for all attendees. Please be aware that any inappropriate or offensive behaviour, whether by attendees or guardians, will not be tolerated. In such cases, attendees and guardians may be asked to leave the program.

## Photography, filming, and recording

Council accredited photographers may be taking photographs during Council run events, which may include photographs of you and/ or members of your family. These photographs may be used by Council at any time for social, promotional, or advertising purposes. The photographs may also be provided to media outlets such as local newspapers. If you do not consent to you or your family's photograph being taken, please notify event staff at the time of entry. Council does not accept liability if no notification by you is made during the event and your photograph is taken and used for the above purposes.

## Participation in a Program

Please note that on occasions, workshops may be rescheduled or cancelled due to low enrolment or unexpected circumstances. We will make every effort to keep you informed of any changes through text or email.

A confirmation text will be sent 24 hours prior to the event to confirm your attendance. If you are unable to attend, please cancel your booking on Eventbrite to open up spots for others or get in touch with Library staff on 97250333. Failure to notify us of non-attendance may impact future ticket reservations.

If you fail to show up for an event as advertised, we reserve the right to reallocate vacant spots to other participants 10 minutes after the scheduled start time.

The right of admission is reserved by council staff or event coordinators.

## Health and Safety

For the safety of all attendees, we kindly request that you refrain from attending any workshops or programs if you are experiencing any illness, respiratory issues, or symptoms related to COVID-19 (such as fever, coughing, sore throat, fatigue, or shortness of breath). Please notify the library if you are unable to attend by calling 97250333.

## Disclaimer

Please note that program bookings are handled via Eventbrite, an external website. We recommend reviewing their [privacy policy](#) and other disclaimers to understand how they store and use your information.

We will make every attempt to ensure accuracy, currency, and reliability of the information provided by third parties in advertising our programs. However, changes in circumstances beyond our control and editorial errors may occur from time to time, which could impact the quality of this information. Confirmation of any program information can be sought by calling 9725 0333.