



Our home
Our City Our future

REVISED
2013-2017 DELIVERY PROGRAM
WITH SRV
REPORT JANUARY – JUNE 2015



AT A GLANCE

The Local Government Integrated Planning and Reporting (IPR) Framework aim's to ensure a more sustainable local government sector. All NSW Councils are required to develop a Community Strategic Plan (10 years) along with a Delivery Program (4 years) and Operational Plan (1 year). These documents are supported by a Resourcing Strategy (10 years) that is made up of the Long Term Financial Plan (money), Workforce Management Plan (people) and Asset Management Plan (assets). It identifies how much of the community's needs and priorities Council can deliver, with the resources it has available.



In order to achieve the integration envisaged by the IPR Framework, there is an alignment between the Fairfield City Plan, Resourcing Strategy, Delivery Program and the Operational Plan. This alignment is formed through the five themes identified by the community in the Fairfield City Plan:

- Theme 1: Community Wellbeing**
- Theme 2: Places and Infrastructure**
- Theme 3: Environmental Sustainability**
- Theme 4: Local Economy and Employment**
- Theme 5: Good Governance and Leadership**

As Council implements its Revised 2013-2017 Delivery Program activities, it will need to keep track of its progress. Accordingly, this six-monthly progress report focuses on the Delivery Program implementation for the period identified and the report will be publicly available on Council's website and in Business Papers.

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1. EXECUTIVE SUMMARY

The Six Monthly Report has been developed around each of the five themes, as identified in the Revised 2013-2017 Delivery Program. It also reports on the performance measures, status of projects, highlights, service achievements and the advocacy undertaken within each of the themes during the six month period (January to June 2015).

Listed below are the key highlights that Council has achieved during this reporting period:

- The Bring It On! Festival was a great success with a crowd of approximately 10,000 community members converging on the Fairfield Showground to enjoy free entertainment, information stalls and loads of activities for young people. Entertainment included X Factor winner Marlisa and The Pioneers, along with local groups such as Team 9Lives, Invincible Worldwide and With Confidence. As part of the planning stage, Council accepted 135 volunteers to assist in preparing and managing the Bring It On! Festival.
- Construction of 665m of shared cycleway has been completed along Swager Place between Orphan School Creek and Canley Vale Road.
- Council completed 6,100 metres of road upgrade works throughout the City.
- Volunteers worked 520 hours and recycled 55 bikes over the last six months with a total of 36 bikes being loaned out to the community. The volunteers conducted 26 community rides across Fairfield City, which attracted 687 riders.
- Council completed 2,110 metres of footpath replacement and developed 5,100 metres of new footpaths throughout the City.
- Lunar New Year celebrations in Cabramatta, welcomed the Year of The Goat and Ram for 12,000 community members that joined the fun in Freedom Plaza, Cabramatta Town Centre. The event was an action-packed weekend filled with entertainment and traditional rituals such as lion dancers, beautiful traditional dancers complete with costumes and vibrant live performances.
- The Adventure Park has been opened to the public, which includes an 11m climbing net with sky bridge, three multi-directional slides, flying fox, birds nest swing and much more challenging play equipment.
- A total of 125 environmental sustainability educational activities were conducted for 4,080 local residents across Fairfield City about waste management, worm farming, sustainable gardening, and water and energy saving practices.
- A total of 16.2 tonnes of litter, rubbish and debris was removed from the City's waterways during this reporting period.
- The Community Nursery volunteering accumulated 538 hours and 32,000 plants were potted during this reporting period.
- Council was highly commended by the auditors for its commitment to people with disabilities and for having a Quality Management System that underpins the NSW Disability Standards. Council met 100% of the standards of practice, such as Rights of People with Disabilities and Service Management.
- Approximately 7.8 tonnes of legacy non-friable asbestos has been removed from 33 homes across Fairfield City.
- Fairfield Library delivered an 11 week long training course to 80 students from across Fairfield City, on a range of Information Technology (IT) hardware and software skills required for future employment in IT.
- The Long Term Financial Plan incorporated savings delivered as a result of better calculation of Council's depreciation that has been reviewed and endorsed by External Auditors against Council's Asset Management Plans.
- As part of Council's Efficiency Review, \$300,000 was saved from operational costs related to tree maintenance during this reporting period.

2. PROGRESS PER THEME

THEME 1: COMMUNITY WELLBEING

What is Community Wellbeing?

Community Wellbeing relates to the quality of life we enjoy when we live, work, play, shop, or visit the Fairfield City area. It's about a good relationship with our neighbours, the opportunities we have to meet our daily needs and achieve our ambitions, our sense of belonging, respect for the things we value, the support that's available when we need it, and the pride we feel in our diverse community and neighbourhoods.

The goals that have been identified by the community to achieve this theme are:

Goal 1 Sharing values and respect for our diversity, culture and heritage

Goal 2 Being healthy and active

Goal 3 Enjoying a good standard of living and enhanced quality of life

Goal 4 Being safe and law-abiding

Goal 5 Increased opportunities for our community

A. HIGHLIGHTS

- Council was highly commended by the auditors for its commitment to people with disabilities and for having a Quality Management System that underpins the NSW Disability Standards with 100% of the standards of practice met including things such as the such as Rights of People with Disabilities and Service Management.
- Fairfield City Council held a workshop about the National Disability Insurance Scheme for 100 community members with disabilities and their carers from diverse backgrounds.
- Fairfield City Markets are still very popular with over 600 stalls selling new goods, clothes, toys, sporting gear, jewellery and household items. Free entry and parking is provided.
- Fairfield Library delivered an 11 week long training course to 80 students from across Fairfield City, on a range of Information Technology (IT) hardware and software skills required for future employment in IT.
- Council organised a Community Safety and Crime Prevention Campaign called 'Standing Together', which aimed to send a strong message that 'extremist behaviour should not divide the community'.
- Council's Senior Week Fair was held for 600 people that had access to 25 information stalls and participated in interactive and fun activities at the Fairfield Forum Shopping Mall.
- The Fairfield Youth Week Program provided 12 activities at various sites across Fairfield City that included programs such as a Multicultural Soccer Tournament at Villawood Village Fair, a Short Film Festival, Bring It On! Festival, and a shirt design competition.
- Volunteers worked 520 hours and recycled 55 bikes over the last six months with a total of 36 bikes being loaned out to the community. The volunteers conducted 26 community rides across Fairfield City, which attracted 687 riders.
- The Bring It On! Festival was a great success with a crowd of approximately 10,000 community members converging on the Fairfield Showground to enjoy free entertainment, information stalls and loads of activities for young people. Entertainment included X Factor winner Marlisa and The Pioneers, along with local groups such as Team 9Lives, Invincible Worldwide and With Confidence. As part of the planning stage, Council accepted 135 volunteers out of the 317 applications to assist in preparing and managing the Bring it On Festival.
- Council celebrated the start of National Reconciliation Week with the community in front of Council's Administration Centre, where a smoking and purifying ceremony was performed and all guests were invited to pass through the smoke to be cleansed.
- The Library implemented a new one-card 'tap and go' solution for bookings, printing and transactions to better meet the ever changing needs of our community.

B. NEW INITIATIVES

Identified below are number of projects in Council's Revised 2013-2017 Delivery Program that assist in delivering the community wellbeing outcomes.

Ref:	Project Description (as per Revised 2013-2017 Delivery Program)	Progress (Jul-Dec 2014)	Progress (Jan-Jun 2015)	Comments
CF1306	Fairfield Adventure Playground - design and procure major equipment	On Track	Achieved	The design and procurement of major equipment for the Adventure Park has been completed with the park now in full use.
CF1417	Fairfield Adventure Playground - Stage 2 Commence the construction of the Fairfield Adventure Playground.	On Track	Achieved	Stage 2 construction of the Adventure Park has been completed including the development of the ground work, construction of the 11m climbing net with sky bridge and main structures of the swings.
IN15181	Adventure Playground Fairfield District Park – Final Stage. Construct the adventure playground to be located in Fairfield District Park.	On Track	Carry Forward	The Adventure Park is in full use however, some minor works are still required such as the shade sail. This project has been carried forward into the 2015-2016 Operational Plan.
IN15355	Fairfield Adventure Playground Upgrade Renew the aged infrastructure around the Adventure Park including new seating and landscape works.	New Project	Ceased	It is proposed this project be ceased and these associated works and remaining funds be incorporated into IN15181– Adventure Playground in the 2015-2016 Operational Plan.
IN15308	Circuit Walking Paths in Parks	On Track	Achieved	The circuit walking path in Stockdale Reserve, Abbotsbury has been completed. Further funding from Section 94A was adopted by Council late in the year for additional works including outdoor gym equipment. These works have been deferred into the 2015-2016 Operational Plan as a stage 2 of this project - refer to ID No. IN16308-1.
MPCTV1501	CCTV New Cameras Fairfield District Park	On Track	Achieved	CCTV cameras have been installed in Fairfield District Park.
MPCTV1502	CCTV New Cameras Fairfield City Centre	On Track	Achieved	Council has installed a number of CCTV cameras at key locations in the Fairfield CBD.
MPCTV1503	CCTV New Cameras Mobile cameras - various locations	On Track	Achieved	A number of mobile CCTV cameras were installed to support Council's Waste Enforcement Group (WEG) at various illegal waste dumping hot spots.
IN14306	Water Park Prairiewood Leisure Centre - Design and Approval	On Track	Achieved	Concept design for the Water Park has been completed and approved at the March 2015 Council Meeting. The design includes a surf simulator, splash and play and giant multi-directional slides.
CF1322 & IN1413	Interwoven Arts Program in the Fairfield City Centre Year 1 of a 4 year program	On Track	Ceased	This project was deferred as it aligns with the Fairfield City Centre Plaza – The Crescent (INSRV1603), which is planned for implementation during the 2015-2016 Operational Plan - refer to ID No. IN16013-1.
IN1513	Interwoven Arts Program in the Fairfield City Centre Year 2 of a 4 year program	On Track	Ceased	This project was deferred as it is aligned to the Fairfield City Centre Upgrade - Smart Street (Railway precinct) (IN1531), which is planned for implementation during the 2015-2016 Operational Plan - refer to ID No. IN16013.
MPSCD1501	Social and Cultural Development Implement actions from key strategic plans	On Track	Achieved	111 Strategies from Councils key strategic plans such as Cultural Plan, Disability Action Plan, Strategy on Ageing, Community Safety and Crime Prevention Plan, and Gambling Action Plan were implemented during this reporting period.
MPSCD1502	Social and Cultural Development Advisory Committees - convene meetings and report to Council	On Track	Achieved	Council held 33 Advisory Committee meetings that engaged and provided advice on Council programs or issues affecting the community such as funding cuts concerns for community groups, changes to Citizenship Legislation and preparing for the Bring It On! Festival.

