

Terms and Conditions - Casual Futsal Hire

TERMS AND CONDITIONS

We like to keep your booking and Futsal experience as easy as possible. The Futsal courts are available for hire 7 days a week, for individual use.

Please note: Court bookings made for the purpose of coaching (adults or children), , competitions or any other related activity (whether of a commercial or non-commercial nature) require permission by Fairfield City Council. Please phone 9725 0222 for more information.

FEES AND CHARGES

All hirers are to pay the Council fees and charges prior to booking as determined by council scheduled fees and charges

There are no credits or refunds

Where a booking is made for activities which in Councils opinion are not covered by councils fees and charges, Council reserve the right to impose special conditions and to fix a charge considered to be responsible, having regards to the nature of the activity.

CANCELLATION POLICY

Fees are non-refundable; and cancellations are not available. The court surface allows for play to occur in any weather event. Only in extreme weather events will the court be unplayable and you must contact Council prior to your booking to ensure a credit is provided for your hire period, please be aware that play on the courts is at the hirers discretion.

PLAYER FITNESS

Futsal is a physical sport and a fun activity. However, if you have never or not undertaken regular exercise for some time, or have suffered from or are suffering from any of the following conditions: arthritis, joint pain, muscular pain, cramps, circulation problems, diabetes, high cholesterol, heart disease, angina, asthma or breathing difficulties, please seek medical advice from your doctor before participating in any Futsal usage or program.

FUTSAL COURT OPERATING HOURS

Courts are available to hire Monday to Sunday

Bookings: Online through Councils webpage (Credit Card required)

Futsal Court Times: 7.00am - 10pm

Office Closed: Customer service is closed on weekends, public holidays and during the annual Christmas shutdown period. During these periods, please contact Councils after hours number or alternatively email Council on mail@fairfieldcity.nsw.gov.au

SHOE POLICY

Players can wear any type of football boot whilst utilising the court. Stud shoes are recommended to ensure that the synthetic grass is being treated correctly.

SMOKING AND ALCOHOL POLICY

Fairfield City Council has in place a “puff free” parks policy to encourage maintaining sport fields and parks as no smoking areas.

Fairfield City Council sports fields and parks are alcohol free areas

NO PARKING

Patrons are not permitted to park their vehicles within any park and must park on the road or in permitted parking areas otherwise fines apply.

PLAYER ETIQUETTE

Please take all your rubbish with you and leave the Futsal courts, change rooms and bathrooms clean and tidy for the next player to use and enjoy.

Early morning and late evening players please be mindful of the local residents who live nearby. Try to keep loud conversation and outbursts on court to a minimum.

Please respect our environment take empty drink bottles home where you can for recycle and place rubbish in the appropriate bins on-site.

CHANGES TO PLAYERS COURT BOOKINGS

Fairfield City Council reserves the right to:

Make price changes without notice.

Cancel any booking at short notice. (A staff member will contact you and re-assign a different time or give a refund if deemed appropriate).

Re-assign a court other than the court which has been booked specifically online or otherwise.

DOUBLE BOOKINGS

Fairfield City Council does not take responsibility for any booking conflicts.

It is the client's responsibility to provide evidence of any booking claim.

Where Fairfield City Council is found to be in error, it will do its utmost to rectify the situation within reason.

TIME EXTENSIONS

Extending your booking is not free of charge. Please create a new booking online if you wish to continue with your booking whilst on-site if the time slot is available. This must be done with a minimum of 15 minutes prior to the booking extension, otherwise the lights/ access control may not work.

USING ADDITIONAL COURTS

Using additional courts that are not booked and paid for is not free of charge.

AFTER HOURS CONTACT NUMBER

In case of an emergency or any problems please call **9725 0222**