Ref:	Project Description (as per Revised 2013-2017 Delivery Program)	Progress (Jul-Dec 2014)	Progress (Jan-Jun 2015)	Comments
MPSCD1503	Social and Cultural Development Health Partnership with South West Sydney Local Health District	On Track	Achieved	In partnership, NSW Health and Council distributed translated flyers in multiple languages about the new Smoking Legislation at the Cabramatta, Canley Heights and Fairfield Town Centres to better prepare the community and local business for the new legislation.
MPSCD1504	Social and Cultural Development Liquor Licence / Gambling Applications	On Track	Achieved	There were 18 applications for liquor licenses or transfers of existing licenses submitted to the NSW Office of Liquor, Gaming and Racing during the reporting period. Some applications are seeking a reduction in the length of trading hours in response to the new fees introduced by the State Government.
MPSCD1505	Social and Cultural Development Grant Program	On Track	Achieved	There have been 11 organisations approved for funding through the Social Change Through Creativity Grants Program from a total funding of \$44,000. Council provides support to organisations to improve social outcomes using creative processes.
MPSCD1506	Social and Cultural Development Grant Funded Programs	On Track	Achieved	An audit of this program was undertaken in March by the funding body. Interagencies have been held in each Local Government Area covered by the project. Increases in participants in Families Together programs have been emphasised during the audit process. Letters have been sent from Council to relevant government ministers.
MPSCD1507	Social and Cultural Development Convene Interagencies	On Track	Achieved	Community Meetings for seniors, youth, multicultural, family support and disabilities continue to meet regularly. These meetings focus on various topics such as the changes to grant funding for local community groups and the introduction of the National Disability Insurance Scheme, which will have an effect on community and accessibility to some services.
MPSCD1508	Social and Cultural Development Bring It On Festival	On Track	Achieved	The Bring it On Festival was held at the Fairfield Showground attracting approximately 10,000 community members. Free entertainment, information stalls and activities for young people. Entertainment included acts from X Factor winner Marlisa and dance crew The Pioneers, along with local groups such as Team 9Lives, Invincible Worldwide, With Confidence and other local acts. As part of the planning stage, Council accepted 135 volunteers out of the 317 applications to assist in preparing and managing the festival.
MPSCD1509	Social and Cultural Development Significant Days and Weeks	On Track	Achieved	Council held a number of significant events across Fairfield City such as Harmony Day and Refugee Week. Approximately 350 people attended the events which included a range of food and entertainment stalls from a diversity of cultures, photography exhibition, stories celebrating successes of local refugees and two film screenings of the 'Girl Rising' film in partnership with Immigrant Women's Health.
IN15285	Time Line Wall Develop concept and design for Time Line Wall at Fairfield City Centre Park.	On Track	Achieved	An artist for the Time Line Wall at Fairfield City Centre has been recruited and concept designs have been developed and approved.
GF15Q101	Library Furniture Upgrades Additional shelving and study desks to be installed at Cabramatta and Bonnyrigg Library's.	On Track	Achieved	Upgrades to the Libraries include additional seating, shelving, study desks, lounge spaces and benches that are Wi-Fi friendly.
CF1346	Bossley Park Preschool Construction	On track	Ceased	The approval of the Development Application has delayed this project. It has been deferred into the 2015-2016 Operational Plan - refer to ID No. IN16360.
R130201	Fairfield Early Learning Centre Extension	On track	Carry Forward	This project was delayed due to changes in the scope of work to address planning requirements. The project has been carried forward into the 2015-2016 Operational Plan.

C. SERVICES

Fairfield City Council is a multi-functional organisation, which provides a wide range of services to the community. These all directly contribute in assisting Council to achieve the Community's Vision for Fairfield City. Some of the services that Council delivered under Theme 1 for the period of January to June 2015 are:

CCTV Camera Program

Manages the Closed Circuit Television (CCTV) program in public places and Council facilities across Fairfield City.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Trend in requests received from NSW Police video footage.	17%	20%	There was a 20% reduction in requests from NSW Police during this reporting period.

Children and Family Services

Provides quality Children and Family Services including child care and early intervention programs to ensure a good future for our children and families within Fairfield City.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Customer satisfaction survey.	100%	N/A	This data is collected annually and was not due to be undertaken during this reporting period.

Compliance Investigation and Enforcement

Conduct the investigation and enforcement of regulatory and compliance laws within Fairfield City on environmental, community, parking and companion animals (dogs and cats) issues.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Trend community matters investigated.	6%	52%	This higher than average percentage increase is due to several activities added that were not previously captured in the Jul-Dec 2014 reporting period.
% Trend cats and dogs impounded.	15%	15%	There was a 15% increase recorded in cats and dogs impounded during this reporting period.
% Trend cats and dogs returned/rehoused.	-1%	8%	An 8% increase in cats and dogs returned or rehoused has been recorded from the previous reporting period.

Environmental and Public Health

Monitors and enforces regulatory and compliance laws within Fairfield City for environmental and public health standards.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Food and regulated premises that comply at inspections.	92%	90%	A 90% increase in the number premises inspected has been undertaken during the reporting period.
% Compliance with environmental legislation and standards at inspections.	95%	96%	A 96% compliance rate has been recorded during the reporting period.

Leisure Centres

Manage and maintain Council's three Leisure Centres (Praiiewood Leisure Centre, Fairfield Leisure Centre and Cabravale Leisure Centre) which offer a range of aquatic and dry leisure services.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Trend in facility usage (aquatic and dry recreation).	21%	20%	The 1% decrease in facility usage is a result of seasonal usage and cooler weather during this reporting period.
Leisure centres customer satisfaction survey (annual).	1	N/A	This data is collected annually and was not due to be undertaken during this reporting period.

Library

Provide library services (including a wide range of resources, information, internet access, programs and services) at five locations within the Fairfield City- Cabramatta, Fairfield, Wetherill Park, Bonnyrigg and Smithfield.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Trend in customer visits to Council libraries.	+0.8%	+0.9%	Visits for the period increased slightly in comparison to the same period last year. The visits to Wetherill Park Library are still low but are expected to increase when the redevelopment works at the shopping centre are completed.
% Trend in number of loans.	-5.9%	1.2%	Loans of books inclined slightly by 1.2% in comparison to the same period last year.
Customer satisfaction survey (random sample users undertaken annually).	94%	94%	The libraries have received customer feedback surveys. Of those, 94% indicating they were satisfied with the Library Service and would visit again.

Museum and Gallery

Manage and maintain the Museum, Gallery and historic village as well as collect, preserve, educate, curate and exhibit programs relating to heritage and historical value, cultural and public arts.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Trend in customer visits to Council Museum.	-2.4%	-6%	A total of 9,353 visitors to Council's Museum and Gallery has decreased compared to the same time last year, which was 9,951 visitors.

Property and Community Facilities

Coordinate the management of Council owned properties and community facilities including community buses, sporting fields, community centres, halls, leased and licensed properties and multi-deck car parks. Also the property development and real estate functions to buy, sell, lease land, grant easements and road closures.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Trend occupancy rate of Council's commercially and community leased or licensed properties.	95%	95%	There has been a low vacancy rate of leased/licenced properties.
% Trend community facilities booked /utilised.	85%	70%	Sportsfields are heavily utilised but community facilities have seen a reduction due to the lack of funding available to Not for Profit Organisations.

Showground and Golf Course

Undertakes the management and maintenance of Fairfield Showground, Fairfield Markets, Fairfield Golf Course and Parklands Function Centre.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Trend on players at the Fairfield Golf Course.	-5%	1%	Participation numbers are dependent on weather conditions.
% Trend on visitors to the Showground.	-3.9%	5%	Fairfield Markets attendance are constant throughout the year however, increase in attendance is due to the number of festivals held during the reporting period.
Markets Customer Satisfaction (Bi-annual survey rating quality/value of markets).	81%	83%	Based on 200 participants, customer feedback rates customer satisfaction levels as high to very high.

Street and Public Amenities Cleaning

Provides the cleaning of street and public amenities in the town centres, residential and industrial areas across Fairfield City.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Trend in complaints on street and public amenities cleaning.	81%	90%	12 complaints were received for this reporting period regarding cleanliness at street and public amenities.
% Requests attended to within agreed timeframe.	98%	98%	98% of requests were attended to within the agreed timeframes.

Social and Cultural Development

Develop and implement policy, programs, capacity building and partnerships for the community in the areas of arts, cultural development, poverty, gambling, health, family services as well as crime and safety.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
# Strategies in implementation.	138	111	Council implemented 111 strategies from a range of action plans and strategic plans.
# Disability access improvements.	1	1	Improvements to the toilet and kitchen at Edensor Park Community Hall has ensured improved access for people with disabilities. This meets the needs of the Out of Hours Service for Quality Assurance Standards necessary to providing the service.
# Grant funds received to deliver services and programs.	4	2	Two grants have been received into Council during the reporting period which will assist in the delivery of services and programs.
\$ Grant funds received to deliver services and programs.	\$65,600	\$89,615	Council received funding from the NSW Department of Family and Community Services (Ageing, Disability and Home Care) to continue funding Council's Community Project Officer - Aged and Disability. Funding has also been received from the Department of Education and Communities for the Families Together project.
# Community events.	118	44	Council ran 44 community events which engaged the community, built social cohesion and inclusion, supported local networks, and promoted health and wellbeing.
Satisfaction survey with partners (annual survey).	n/a	100%	Community partners who have worked closely with Council during this year were surveyed. Survey results show a high level of respondents agree that networks were well run and supported, activities met their objectives, staff were friendly and partnerships meet community needs. This indicates a high level of satisfaction with Council's Community Development Team.
# People accessing Community Profile website.	6,226	6,061	During the reporting period, 20,093 pages were viewed on Council's website. Approximately 61% of the 6,061 users were new users indicating the relevance of this information source.

Waste Management

Provides the management of domestic and commercial waste services across Fairfield City.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Complaints on waste management resolved within service level agreement.	99%	99%	Council received 2,641 waste management service requests with a 99% resolution rate.
% Increase in domestic waste recycled per household.	4.4%	9%	Council collected 5,924 tonnes of recycling material, which is a 70 tonne decrease to the previous reporting period.
% Trend in tonnes of material collected from Council clean-ups.	-12%	8%	Council removed 4,975 tonnes of material through Council's clean-up service.
% Tree mulch recycled.	-42%	-7%	This service diverted 130m ³ of tree mulch during the reporting period.

THEME 2: PLACES AND INFRASTRUCTURE

What are Places and Infrastructure?

Places and Infrastructure are the buildings, facilities, open space, town centres, roads, footpaths, public transport and all other built structures that we use to meet our day to day and future needs. The availability of places and infrastructure in the community enables services to be provided and therefore contributes to our wellbeing. The quality of our places and infrastructure creates a first impression for visitors to our City and helps shape the pride we take in our area.

The goals that have been identified by the community to achieve this theme are:

- Goal 1** Our City is a clean and attractive place where we take pride in our diverse character
- Goal 2** Buildings and infrastructure meet the changing standards, needs and growth of our community
- Goal 3** Our City is accessible
- Goal 4** Our City has quality public spaces as well as entertainment, leisure and recreation opportunities
- Goal 5** We minimise the impacts from natural events and disasters

A. HIGHLIGHTS

- The Adventure Park has been opened to the public, which includes an 11m climbing net with sky bridge, three multi-directional slides, flying fox, birds nest swing and much more challenging play equipment.
- Construction of 665m of shared cycleway has been completed along Swager Place between Orphan School Creek and Canley Vale Road.
- A new Guidance system has been installed into the existing Dutton Lane car park.
- As part of the Building Renewal Program, 3 Childcare Centres have been upgraded to include new softfall, shade awnings and nappy changing facilities.
- Construction of basketball and badminton courts at Adam Park that are now open for use.
- There were 13,212 community members utilising Council's City Connect bus service during this reporting period.
- Constructed 2,110m of footpath replacement and 5,100m of new footpaths throughout City.
- Implemented 6,100m of road upgrade works throughout City.
- A total of 80 lineal metres of new pavement has been laid along Park Street and Arthur Street, Cabramatta.
- Council Heritage Grant Applications have been awarded to 6 eligible heritage listed residential properties for improvement works to restore valuable heritage properties.

B. NEW INITIATIVES

Identified below are a number of projects in Council's Revised 2013-2017 Delivery Program that assist in delivering the Places and Infrastructure outcomes.

Ref:	Project Description (as per Revised 2013-2017 Delivery Program)	Progress (Jul-Dec 2014)	Progress (Jan-Jun 2015)	Comments
CF1414	Upgrade of Rosford Reserve Athletics field	On Track	Achieved	Upgrade works completed at Rosford Reserve athletics track include: lengthening of the run-up, replacement of the rubber surface, removal of contaminated material from the sand pit and replacement of the sand.
CF1416	Various Open Space capital improvements	On Track	Ceased	New designs are required to reduce costs before the park improvements can be completed. The project has been deferred into the 2015-2016 Operational Plan - refer to ID No. IN16362.
IN14290	Sale of 171 Cowpasture Road, Wetherill Park	On Track	Carry Forward	This project is delayed due to further site analysis prior to the lodgement of the Development Application and is proposed to be carried forward into the 2015-2016 Operational Plan.
IN14293 & IN15293	Subdivision of 45-49 Diamond Crescent, Bonnyrigg	On Track	Carry Forward	A total 95% of lots in the first stage release have been sold off the plan with civil construction works still to be completed. Works were delayed due to uncontrolled rubbish found buried at the site. This project has been carried forward into the 2015-2016 Operational Plan.
IN15173	Street Tree Planting	On Track	Achieved	New trees have been planted with Council planting 190 new trees along Cowpasture Road and Elizabeth Drive, Bonnyrigg Heights.
IN15282	Flying Fox and Play Equipment Bonnyrigg Town Centre Park	On Track	Achieved	The flying fox and play equipment at the Bonnyrigg Town Centre Park is open for the public to use. Additional funding received in March 2015 for the lighting of the basketball courts has been carried forward into the 2015-2016 Operational Plan – refer ID No. IN16282.
MPAMS1501	Asset Management Strategy Update all financial and asset condition tables with current information and ensure that it is consistent with Long Term Financial Plan (LTFP)	On Track	Achieved	The asset condition tables have been updated to be consistent with the Long Term Financial Plan.
MPAMS1502	Asset Management Strategy Update Asset Plans with New Assets	On Track	Achieved	Asset Plans have been updated to include new assets developed.
MPAMS1503	Asset Management Strategy Community Engagement Strategy for Asset Management	On Track	Carry Forward	Council has completed its milestones for this reporting period which includes the preparation of material for the Community Engagement Strategy. Due to competing priorities, this project has been delayed and will be carried forward into the 2015-2016 Operational Plan.
MPAMS1504	Asset Management Strategy Develop New Asset Management Plans (AMP's)	On Track	Ceased	To be reviewed as part of the updated Asset Management Plan in 2015-2016 Operational Plan - refer MPAMS1608.
MPAMS1507	Asset Management Strategy Asset Lifecycle - Management - Decommission	On Track	Achieved	Council continues to maintain its assets to a satisfactory condition and no decommission was implemented during this reporting period.
MPAMS1508	Asset Management Strategy Asset Lifecycle Management - Renewal and Upgrade Planning	On Track	Achieved	Council identified and programmed all assets rated between 4 and 5 for renewal and upgrade planning.
MPAMS1509	Asset Management Strategy Asset Mapping	On Track	Achieved	All assets on Councils register have been added into the mapping system.

Ref:	Project Description (as per Revised 2013-2017 Delivery Program)	Progress (Jul-Dec 2014)	Progress (Jan-Jun 2015)	Comments
MPEAF1501	Emergency Asset Failure	On Track	Achieved	Projects completed include the repair of the Endeavour Sportsground car parks and internal roads, removal of contaminated materials at Liverpool Street and work to restore Smithfield RSL retaining wall which collapsed in a storm.
MPOPLA1501	Open Space Land Acquisition and Embellishment	On Track	Achieved	Council was unable to secure additional open space during the reporting period but this is an ongoing program that will continue in the 2015-2016 Operational Plan.
MPSRVCBU1501	SRV Community Building Upgrades	On Track	Carry Forward	The community buildings to be upgraded have been identified but due to competing priorities the design work has not been completed. This project has been carried forward into the 2015-2016 Operational Plan.
MPSRVFPC1501	SRV Footpath Connections A 3 year \$100,000 path connections program in Smithfield/Wetherill Park, Canley Heights and connecting car parks. Locations to be advised.	On Track	Carry Forward	Work has commenced and will be completed by August 2015. It is proposed that this project and remaining funds be carried forward into the 2015-2016 Operational Plan.
MPSRVLPF1501	SRV Open Space Upgrades Adams Park Canley Vale (corner of Sackville Street and Canley Vale Road)	On Track	Achieved	Works completed which includes the installation of banner pole and associated landscaping and gardens.
MPSRVSG	SRV Sportsgrounds Renovation and Upgrade	On Track	Ceased	Further investigation and design is required to upgrade the sportsgrounds. This project has been forwarded to the 2015-2016 Operational Plan - refer to ID No. MPSRVSG1604.
MPAMS1506	Asset Management Strategy Asset Capitalisation Policy	On Track	Achieved	The work has been completed with the adoption of the Asset Capitalisation policy and procedures.
MPFRP	Footpath Replacement Program – various locations across Fairfield City.	On Track	Achieved	Approximately 2.1kms of footpath replacement work has been completed across Fairfield City.
MPNFC	New Footpath Construction Program - various locations across Fairfield City.	On Track	Achieved	Approximately 5.1kms of new footpath construction work has been completed across Fairfield City.
MPRR	Road Rehabilitation – various locations across Fairfield City.	On Track	Achieved	Approximately 4kms of road rehabilitation work has been completed across Fairfield City.
IN15292	Sub Division of 117a Wetherill Street, Wetherill Park	On Track	Ceased	This project has been deferred due to the detailed works required for the Development Application and resolution of objections from neighbours. It has been carried forward into the 2015-2016 Operational Plan - refer ID No. IN16292.
CF1303	Upgrade of Administration Building Fountain	On Track	Achieved	The upgrade works to the fountain at Councils Administration building has been completed.
IN15267	Safety Switches Program (Residual Current Devices)	On Track	Achieved	Safety switches have been installed at identified Council buildings to ensure compliance with NSW Workplace Health and Safety Amendment (Residual Current Devices) 2011.
IN15322	Southern Sydney Freight Line - Road and Pavement Repairs Road repairs of damaged pavements due to increased heavy vehicles on Council roads that are used as construction routes for the Southern Sydney Freight Line project	On Track	Achieved	Works completed, which includes road and pavement repairs on the Southern Sydney Freight Line.

Ref:	Project Description (as per Revised 2013-2017 Delivery Program)	Progress (Jul-Dec 2014)	Progress (Jan-Jun 2015)	Comments
IN15325	Community Energy Efficiency Program - Stage 1 - planning, programming and procurement	On Track	Achieved	The milestones for this project have been achieved, which includes designs for the LED lighting, programming and procurement.
MPBAR1415	Building Assets Renewal - Hartley Oval Amenity Building Works include refurbishment of roof, fit out, electrical and hydraulic services.	On Track	Achieved	Works completed include the refurbishment of roof, fit out, electrical and hydraulic services.
MPBAR1507	Building Assets Renewal - Youth Refuge, Fairfield Works to include floor coverings, painting and electrical switchboard upgrade.	On Track	Achieved	Works completed include upgrade of floor covering and the electrical switchboard.
MPBAR1509	Building Assets Renewal - Cabramatta Community Centre, Cabramatta Works include floor coverings at youth and main office upstairs	On Track	Achieved	Works completed include upgrade of floor covering in the youth and main office space.
MPBAR1510	Building Assets Renewal - Janice Crosio Child Care Centre, Bossley Park Works include floor coverings, painting and timber pergola.	On Track	Achieved	Works completed include upgrades of floor covering and timber pergola.
MPBAR1511	Building Assets Renewal - Fairfield Leisure Centre, Fairfield Male change room - works include tiling, ceiling, water saving showers, roof sheeting and internal finishes.	On Track	Achieved	Works completed include male change room tiling, ceiling repairs, water saving showers, roof sheeting and internal finishes.
MPBAR1512	Building Assets Renewal - Brennan Park Amenity Building - Middle, Smithfield Works include tiling, roof structures, roof sheeting, canteen bench and electrical service upgrade.	On Track	Achieved	Works completed include upgrades of floor covering and timber pergola.
MPBAR1513	Building Assets Renewal - Old Council Building (Museum Grounds), Smithfield Works include ceilings and walls	On Track	Achieved	Works completed include upgrade of tiling, roof structure and sheeting, canteen bench and electrical services.
MPBAR1516	Building Assets Renewal - Childcare facilities (3 buildings) - Wetherill Park Early Learning Centre, Tasman Parade childcare Centre, Pevensey Street Family Resource Centre Wetherill Park, Fairfield West, Canley Vale	On Track	Achieved	Upgrade works completed for 3 Childcare Centres including soft fall ground, shade awnings and nappy changing facilities.
MPRMS31501	Roads and Maritime Services 3*3 Grant St Johns Road - from Birchgrove Avenue to Barlow Crescent	On Track	Achieved	Works completed.

Ref:	Project Description (as per Revised 2013-2017 Delivery Program)	Progress (Jul-Dec 2014)	Progress (Jan-Jun 2015)	Comments
MPRMSR1501	Roads and Maritime Services Repair Program - Railway Parade from bridge at Orphan School Creek to Stuart Street, Canley Vale. Rebuilding of road base and resurfacing with hot mix asphalt (175m).	On Track	Achieved	Works completed.
MPRMSR1502	Roads and Maritime Services Repair Program - Fairfield Street from Matthews Street to Mandarin Street, Yennora. Rebuilding of road base and resurfacing with hot mix asphalt (320m).	On Track	Achieved	Works completed.
MPRRP1501	Roads to Recovery Program - Wilson Road from North Liverpool Road to Dowland Street, Bonnyrigg Heights. Repair of pavement failures and resurfacing with hot mix asphalt (304m).	On Track	Achieved	Works completed.
MPPER1503	Plant and Equipment Replacement Waste Services Heavy Plant Replacement	On Track	Carry Forward	Due to plant supply issues, this project has been delayed and carried forward into the 2015-2016 Operational Plan.
CF1324 & IN14182	Cabramatta Footpath Upgrade	On Track	Carry forward	The planning and scoping of this project has been completed however, due to competing priorities and paver supply issues, this project has been carried forward into the 2015-2016 Operational Plan.
CF1326	Canley Heights Town Centre Improvements Traffic management works on pedestrian safety.	On Track	Carry Forward	The project was delayed due to the late receipt of grant funding from the Roads and Maritime Services in May 2015 with works commencing in June 2015. A new traffic calming speed hump has been installed to reduce traffic speed to follow the 40km speed zone. The project has been carried forward into the 2015-2016 Operational Plan.
IN14117 & IN15117	Canley Heights Town Centre Improvement Program - Stages 4 and 5	On Track	Carry Forward	New trees on the southern side of Canley Vale Road have been planted with concrete works completed to ensure even footpaths. Two events utilising the kiosk for Charitable fundraising have been held. Scoping of the paving design style has also been completed. The project will be carried forward into the 2015-2016 Operational Plan.
IN14138 & IN15138	Public Domain Infrastructure	On Track	Achieved	Works completed include the upgrade of Dutton Lane aerial cabling, power supply at the kiosk, sub board and the installation of 3 weatherproof locked cabinets in Freedom Plaza.
CF1415	Air Conditioning System Administration Building - Final Stage works	On Track	Ceased	Due to resourcing constraints this project has been deferred to the 2015-2016 Operational Plan - refer to ID No. IN16367.
IN14286	Barbara Street Car Park - Fairfield Construction of a 39 space car park at 24-30 Barbara Street Fairfield.	On Track	Carry Forward	A review of design and additional community consultation was required which delayed this work. This project has been carried forward into the 2015-2016 Operational Plan.
IN15134	Fairfield Youth and Community Centre - Fairfield District Park	On Track	Achieved	This is a multi-year project and is progressing ahead of schedule. Main construction work has been completed.

Ref:	Project Description (as per Revised 2013-2017 Delivery Program)	Progress (Jul-Dec 2014)	Progress (Jan-Jun 2015)	Comments
IN15260	Prairiewood Youth and Community Centre (Hall Extension)	On Track	Carry Forward	Project delayed due to time constraints and additional Development Application requirements. This project has been carried forward into the 2015-2016 Operational Plan.
IN15291	Dutton Lane Car Park Redevelopment	On Track	Achieved	This is a multi-year project with the planned works for stage one been completed including the excavation/ground work, foundation and commencement of Dutton Lane Building structure.
IN15306	Water Park, Prairiewood Leisure Centre Construct a water park at Prairiewood Leisure Centre.	On Track	Ceased	Due to the change in scope and budget that was adopted by Council in March 2015, this project has been ceased and funding included into a new Water Park project in the 2015-2016 Operational Plan - refer to ID No. INSRV1601.
IN1571	New Fairfield Centre Park - The Crescent - Design and Approval	On Track	Ceased	A revision of the project scope has delayed the completion of the design. This project has been deferred into the 2015-2016 Operational Plan - refer to ID No. IN16071.
IN15SRV01	Water Park - Stage 2 Prairiewood Leisure Centre	On Track	Ceased	Due to the change in scope and budget that was adopted by Council in March 2015, this project has been ceased and funding included into a new Water Park project in the 2015-2016 Operational Plan - refer to ID No. INSRV1601.
MPPER1501	Plant and Equipment Replacement City Works Operations Plant and Equipment	On Track	Carry Forward	Supply problems have delayed the replacement of some plant and equipment, which has delayed the selling of older plant and equipment. The project has been carried forward into the 2015-2016 Operational Plan.
MPPER1502	Plant and Equipment Replacement Sustainable Resource Centre	On Track	Carry Forward	Supply problems have delayed the replacement of some plant and equipment, which has delayed the selling of older plant and equipment. The project has been carried forward into the 2015-2016 Operational Plan.
IN15132 and IN14132	Integrated Parking Strategy	On Track	Ceased	Due to competing priorities, this project has been deferred to the 2015-2016 Operational Plan - refer to ID No. IN16132.
IN15275	Canley Heights Car Parks Development of 2 car parks at Salisbury Street and Peel Street, Canley Heights.	On Track	Carry Forward	Construction of the car parks has been completed with the lighting still to be finalised. The project has been carried forward into the 2015-2016 Operational Plan.
IN15288	Smithfield Road / Polding Street Intersection Upgrade	On Track	Carry Forward	The project has been delayed due to bad weather and has been carried forward into the 2015-2016 Operational Plan.
IN15305	Wilson Road Reserve, Bonnyrigg Heights Upgrade	On Track	Ceased	This project was delayed because further investigation and re-scoping was required due to changes to the location and access to the car park. It has been deferred into the 2015-2016 Operational Plan - refer to ID No. IN16305.
IN1567	Cycleway Shared Path Extension Program	On Track	Achieved	Construction of 665m of shared cycleway has been completed along Swager Place between Orphan School Creek and Canley Vale Road.
MPBP1505	Blackspot Program - Lily Street and Shakespeare Street, Wetherill Park	On Track	Achieved	A roundabout was originally proposed for this site but was opposed by the community. Therefore alternate, remedial minor signage has been implemented to improve the safety of this intersection.

Ref:	Project Description (as per Revised 2013-2017 Delivery Program)	Progress (Jul-Dec 2014)	Progress (Jan-Jun 2015)	Comments
MPBP1506	Blackspot Program - St Johns Road at Harrington Street, Cabramatta West	On Track	Carry Forward	The upgrade of the pedestrian crossing has been completed but the lighting upgrade has been delayed by Endeavour Energy. The project has been carried forward into the 2015-2016 Operational Plan.
MPBP1507	Blackspot Program - Smart Street, Fairfield Pedestrian activated signals.	On Track	Achieved	Works for pedestrian activated signals at Smart Street have been completed. Grant funding to support the completion of this project has also been received.
MPBP1508	Blackspot Program - Sandal Crescent, Carramar Raised pedestrian crossing and associated works.	On Track	Carry Forward	The upgrade of the pedestrian crossing has been completed but the lighting upgrade has been delayed by Endeavour Energy. The project has been carried forward into the 2015-2016 Operational Plan.
MPLTM1502	Local Area and Traffic Management Program - Essendon Street, St Johns Park Traffic management devices.	On Track	Achieved	Works completed include the construction of a speed hump in Essendon Street, St Johns Park.
MPLTM1504	Local Area and Traffic Management Program - Greenfield Road, Greenfield Park Traffic management devices.	On Track	Achieved	A threshold was originally proposed for this site but alternate, remedial minor signage has been implemented to improve safety.
MPLTM1508	Local Area and Traffic Management Program - Urgent Road Safety Works Traffic management devices, as required	On Track	Achieved	The removal of a speed cushion in the Hughes Street car park and Restwell Road, Bossley Park, installed two speed humps in Mitchell Street, Carramar.
MPLTM1509	Consultancies/studies To be undertaken in preparation for significant and extensive grant applications.	On Track	Achieved	Works completed included monitoring of speed, vehicle counts, traffic modelling and design of traffic control signals.
MPPAM1501	Pedestrian Access and Mobility Plan Program - Villawood Road, Villawood Raised pedestrian crossing.	On Track	Achieved	Works completed include the construction of a raised pedestrian crossing on Villawood Road, Villawood.
MPPAM1502	Pedestrian Access and Mobility Plan Program - Support Centre Improvements Works Refuges and kerb blisters and associated works.	On Track	Achieved	The installation of a raised threshold on Candlewood Street is completed.
MPPAM1503	Pedestrian Access and Mobility Plan Program - Minor Improvement Works Installation of pram ramps and kerb realignments.	On Track	Achieved	No minor works implemented this financial year.
CF1410	Support Bonnyrigg Town Centre Complete the 'All the World in One Place' arts panel project to be installed in Bibby's Place.	On Track	Carry Forward	Artwork supply issues have delayed this project and it has been carried forward into the 2015-2016 Operational Plan.
IN14148 & IN15148	Fairfield City Centre - Connecting Footpath Upgrades	On Track	Ceased	Works could not commence due to supply and joint funding issues. This project has been deferred into the 2015-2016 Operational Plan - refer to ID No. IN16148.
IN14212 & IN15212	Smithfield-Wetherill Park Heavy Vehicle Access Improvement Program	On Track	Achieved	The upgrade of the curb alignment was concreted to allow trucks to turn left safely at the intersection along Victoria Street.

Ref:	Project Description (as per Revised 2013-2017 Delivery Program)	Progress (Jul-Dec 2014)	Progress (Jan-Jun 2015)	Comments
IN1422	Fairfield City Centre - Hamilton Road and The Crescent Continue the upgrading of key locations within the Fairfield City Centre in Hamilton Road (William to The Crescent) and The Crescent (Hamilton Road to Ware Street).	On Track	Ceased	Due to design issues, this project has been deferred to the 2015-2016 Operational Plan - refer to ID No. IN16022.
IN1519	Fairfield City Centre Tree Management (final stage)	On Track	Carry Forward	Due to competing priorities this project has been delayed and has been carried forward into the 2015-2016 Operational Plan.
IN15320	Fairfield City Centre Upgrade - The Crescent (Ware Street to Hamilton Road) Continue the upgrading of key streetscape locations within the Fairfield City Centre with the finalisation of The Crescent precinct.	On Track	Ceased	Issues with suppliers and stakeholders have delayed works. The project has been deferred into the 2015-2016 Operational Plan - refer to ID No. IN16320.
CF1408	Bushfire Prone Land Study	On Track	Carry Forward	The document has been referred to the Rural Fire Service and is awaiting comment. It is proposed that this project and the remaining funds be carried forward into the 2015-2016 Operational Plan.
IN15107	Retail and Commercial Centres Study	On Track	Carry Forward	The study has been delayed due to Council's request for more detailed planning and recommendations to be undertaken on the Bonnyrigg Town Centre to coincide with the Bonnyrigg Town Centre review. This project has been carried forward into the 2015-2016 Operational Plan.
IN15318	Section 94 Works Work will be undertaken as funds are collected in Section 94 and 94A reserves.	On Track	Achieved	Section 94 and Section 94A funding has been allocated to projects listed in the 2014-2015 Operational Plan.
IN15321	Bonnyrigg Town Centre Planning Framework review	On Track	Carry Forward	More detailed planning and recommendations for the locality of the Retail and Commercial Centres Strategy was undertaken for Bonnyrigg Town Centre which has delayed this project. This project has been carried forward into the 2015-2016 Operational Plan.
MPSLUP1501	Strategic Land Use Planning Process Process Planning Proposals lodged with Council that seek to change the planning policies in Council's Local Environmental Plan (LEP)	On Track	Achieved	Council had 15 planning proposal applications that were active during this reporting period, 7 applications were the subject of reports that allowed Council to endorse public exhibition, finalise draft maps or seek a gateway determination or advice from the Department of Planning and Environment. 5 applications were with the Department of Planning and Environment for processing, consideration or finalisation. 3 applications were finalised and came into force.
MPSLUP1502	On-going Strategic Land Use Planning Process Undertake two revisions of Council's Development Control Plan (DCP) Framework to make sure it is current and addresses current development trends	On Track	Achieved	During the reporting period, DCP amendments to address administrative, development process, design, flooding, road classification and heritage advice were finalised and endorsed by Council coming into operation.

Ref:	Project Description (as per Revised 2013-2017 Delivery Program)	Progress (Jul-Dec 2014)	Progress (Jan-Jun 2015)	Comments
MPSLUP1503	Strategic Land Use Planning Process Assess impacts on Fairfield City of changes to Legislation/Policies and Major Development Proposals and assist Council to lobby State and Federal Government to ensure Fairfield interests are represented.	On Track	Achieved	Relevant amendments to council's planning documents and processes have been completed and reported to Council.
MPSLUP1504	Strategic Land Use Planning Process Monitor and manage expenditure of Developer Contributions collected by Council	On Track	Achieved	A Steering Committee of Council Officers met during the reporting period to monitor funds currently held and the progress of Section 94 projects that funds will be spent on. An amendment to the Contributions Plans Parking in Cabramatta and Canley Heights were adopted during the reporting period.
MPSLUP1505	Strategic Land Use Planning Process Heritage Grants and Rates Rebate Programs to assist Heritage owners to maintain their properties	On Track	Achieved	Council Heritage Grant Applications have been awarded to 6 eligible heritage listed residential properties for improvement works to restore valuable heritage properties.
MPSLUP1506	Strategic Land Use Planning Process Heritage Advisory Service to assess heritage related Development Applications and assist residents with advice on how best to maintain the heritage items involved.	On Track	Achieved	Council's Heritage Advisor reviewed 17 planning proposals that impact on heritage items. In addition, providing advice relating to another 34 properties during this reporting period.
MPSLUP1508	Major Strategic Land Use Planning Projects Implement review of draft Residential Development Strategy and seek Council endorsement for the strategy	On Track	Achieved	A report and planning proposal for the draft Residential Development Strategy have been developed.
MPSLUP1509	Major Strategic Land Use Planning Projects Commence year 1 of 3 year program for Rural Land Study	On Track	Carry Forward	Project delayed as Council is awaiting further information from the NSW Government's Environmental Impact Study regarding the impacts of Badgerys Creek Airport on the rural areas of Fairfield City. This project has been carried forward into the 2015-2016 Operational Plan.
MPSLUP1512	Major Strategic Land Use Planning Projects Review the findings of Cabramatta Transport Management and Accessibility Study in regards to possible changes to Council's LEP, DCP and Contributions and Plans	On Track	Carry Forward	Project delayed as Council is awaiting further response and information from the Roads and Maritime Services. This project has been carried forward into the 2015-2016 Operational Plan.
MPAMS1505	Asset Management Strategy Develop New Asset Management Plan - Information Technology	On Track	Carry Forward	Work has commenced on the development of an IT Asset Strategy however it is proposed that this project be carried forward into the 2015-2016 Operational Plan.
MPSRVCBU1502	SRV Community Building Upgrade - Prairiewood Leisure Centre mechanical services upgrade	On Track	Carry Forward	This project was delayed due to approval from Endeavour Energy and has been carried forward into the 2015-2016 Operational Plan.
MPBAR1501	Building Assets Renewal Fairfield Showground, Prairiewood	On Track	Achieved	Mechanical equipment to the lift door has been upgraded / replaced and renewal work of an awning, car park, spectator seating, resurfacing of bitumen area within markets/festival area has now been completed.

Ref:	Project Description (as per Revised 2013-2017 Delivery Program)	Progress (Jul-Dec 2014)	Progress (Jan-Jun 2015)	Comments
MPBAR1502	Building Assets Renewal Prairiewood Leisure Centre	On Track	Achieved	Completion of works includes renewal of the hypochlorite storage vats, replacement of skirting boards, roof structure over the hypo tanks, cross fit rack, children's pool fountain and spectator shade and seating installed.
MPBAR1503	Building Assets Renewal Cabravale Leisure Centre, Cabramatta	On Track	Achieved	Male shower screens and the rubber flooring within the gym area have been replaced.
MPBAR1504	Building Assets Renewal Fairfield Tennis Courts, Fairfield	On Track	Achieved	Completion of works includes, upgrade of security doors, synthetic resurfacing on court 2, roof repairs to the amenity building, security card readers installed and upgrade to external shade structure.
MPBAR1505	Building Assets Renewal Fairfield Leisure Centre, Fairfield	On Track	Achieved	Completion of works includes, pool ladders installed to the 25m pool, upgrade of pool cleaner, replacement of steam room seats and tiles, upgrade to disabled room walls and security shutters, installed security duress buttons and upgrade of the Gym air conditioning unit.
MPBAR1506	Building Assets Renewal Fairfield Golf Course, Smithfield	On Track	Achieved	Completion of works include, upgrade of the spectator roof and public facility roof, upgrade of picnic shelters, upgrade to the driving range slab and shelter, replacement of cisterns in the ladies public toilets.

C. SERVICES

Fairfield City Council is a multi-functional organisation, which provides a wide range of services to the community. These all directly contribute to assist Council in achieve the Community's Vision for Fairfield City. Some of the services that Council delivered under Theme 2 for the period of January to June 2015 are:

Asset Management – Civil and Built

Monitors and maintains community infrastructure and assets at an agreed standard by undertaking condition inspections and identifying required maintenance and renewal works.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Increase in asset value.	1%	1.4%	This is an estimation only as calculations to be finalised as part of the handover of assets for the financial year. However, this represents the new assets created.

Asset Management – Open Space

Provides the management (including the planning and scheduling of maintenance) of Council owned open space and associated assets including parks, reserves, sports fields, trees and amenities.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Routine maintenance inspections on parks, playgrounds and sportsfields against service standard.	90%	95%	Routine maintenance inspections undertaken on all Council parks, sportsfields and playgrounds as scheduled and maintenance work orders raised as required.
% Initiatives completed with timeframe.	35%	60%	Some capital works projects to be carried forward for completion.
% Offensive and non offensive graffiti removed from Council assets within service standard.	100%	95%	The graffiti removal program is meeting service levels and reported monthly to Council.
% Council and private tree inspections completed within timeframe.	95%	95%	Tree maintenance inspections undertaken as reported and maintenance work completed within 2 weeks of programming.
% Trend in Council and private tree approval for pruning and removal.	98%	90%	Majority of tree work requests are approved.

Built Systems

Produce the designs for civil, urban and landscape infrastructure, and the development and implementation of traffic, transport and road safety programs and policies for residents within Fairfield City as well as provide surveying and Spatial Data Services.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Civil, urban and landscape initiatives undertaken.	95%	98%	98% of civil, urban and landscape initiatives have been undertaken.
% Traffic, transport and road safety initiatives delivered on time and within budget.	100%	100%	100% of traffic, transport and road safety initiatives have been undertaken and completed.
% Customer satisfaction with surveying service.	98%	100%	Customer satisfaction has been achieved with 100% of jobs undertaken.

Building Control and Compliance

Performs the assessment, investigation, certification and enforcement of laws and regulations for developments within the Fairfield City to ensure their health and safety.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Applications determined within the statutory time limit.	79.5%	83.5%	During the reporting period 249 Development Applications were determined with 83.5% being determined within the statutory time frames.
% Trend Annual Fire Safety statements submitted.	92.5%	96%	Council received 196 Fire safety Statements during the reporting period equating to 96% for the year.

City Connect Bus

Provide a free bus service for areas that are poorly serviced by existing private bus routes and increases accessibility to key destinations and community facilities.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Utilisation of City Connect bus service.	100%	100%	13,212 people utilised the City Connect bus service for the reporting period.
% Trend on time running of City Connect bus service.	99%	99%	The City Connect service ran at 99% on time for the reporting period.

Development Planning

Conducts the assessment and processing of all development applications and engineering construction certificates across residential, commercial and industrial development.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Development applications and assessment determined within statutory timeframe.	48%	50%	A number of complex long-standing Development Applications that involve longer processing times have been determined in the reporting period. This has contributed to the low result.

Emergency Risk Management

Provides assistance, leadership and resources support to the emergency and disaster planning, and response services within Fairfield City.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Completion of annual review of Fairfield Emergency Risk Management Plan.	100%	100%	The final Fairfield Emergency Risk Management Plan was adopted at the March Local Emergency Management Committee meeting.

Infrastructure Construction and Maintenance

Provides the construction, maintenance, repair, inspection and testing of Council assets including fleet, plant, roads, signs, footpaths, drainage, kerbs, gutters, car parks, ovals and Council buildings.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Reduction in trend of reactive maintenance required.	2%	2%	A slight reduction in corrective maintenance has been recorded during the reporting period.
% Programmed initiatives delivered on time.	37%	98%	Fairfield Early Learning Centre is delayed due to design changes. Prairiewood Youth and Community Centre delayed waiting for Section 96 approval and scope. Joe Broad disabled toilet upgrade waiting for approved scope. Flying Fox Reserve delayed due to the removal of contaminated material. Slab Hut additional work required, original scope completed. Horsley Park Fire Station kitchen renewal delayed due to customised kitchen required.

Major Projects and Construction Contracts Management

Project manages and coordinates the funding, design, construction and commissioning of major new community infrastructure, other civil and building construction, and special projects.

Undertakes the procurement process and management of external design and construction contracts over \$100,000 Council wide, and provides advice and coordination for construction contracts under \$100,000.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Major projects on schedule.	62%	73%	73% of major projects are on schedule.
% Major projects less than 10% cost variation.	99%	99%	The Adventure Park is over 10% limit. This is due to the change of scope requested by the clients.
% Contracts completed with less than 10% cost variation.	100%	99%	The Adventure Park is over 10% limit. This is due to the change of scope as requested by the clients.
% Contracts completed.	32%	17%	17% of contract requirements have been completed over the last reporting period.

Strategic Land Use Planning

Identify, map and coordinate planning for residential, commercial and agricultural land across Fairfield City, as well as preparing zoning certificates and representing Council in rural and urban matters with State and Federal Governments.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
Review of Local Environmental Plan in Year 3 of Delivery Program.	N/A	N/A	This review is not required until 2016.
% Planning Certificates (Section 149(2)) applications received are issued within service level agreement.	95%	95%	Applications received are issued within service level agreement.

THEME 3: ENVIRONMENTAL SUSTAINABILITY

What is Environmental Sustainability?

Our local environment and natural resources define our City and contribute to our wellbeing. In turn, our activities impact the quality and viability of many species and finite resources. Increasing awareness of environmental challenges such as climate change and water shortages has increased the pressure for protection and management of our bushland, local wildlife and waterways. Environmental sustainability is important at the local and global level and for the health and wellbeing of future generations.

The goals that have been identified by the community to achieve this theme are:

Goal 1 Protecting and improving our natural environment

Goal 2 Contributing to the actions that address climate change

Goal 3 Supporting sustainable activities and development

A. HIGHLIGHTS

- A total of 125 environmental sustainability educational activities were conducted for 4,080 local residents across Fairfield City about waste management, worm farming, sustainable gardening, and water and energy saving practices.
- Keep NSW Beautiful conducted environmental sustainability workshops at 15 schools across the City for 2,707 students.
- The Waste Enforcement Group conducted 548 hours of patrols and attended 1,537 illegal dumping sites across Fairfield City. This created an estimated saving of \$15,333 due to the waste removed by the offenders.
- Care Creek contractors have planted approximately 26,662 plants across Fairfield City.
- A total of 16.2 tonnes of litter, rubbish and debris was removed from the City's waterways during this reporting period.
- Approximately 7.8 tonnes of legacy non-friable asbestos has been removed from 33 homes across Fairfield City.
- The Community Nursery volunteers accumulated 538 hours for the month February 2015 and 32,000 plants were potted.
- Council's tree branching mulching recycling service mulched over 130m³ of garden waste over the last six months. The mulch was distributed free of charge to local residents and parks as part of the Open Space Maintenance Program.
- Council ran 6 stormwater educational programs and projects across Fairfield City to local residents and school children. These included educational talks about stormwater, flooding and creeks at council's Open Day, installation of educational signs to promote Council's gross pollutant traps at Stimsons Drains and continual development of educational information and resources through Council's website.
- Council has rehabilitated and maintained 816,003m² of riparian corridors and bushland reserves as part of council's Creek Care Program and Stormwater Levy maintenance program.
- Solar panel systems were installed in 19 Council Buildings and during the month of March 2015 a total of 190,903 kWh of solar power was generated at Council buildings which was an increase of 33.9% compared to the same time last year.

B. NEW INITIATIVES

Identified below are number of projects in Council's Revised 2013-2017 Delivery Program that assist in delivering the environmental sustainability outcomes.

Ref:	Project Description (as per Revised 2013-2017 Delivery Program)	Progress (Jul-Dec 2014)	Progress (Jan-Jun 2015)	Comments
IN15316	Stormwater drainage - Wetherill Park Identification, design and works to reduce the risk of major flooding within the catchment, including water quality improvements.	Behind Schedule	Ceased	Due to competing priorities this project has been deferred into the 2015-2016 Operational Plan - refer to ID No. IN16316.
IN15317	Henty Creek Flood Mitigation Works, Bonnyrigg Design of a levee to reduce the risk of flooding to identified properties on Gregorace Place, Bonnyrigg.	Behind Schedule	Carry Forward	Project delayed due to resourcing constraints and has been carried forward into the 2015-2016 Operational Plan.
IN15351	Additional IT Capacity for Flood Modelling	New Project	Achieved	A new network driver has been installed for flood model storage.
MPESMP1402	Existing Stormwater Management Program – investigate, design and construction of stormwater works at Horsley Park Village and Horsley Park	On Track	Carry Forward	Project delayed due to resourcing constraints and has been carried forward into the 2015-2016 Operational Plan.
MPESMP1403	Existing Stormwater Management Program – upgrade of stormwater table drain – Lincoln Road, Horsley Park	On Track	Carry Forward	Works have been delayed due to design issues and ownership changes at the Lincoln Road property. This project has been carried forward into the 2015-2016 Operational Plan.
MPESMP1404	Existing Stormwater Management Program – investigation and design of bank stabilisation works on Orphan School Creek - Bromley Street, Canley Vale	Behind Schedule	Achieved	Emergency creek bank stabilisation and drainage upgrades that improved the stormwater outfall have been completed at the end of Bromley Street, Canley Vale.
MPESMP1502	Existing Stormwater Management Program - Horsley Park Stormwater Drainage Works, Horsley Park and Cecil Park	Behind Schedule	Ceased	This project has been ceased and deferred to 2015-2016 Operational Plan due to competing priorities.
MPESMP1503	Existing Stormwater Management Program - Prospect Creek Bank Rehabilitation Works	Behind Schedule	Ceased	Due to competing priorities this project has been deferred into the 2015-2016 Operational Plan – refer to ID No. MPESMP1604.
MPFMP1413	Flood Mitigation Program - Smithfield West Overland Flood Study, Smithfield	On Track	Ceased	This project directly links to MPFMP1508 and was incorrectly added into the 2014-2015 Operational Plan.
MPFMP1414	Flood Mitigation Program - Wetherill Park Catchment Management Plan, Wetherill Park	Behind Schedule	Achieved	The Wetherill Park Flood Study report has been completed with the final draft report to be incorporated into the Wetherill Park Catchment Management Plan during 2015/16 Financial Year.
MPFMP1415	Flood Mitigation Program New Prospect Creek Floodway Rectification	Behind Schedule	Carry Forward	Due to a redesign of rectification works to the floodway, this project is now delayed and has been carried forward into the 2015-2016 Operational Plan.
MPFMP1503	Flood Mitigation Program 16C Knight Street, Lansvale. Continuation of Voluntary House Raising works to raise the property to reduce the risk of flood damage.	Behind Schedule	Ceased	Due to competing priorities this project has been deferred into the 2015-2016 Operational Plan - refer to ID No. MPFMP1610.

Ref:	Project Description (as per Revised 2013-2017 Delivery Program)	Progress (Jul-Dec 2014)	Progress (Jan-Jun 2015)	Comments
MPFMP1505	Flood Mitigation Program 52 Waterside Crescent, Carramar. Continuation of Voluntary House Raising works to raise the property to reduce the risk of flood damage	On Track	Ceased	During this financial year, the development did not reach a satisfactory milestone for Council to expend funds. The project has been deferred into the 2015-2016 Operational Plan - refer to ID No. MPFMP1613.
MPFMP1506	Flood Mitigation Program Central Catchment.	On Track	Ceased	Due to competing priorities this project has been deferred into the 2015-2016 Operational Plan as a new project - refer to ID No. MPFMP1603.
MPFMP1507	Flood Mitigation Program Cabravale Catchment.	Behind Schedule	Ceased	Due to competing priorities this project has been deferred into the 2015-2016 Operational Plan as a new project - refer to ID No. MPFMP1604.
MPFMP1508	Flood Mitigation Program Smithfield West Catchment.	On Track	Carry Forward	Due to resourcing constraints, the Smithfield West Overland Flood Study has not been finalised. This project has been carried forward into the 2015-2016 Operational Plan.
MPFMP1510	Flood Mitigation Program Fairfield Catchment.	On Track	Ceased	The late announcement of grant funding by the NSW State Government, along with competing priorities has delayed this project. It has been deferred the 2015-2016 Operational Plan - refer to ID No. MPFMP1612.
MPFMP1511	Flood Mitigation Program Greenfield Park. Three Tributaries Flood Detention Basin at Powhatan Street Reserve and Fairfield Golf Course.	On Track	Ceased	Due to the late receipt of grant funding being awarded by the NSW Government, this project has been deferred into the 2015-2016 Operational Plan - refer to ID No. MPFMP1607.
MPFMP1512	Flood Mitigation Program City Wide. Update Council's Onsite Detention (OSD) Policy and Stormwater Drainage Policy.	On Track	Ceased	This project was delayed due to competing priorities and has been deferred into the 2015-2016 Operational Plan - refer to ID No. MPFMP1611.
MPFMP1513	Flood Mitigation Program Canley Corridor Floodplain Risk Management Study and Plan.	On Track	Achieved	The Floodplain Risk Management Study and Plan for the Canley Corridor has been completed.
MPFMP1514	Flood Mitigation Program Three Tributaries Floodplain Risk Management Study and Plan..	On Track	Achieved	The Three Tributaries Floodplain Risk Management Study and Plan has been completed.
MPFMP1515	Flood Mitigation Program Bellingers Drain Overland Flood Study.	On Track	Achieved	A peer review based model for a 'One in a 100 Year' flood event has been undertaken and completed.
MPFMP1516	Flood Mitigation Program 11 Moore Street, Canley Vale. Continuation of Voluntary House Raising works to raise the property to reduce the risk of flood damage.	On Track	Ceased	The Development Application for this property has not been lodged. This project has been deferred into the 2015-2016 Operational Plan - refer to ID No. MPFMP1602.
MHPD1401	Horsley Park Drainage Improvement	Behind Schedule	Achieved	Investigations have been completed which prioritises future works for the Horsley Park, Drainage Improvement Program.

Ref:	Project Description (as per Revised 2013-2017 Delivery Program)	Progress (Jul-Dec 2014)	Progress (Jan-Jun 2015)	Comments
MPSLP1501	Stormwater Levy Program Stormwater Education - Various Locations.	On Track	Achieved	Council held 6 educational programs and projects across Fairfield City for local residents and school children. These included educational talks about stormwater, flooding and creeks at Council's Open Day, installation of educational signs to promote Council's gross pollutant traps at Stimsons Drains and the continual development of educational information and resources through Council's website.
MPSLP1502	Stormwater Levy Program Stormwater Gully Pit Maintenance - Various Locations.	On Track	Achieved	The Stormwater Gully Pit Maintenance Program has been completed at various locations across Fairfield City.
MPSLP1503	Stormwater Levy Program Water Quality Monitoring - Various locations	On Track	Achieved	The Water Quality Monitoring Program has been completed at various locations across Fairfield City.
MPSLP1504	Stormwater Levy Program Maintenance of Major Stormwater Systems.	On Track	Achieved	Regular maintenance of Council's stormwater infrastructure such as, detention basins, wetlands, ponds and rain gardens has been completed.
MPSLP1505	Stormwater Levy Program Cooperative Research Centre for Water Sensitive Cities research program.	On Track	Achieved	The milestones planned for this year were achieved. This included 35 research projects progressing by the Cooperative Research Centre (CRC).
MPSLP1506	Stormwater Levy Program Valuing River Health research project.	On Track	Achieved	Council is contributing to the Valuing River Health Research project being carried out by Charles Sturt University. The project is moving into its third year with research into community perceptions and values of river health being gauged through community focus groups along with the initial valuing of urban waterways with regard to their influence on property prices.
MPSLP1507	Stormwater Levy Program Contractors - implementing the stormwater levy program.	On Track	Achieved	The scheduled works by contractor carrying out projects on the Stormwater Levy Program have been finalised for 2014/15.
MPSLP1508	Stormwater Levy Program Burns Creek Catchment Management Plan - Old Guildford and Fairfield East.	On Track	Carry Forward	Flood mitigation options and mapping are progressing but due to resourcing constraints this project has been carried forward into the 2015-2016 Operational Plan.
MPSLP1509	Stormwater Levy Program Smithfield Catchment Management Plan.	On Track	Carry Forward	On-site stormwater detention analysis and the community planning forum have been completed but due to resourcing constraints this project has been carried forward into the 2015-2016 Operational Plan.
MPSLP1510	Stormwater Levy Program Orphan School Creek Rehabilitation - Avoca Road to Cumberland Highway, Fairfield West and Canley Heights	On Track	Carry Forward	Most of the creek's banks and drainage works have been completed but delays with grant funding and negotiations with Sydney Water have delayed this project. It has been carried forward into the 2015-2016 Operational Plan.
MPSLP1511	Stormwater Levy Program Green Valley Creek Rehabilitation - Bonnyrigg, St Johns Park, Canley Heights, Wakeley, Cabramatta West and Mt Pritchard	On Track	Carry Forward	Project delayed as the quote for investigation and design was in excess of the allocated project budget. Therefore the project was re-scoped to include investigation only and has been carried forward into the 2015-2016 Operational Plan.

Ref:	Project Description (as per Revised 2013-2017 Delivery Program)	Progress (Jul-Dec 2014)	Progress (Jan-Jun 2015)	Comments
MPSLP1513	Stormwater Levy Program Fairfield Youth and Community Centre Stormwater Drainage Works - Fairfield	On Track	Achieved	The stormwater drainage works for the Fairfield Youth and Community Centre has been completed.
MPSLP1514	Stormwater Levy Program Construction of major gross pollutant traps on Stimsons Drain, Fairfield Street, Fairfield East.	On Track	Achieved	The gross pollutant traps have been successfully installed at Fairfield East along with interpretive signage.
IN15323	Education and Community Engagement Asbestos Disposal Scheme Funding will be used to publish advertisement materials for the regional Asbestos Disposal scheme. Advertisement will include flyers and ads in local newspaper and media resources.	On Track	Carry Forward	A total of 7 local residents have registered for the Asbestos Disposal Scheme. This is an ongoing project and is proposed to be carried forward into the 2015-2016 Operational Plan.
IN15344	Sustainability Community Education Program Provide educational initiatives for the community about environmental sustainability.	New Project	Carry Forward	Council conducted 10 community workshops with 200 participants attending during the reporting period. This was a new project introduced in March 2015 and due to the limited time was unable to be completed. The project will be carried forward into the 2015-2016 Operational Plan.
IN15345	Kids Environmental Education Program (KEEP) School education project	New Project	Achieved	Council engaged 2,707 students from 15 local schools about waste and catchment management in the KEEP program during the reporting period.
IN15346	E-waste Collection Scheduled event for residents to dispose of E-waste in an environmentally safe manner.	New Project	Carry Forward	There was 10.4 tonnes of e-waste collected and recycled at the Recycling Drop Off Centre during the reporting period. This was a new project introduced in March 2015 and due to the limited time was unable to be completed. The project will be carried forward into the 2015-2016 Operational Plan.
IN15347	Implementation of Energy and Water Conservation Plans Improve the energy and water performance of Council's services and assets.	New Project	Carry Forward	This was a new project introduced in March 2015 and due to the limited time was unable to be completed. The project will be carried forward into the 2015-2016 Operational Plan.
IN15348	Energy Efficient Lighting at Council Buildings Replace and improve energy efficient lighting at Council Buildings.	New Project	Carry Forward	Quotations have been completed for Downey Lane, Nelson Street Car Park and Fairfield Leisure Centre (sports hall). This was a new project introduced in March 2015 and due to the limited time was unable to be completed. The project will be carried forward into the 2015-2016 Operational Plan.
IN15349	Chemical Waste Collection Program Schedule event for residents to dispose of chemical waste in an environmentally safe manner.	New Project	Carry Forward	Preparation of an annual chemical waste collection event has been completed. This was a new project introduced in March 2015 and due to the limited time was unable to be completed. The project will be carried forward into the 2015-2016 Operational Plan.
IN15350	Portable CCTV Cameras Handheld devices for illegal dumping measures.	New Project	Carry Forward	Three additional portable CCTV cameras have been installed at Yennora, Cecil Park and Wetherill Park to capture illegal dumping activities. This was a new project introduced in March 2015 and due to the limited time was unable to be completed. The project will be carried forward into the 2015-2016 Operational Plan.

Ref:	Project Description (as per Revised 2013-2017 Delivery Program)	Progress (Jul-Dec 2014)	Progress (Jan-Jun 2015)	Comments
IN15368	Loading Dock Conversion at the Administration Building Convert the existing loading dock area at Council's Administration building into an office for the Waste Enforcement Officers.	New Project	Achieved	The conversion of the loading dock at Council's Administration building has been completed with the Waste Enforcement Officers relocated from the Depot to the new office.
MPBWR1501	Upgrading Recycling Drop Off Centre Upgrades will include: - separated entry and exit points - collection of additional items (paints, light bulbs, Styrofoam) - covered area/shelter for materials collected	On Track	Ceased	Unsuccessful grant funding has resulted in the re-scoping of this project and it has been deferred into the 2015-2016 Operational Plan - refer to ID No. MPBWR1606.
MPBWR1502	Multi-Unit Dwelling Waste Audit and Education Officer A dedicated education officer will be employed to work with multi-unit dwellings (MUDs) to decrease the waste generation and increase recycling rates within the MUDs.	On Track	Achieved	A new Waste Audit and Education Officer has been appointed and has inspected 715 bin bays at multi-unit dwellings across Fairfield City.
MPBWR1503	Battling Illegal Dumping Installation of surveillance technology to catch illegal dumpers. Increase education resources for the community about alternative services or facilities that can take waste.	On Track	Achieved	Three additional portable CCTV cameras were installed at Yennora, Cecil Park and Wetherill Park for illegal dumping activities during the reporting period.
MPBWR1504	Waste Composition Audit Domestic waste audit will be completed to include: - waste composition in garbage bins - recycling composition in recycling bins - audit of clean up service to determine waste types being collected.	On Track	Ceased	The audit was not completed due to competing priorities. This project has been deferred into the 2015-2016 Operational Plan - refer to ID No. MPBWR1607.
MPBWR1505	Mattress recycling (trial) A contractor will be engaged to collect mattresses alongside Council's bi-annual clean up service. This will contribute to the overall diversion rate.	On Track	Carry Forward	This project is ceased due to the new clean-up collection contract, which increases our recycling services and includes mattress recycling.
MPBWR1506	Green waste service A voucher will be provided to all residential properties allowing them to drop off garden waste material to Council's Recycling Drop Off Centre free of charge.	On Track	Achieved	This is a two year program with a total of 121 Green Waste vouchers redeemed so far. The project has been carried forward into the 2015-2016 Operational Plan - refer to ID No. MPBWR1601.
MPBWR1507	Waste Education Program Council will continue to conduct community education workshops such as Keep NSW Beautiful Education Program, education programs within childcare centres and maintaining the Nalawala Sustainability Hub as an education centre.	On Track	Achieved	A total of 125 environmental sustainability educational activities were conducted for 4,080 local residents across Fairfield City about waste management, worm farming, sustainable gardening, and water and energy saving practices, during the reporting period.
MPWSIP1415	Waste and Sustainability Improvement Payment (WaSIP) Program 'Big Belly Solar compacting litter bins. Council has identified the product they require and has engaged a supplier.	On Track	Carry Forward	This project was delayed due to supplier issues with the solar compact bins and the re-investigation of site locations to ensure an effective result for this project. This project has been carried forward into 2015-2016 Operational Plan.
MPWSIP1416	Waste and Sustainability Improvement Payment (WaSIP) Program Environmental Management Plan review	On Track	Carry Forward	Due to competing priorities this project has been carried forward into the 2015-2016 Operational Plan.

C. SERVICES

Fairfield City Council is a multi-functional organisation, which provides a wide range of services to the community. These all directly contribute in assisting the Council to achieve the community's Vision for the future of Fairfield City. Some of the services that Council delivered under Theme 3 for the period of January to June 2015 are:

Catchment Planning

Implements projects involving design, construction, maintenance, research and education that seeks to reduce the risk to life and property from mainstream and stormwater flooding, as well as to improve water quality, reduce creek bank Erosion and regenerate and maintain our creek and wetland corridors.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
Cumulative number of initiatives completed under Floodplain Risk management Program.	0	4	Of the 18 flood mitigation projects initiated in 2014/15, 4 were completed during this financial year. The majority of projects not completed are either carried over or deferred to the 2015/16 financial year.
Cumulative number of initiatives completed under Stormwater Management Program.	2	11	Of the 19 stormwater management projects initiated in 2014/15, 11 were completed during this financial year. The majority of projects not completed are either carried over or deferred to the 2015/16 financial year.

Waste Education and Environmental Sustainability

Provides the education and promotion of environmental sustainability within Fairfield City. This includes the delivery of education programs and leading corporate and community sustainability initiatives.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Increase in number of participants attending activities undertaken.	16.8%	-16.9%	During this reporting period, Council conducted 125 educational activities with a total of 4,080 local residents participating. This is a decrease of 16.9% in the number of local residents participating in the educational activities compared to the last six months.
% Increase in recycling rates.	2.8%	-1.2%	During the reporting period, 5,925 tonnes were collected through the domestic recycling service, a decrease of 1.2% from the previous six month period.
% Trend in reduction on energy and water consumption.	-6.7%	-6.9%	During the reporting period, total energy consumption for gas and electricity at Council buildings has been reduced by 6.9%.
% Trend cost savings to Council through intervention of Waste Enforcement Group.	-9.5%	-4.4%	During the reporting period, the Waste Enforcement Group conducted 548 hours of patrols, attending to 1,537 illegal dumping incidents and creating an estimate of \$15,333 cost saving to Council due to the waste removed by the offenders. The cost saving to Council decreased by 43.9%, compared to the last six months. However, the number of penalty infringing notices has more than double compared to the previous six months (from 52 to 119).
Area of riparian corridors and bushland reserves rehabilitated and maintained.	959,620m ²	816,003m ²	Rehabilitation and maintenance was undertaken as part of Council's Creek Care Program and Stormwater Levy maintenance program.

THEME 4: LOCAL ECONOMY AND EMPLOYMENT

What is Local Economy and Employment?

The businesses and industries in Fairfield City and the surrounding areas provide goods and services as well as local employment opportunities. The shopping centres not only provide a range of products and services, they are also important meeting places and often represent the identity of their suburb. The Smithfield-Wetherill Park industrial area is one of the largest industrial estates in Australia and therefore a major employer, traffic generator and economic powerhouse. Higher than average levels of unemployment, especially youth unemployment, place increased importance on access to education and training.

The goals that have been identified by the community to achieve this theme are:

Goal 1 A range of employment opportunities and a workforce with a variety of skills

Goal 2 Having vibrant, safe and attractive places for shopping and access to services

Goal 3 Prosperous businesses, industries and services

A. HIGHLIGHTS

- Lunar New Year celebrations in Cabramatta, welcomed the Year of The Goat and Ram for 12,000 community members that joined the fun in Freedom Plaza, Cabramatta Town Centre. The event was an action-packed weekend filled with entertainment, traditional rituals and some of the most authentic Asian dishes in Sydney. From the exciting lion dancers, to the beautiful traditional dancers complete with costumes and vibrant live performances, this free event offered a weekend that will not be forgotten.
- The implementation of Fairfield City Centre Marketing Plan was completed to attract new businesses and increase numbers of visitors from local and metropolitan suburbs. This was achieved through the delivery of projects that increase local economic activities, generate business interest and activities in the streets including the Easter Bunny and Mother's Day events, Anzac Day banners installed and Lifetime Business Awards.
- Council delivered a breakfast for local trade's people to advise them on how to participate in Council's procurement processes.
- A Fairfield City Centre Mayoral Business Forum was held to provide businesses with an update on city centre capital works and to provide a summary of the 10 year Centre Improvement Program. Council Service areas presented the local businesses with highlights of how their service could be a benefit to local businesses.
- Council continues to provide strategic economic advice to various stakeholders such the NSW Trade and Investment, NSW Department of Planning and Environment, Small Biz Connect, Deloitte Douche Tomastsu, NSW South West Sydney Business Chamber Advisory Committee and University of Western Sydney.

B. NEW INITIATIVES

Identified below are number of projects in Council's Revised 2013-2017 Delivery Program that assist in delivering the local economy and employment outcomes.

Ref:	Project Description (as per Revised 2013-2017 Delivery Program)	Progress (Jul-Dec 2014)	Progress (Jan-Jun 2015)	Comments
IN14183	Online Information Point for Canley Heights Town Square	On Track	Ceased	Issues with sourcing outdoor electrical equipment have delayed this project. It has been deferred into the 2015-2016 Operational Plan - refer to ID No. IN16183.
IN1420	Fairfield City Centre Tourism Pedestrian Signage	On Track	Ceased	Works could not commence due to design issues. This project has been deferred into the 2015-2016 Operational Plan - refer to ID No. IN16020.
IN15122	Implement Fairfield City Centre Marketing Plan	On Track	Achieved	All marketing and promotion activities have been completed for 2014-15. These included a Mother's Day event, an Easter Rabbit promotion, support for School Tours of cultural food businesses, Anzac Day banners installed and the Lifetime Business Awards delivered.
MPCIP1501	Centre Improvement Program Lansvale Business Centre	On Track	Ceased	Works delayed due to design and scoping issues. The project has been deferred into the 2015-2016 Operational Plan - refer to ID No. MPCIP1602.
MPCIP1502	Centre Improvement Program Horsley Park Village	On Track	Carry Forward	Works delayed due to design and scoping issues. The project has been carried forward into the 2015-2016 Operational Plan.
MPCIP1503	Centre Improvement Program Minor works as required	On Track	Achieved	Works completed at Fairfield West Local Centre.
MPPMED1501	Place Management and Economic Development Fairfield City Centre Strategic Framework Action Plan	On Track	Achieved	This project's milestones have been completed, this includes the development of preliminary research reviews and the commencement of the action plans.
MPPMED1502	Place Management and Economic Development Events	On Track	Achieved	Events held include: <ul style="list-style-type: none"> • Australia Day Eve fireworks • Lions Club BBQ day with 600 attendees • Cabramatta Lunar New Year 2 day event with 12,000 attendees. • Canley Heights Lunar New Year evening celebration in association with the Canley Heights Restaurant committee. • Easter Bunny promotion event in Cabramatta, Canley Vale, Canley Heights and Fairfield. • East Side Fun day with 350 children attending from Cabramatta East and Lansvale for active health. • Community engagement and good food activities. • Mother's Day event at Fairfield.
MPPMED1503	Place Management and Economic Development Fairfield City Centre Public Forum	On Track	Achieved	Stakeholder liaison include: <ul style="list-style-type: none"> • Horsley Park Mayoral visit in March. • Smithfield / Wetherill Park Discussion Group meeting. • Bonnyrigg Town Centre Committee. • Cabramatta Chamber of Commerce meetings. • Fairfield City Centre Business Forum • 11 Fairfield City Centre Chamber of Commerce Meetings.

C. SERVICES

Fairfield City Council is a multi-functional organisation which provides a wide range of services to the community. These all directly contribute in assisting the Council to achieve the community's Vision for the future of Fairfield City. Some of the services that Council delivered under Theme 4 for the period of January to June 2015 are:

Place Management and Economic Development

Manage and coordinate initiatives, activities, policies, plans, partnerships and project opportunities across Fairfield City in consultation with key stakeholders to ensure the effective functioning of the LGA's business centres, industrial lands, residential activity and its ongoing economic resilience.

Focus is on public domain improvements, economic development and sustainability, stakeholder engagement, processing minor activity applications and reviewing development applications.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Programmed initiatives completed.	50%	43%	43% of programmed initiatives have been completed.

THEME 5: GOOD GOVERNANCE AND LEADERSHIP

What is Good Governance and Leadership?

As a democracy, we want our leaders to listen to us, represent our views with integrity and strive to achieve for the good of the community. Decision making, especially in the public sector, must be transparent, objective and accountable. Good governance and leadership ensures the community has access to information and participates in the development of policies and decisions that affect them. Across all sectors of our community we look for a high standard of ethics, justice and honesty to be reflected in the actions and behaviour of individuals, organisations, businesses and governments.

The goals that have been identified by the community to achieve this theme are:

Goal 1 We are well represented and governed where all act ethically and in the interest of the community.

Goal 2 All have an opportunity to participate, are respected and heard.

Goal 3 We have a proud community which has a good reputation for its diversity and equality.

A. HIGHLIGHTS

- The Long Term Financial Plan incorporated savings delivered as a result of better calculation of Council's depreciation that has been reviewed and endorsed by External Auditors against Council's Asset Management Plans.
- The Sustainable Resource Centre has reduced its Carbon emissions by 3,531 tonnes during this reporting period.
- As part of Council's Efficiency Review, \$300,000 was saved from operational costs related to tree maintenance during this reporting period.
- Council has changed its procurement process into a Just-In-Time system rather than storing inventory and all council printers are setup for double sided printing. This would reduce the cost of paper, manual handling and administration across Council.
- Mayoral Donations Fund has provided over \$2,500 in funding to 5 recipients across Fairfield City for charities, community organisations, local schools and community members.
- Mayoral Scholarship Fund has provided \$4,000 in funding to 5 recipients across Fairfield City for outstanding local students and students with disabilities.
- Community Volunteer Fund has provided \$1,000 in funding a recipient's community organisation that supports community members across Fairfield City.
- Councillors Community Fund has provided \$1,000 in funding for a local charity.

B. NEW INITIATIVES

Identified below are a number of projects in Council's Revised 2013-2017 Delivery Program that assisted in delivering the good governance and leadership outcomes.

Ref:	Project Description (as per Revised 2013-2017 Delivery Program)	Progress (Jul– Dec 2014)	Progress (Jan– Jun 2015)	Comments
IN15289	Subdivision of 65 The Avenue, Canley Vale	On Track	Carry Forward	Further site analysis is required prior to progressing the Development Application. This project has been carried forward into the 2015-2016 Operational Plan.
MPLTFP1401	Long Term Financial Plan Efficiency Review	On Track	Achieved	This is an ongoing initiative however in 2014-2015 there was a \$300,000 reduction in the operational costs for tree maintenance.
MPLTFP1414	Long Term Financial Plan - 10 year Infrastructure Plan Develop a 10 year Infrastructure plan for all new and renewed assets.	On Track	Achieved	The updating and continual improvement of Council's Asset Management Plans have been completed and incorporated in the Long Term Financial Plan. This is an on-going service delivery project and will be reported in the future as part of the Asset Management Strategy Major Program in the 2015-2016 Operational Plan, refer to MPAMS1605 - Improving Council's financial intelligence.
MPLTFP1508	Long Term Financial Plan Develop a 10 Year infrastructure plan for all new and renewed assets.	On Track	Achieved	The Long Term Financial Plan incorporates savings delivered as a result of better calculating Council's depreciation through its Asset Management Plans. This is an on-going service delivery project and will be reported in the future as part of the Asset Management Strategy Major Program in the 2015-2016 Operational Plan, refer to MPAMS1605 - Improving Council's financial intelligence.
MPPIC1508	Productivity Improvements and Cost Containment - Asset Management	On Track	Carry Forward	An initial feasibility was undertaken to assess the benefits of outsourcing the community bus service. A business case is still required if implementation is to be considered. It is proposed that this project be carried forward into the 2015-2016 Operational Plan.
MPPIC1509	Productivity Improvements and Cost Containment - Subsidies	On Track	Carry Forward	Project not yet completed however an audit including the level of subsidy and utilisation has been completed for community halls and office space. It is proposed that this project be carried forward into the 2015-2016 Operational Plan.
MPPIC1516	Productivity Improvements and Cost Containment - Land Audit Identification and rationalisation of surplus assets.	On Track	Achieved	No land was identified and proposed as surplus assets. This is an on-going service delivery project and will be reported in the future against the Asset Management - Civil and Built Service Statement in the 2015-2016 Operational Plan.
MPPIC1517	Productivity Improvements and Cost Containment - Street Lighting Upgrade	On Track	Ceased	It is proposed that this project be ceased as it directly links to IN15325 - Community Energy Efficiency Program and was added incorrectly into the 2014-2015 Operational Plan.
MPLTFP1501	Long Term Financial Plan - Efficiency Review	On Track	Achieved	The efficiency programs of work already complete with the savings improvements included into the 2015-2016 Operational Plan. The Long Term Financial Plan 2015/16 to 2024/25 incorporates these actions and outlines a new program of productivity improvements, revenue opportunities and cost containment strategies.
MPLTFP1503	Long Term Financial Plan - Minimise Employee cost	On Track	Achieved	Minimise employee cost increases have been achieved with the processes and procedures developed in place. During the reporting period employee costs are below budget targets.
MPLTFP1504	Long Term Financial Plan - Sustainable Resource Centre	On Track	Achieved	Actual results compared favourably to the approved business case to evaluate the performance of the new capital.

Ref:	Project Description (as per Revised 2013-2017 Delivery Program)	Progress (Jul– Dec 2014)	Progress (Jan– Jun 2015)	Comments
MPLTFP1509	Long Term Financial Plan Development of funding strategies for Councils identified priority initiatives.	On Track	Achieved	The Local Government Shires Association legislative requirements for Council's funding strategies were met.
MPLTFP1510	Long Term Financial Plan - Review Overtime and Options	On Track	Achieved	An analysis of overtime to identify areas of opportunity were examined and incorporated into the 2015-2016 Operational Plan budgets.
MPLTFP1516	Long Term Financial Plan - Future Intervention Actions	On Track	Achieved	The Long Term Financial Plan 2015/16 to 2024/25 incorporates these actions and outlines a new program of productivity improvements, revenue opportunities and cost containment strategies.
MPPIC1513	Productivity Improvements and Cost Containment Process Improvement.	On Track	Achieved	Establishment of quality managed process controls and deliverables are mapped in the Quality Management System and is subject to external accreditation under Quality Standard ISO9001.
MPPIC1518	Productivity Improvements and Cost Containment Financial Management and Reporting Improvement Plan	On Track	Achieved	A final depreciation measurement change has been endorsed after a review by the External Auditors and has been incorporated into the 2015- 2016 Operational Plan budget.
MPPIC1531	Productivity Improvements and Cost Containment - Finance Increased focus on debt recovery.	On Track	Achieved	A business case examining accounts payable (invoicing and revenue received) across the organisation has been completed with the development of an Internal Audit report and recommendations to improve.
MPLTFP1413	Major Project Long Term Financial Plan - Review Debtor Management Legal Services	On Track	Achieved	The development of a business case for examining in-house or outsourced debt collection services has been completed.
MPPIC1503	Productivity Improvements and Cost Containment - Corporate Business Improvement Unit	On Track	Achieved	A continued focus has ensured that all feasibility studies, process improvements and other identified projects have been undertaken throughout the year including the Fit for the Future application.
MPPIC1514	Productivity Improvements and Cost Containment - Integrated Planning and Reporting	On Track	Achieved	Council has achieved cost savings whilst maintaining current service levels through the reduction of staff and expenditure in areas such as consultancies, design and printing. These were achieved through enhanced online access and training of current staff.
MPPIC1515	Productivity Improvements and Cost Containment - Quality Management	On Track	Achieved	The Quality Management system has continued to increase in use throughout the organisation and improvements to the automation of the system for the development of an improved Quality Management Register.
MPLTFP1502	Long Term Financial Plan - Dutton Lane Redevelopment	On Track	Achieved	The planned milestones for this reporting period have been achieved, which includes the commencement of the construction and expressions of interested in retail spaces.
IN15352	Capital Upgrade Installations at the Sustainable Resource Centre Installation, road works and engineering of weighbridge.	New Project	Carry Forward	The engineering plans have been finalised for the new weighbridge but has not been able to be completed. It has been carried forward into the 2015-2016 Operational Plan.
MPPIC1504	Productivity Improvements and Cost Containment Sustainable Resource Centre Commercial recycling operations.	On Track	Carry Forward	Due to a restructure, the staffing review and action plan are being re-assessed. The project will be carried forward into the 2015-2016 Operational Plan.
MPPIC1505	Productivity Improvements and Cost Containment Sustainable Resource Centre Implementation of 5 year business case for production capabilities.	On Track	Carry Forward	Due to a restructure in December 2014, there was a management responsibility change for the Sustainable Resource Centre which has delayed this review, while management conducts a review of the business. The project will be carried forward into the 2015-2016 Operational Plan.

Ref:	Project Description (as per Revised 2013-2017 Delivery Program)	Progress (Jul– Dec 2014)	Progress (Jan– Jun 2015)	Comments
MPPIC1512	Productivity Improvements and Cost Containment Business Structure Review of Place Management service and delivery outcomes.	On Track	Carry Forward	Completion of the business structure has been delayed due to additional work arising from Fit for the Future and other priority projects added during the year. The project has been carried forward into the 2015-2016 Operational Plan.
CF1413	City Financial Upgrade Migration of assets system with financial system.	On Track	Ceased	The project not completed due to competing priorities and has been deferred into the 2015-2016 Operational Plan - refer to ID No. IN16364.
MPPIC1507	Productivity Improvements and Cost Containment Systems Integration of maintenance management Module into processes and operations.	On Track	Achieved	The system improvements to Council accounting system (PeopleSoft) have been completed to enable the efficient approval of invoices, real time financial reporting and expense accounting for assets.
MPPIC1511	Productivity Improvements and Cost Containment Event Management	On Track	Achieved	Team reviews of Event Management practices over the course of year have been completed to ensure improvements and cost containment is maintained.
MPPIC1510	Productivity Improvements and Cost Containment - Flood Mitigation Review of Voluntary Purchase and House Raising Scheme funding and program delivery.	On Track	Ceased	Due to resourcing constraints, this program has been ceased in the 2014-2015 Operational Plan.
IN1428 & IN1528	Fairfield City Council Website upgrade	On Track	Carry Forward	This project is well underway but vendor issues have delayed the websites upgrade finalisation. This project has been carried forward into the 2015-2016 Operational Plan.
IN15312	Suburb Banners Installation of banners at key suburban entry points.	On Track	Carry Forward	Two sites at Carramar and Edensor Park have been rolled out but the project has been delayed due to scoping and location issues. It has been carried forward into the 2015-2016 Operational Plan.
MPLTFP1412	Major Project Long Term Financial Plan - Review of advertising promotion and marketing costs	On Track	Achieved	The review of advertising, promotion and marketing costs feasibility has been finalised.
MPLTFP1505	Long Term Financial Plan Resource sharing with other Councils/organisations	On Track	Ceased	This project has been ceased as it forms part of the Improvement Action Plan for Fit For the Future.
MPLTFP1512	Long Term Financial Plan Undertake cost benefit to determine the best option for future legal services.	On Track	Achieved	The Business Case has been finalised including further analysis of disbursements versus professional fees for the financial periods 2013/2014 and first 3 months of 2014/2015.
MPLTFP1514	Long Term Financial Plan Commercial advertising on Council Assets Examine feasibility of increased commercial advertising signage on Council land i/e parks near railway stations etc.	On Track	Achieved	The feasibility study has completed and options are currently being reviewed.
MPPIC1521	Productivity Improvements and Cost Containment Printing Altering print room operations to optimise equipment leasing to reflect lower printing demand for agendas and other reports.	On Track	Achieved	The Implementation plan has been developed and will be rolled out in the new financial year.

Ref:	Project Description (as per Revised 2013-2017 Delivery Program)	Progress (Jul– Dec 2014)	Progress (Jan– Jun 2015)	Comments
MPFR1501	Fleet Renewal Program This ensures the best value and operation of Council's light passenger fleet used in delivering quality services to the community. Income of approximately \$650,000 per year offsets the cost of this program by renewing vehicles after 3 years or 75,000kms.	On Track	Carry Forward	Project delayed due to some vehicles not being ready for replacement. This project been carried forward into the 2015-2016 Operational Plan.
MPFR1502	Fleet Renewal Program Parking Officers additional vehicle.	New Project	Carry Forward	This was a new project introduced in March 2015 and due to the limited time was unable to be completed. This project has been carried forward into the 2015-2016 Operational Plan.
MPLTFP1511	Long Term Financial Plan Supply and cost of paper Review usage and alternatives to achieve 50% reduction in cost.	On Track	Achieved	Council has achieved this project by changing its procurement process into a Just In Time system rather than storing inventory and all Council printers are setup for double sided printing. This would reduce the cost of paper, manual handling and administration across Council.
MPLTFP1506	Long Term Financial Plan Employee leave entitlements - Long Service Leave	Behind Schedule	Achieved	The Corporate Enterprise Agreement 2000 has been terminated. The provisions of the Local Government State Award apply for the management of Long Service Leave and there will be planned targets in the new financial year. Refer to LTFP1601 in 2015-2016 Operational Plan.
MPPIC1506	Productivity Improvements and Cost Containment Staff 1. Embedding positive culture orientated to service delivery 2. Staff skills and capabilities aligned with structure and expectations.	On Track	Achieved	A total of 42% of employees have attended the culture program. Corporate values are incorporated into new training modules. Staff skills and competencies are assessed against corporate culture and values, job specific skills, individual work plans, and learning and development plans to ensure that skills are aligned with structure and expectations.
MPPIC1522	Productivity Improvements and Cost Containment Continued implementation of the simplified Work Health and Safety management system.	On Track	Achieved	The simplification of the Work Health and Safety System has been finalised. Continual improvement inspections have been developed and scheduled to continuously monitor the implementation of the system across all areas of Council.
MPPIC1523	Productivity Improvements and Cost Containment Management system for work health and safety targeting lost time and injury frequencies.	On Track	Achieved	The Corporate Work Health and Safety (WHS) Strategic Plan has been developed with specific Key Performance Indicators and WHS projects aimed to achieve a decrease in lost time injury frequency rate.
MPWMP1503	Workforce Management Plan Council Safe - Enhance the commitment and accountability of management and workers to consistently implement the Work Health and Safety Management System (WHSMS)	On Track	Achieved	The accountability and responsibility has been incorporated into the annual skills and competency assessment process. An annual training calendar has been implemented, incorporating WHS training topics and is supported by seven online WHS captivate training modules.
MPWMP1504	Workforce Management Plan Council Customer Advocacy - Customer Engagement	On Track	Carry Forward	This project was delayed due to a decision to merge Customer Service with the Libraries which has resulted in the merging of the Customer Advocacy program with the Customer Care program. It is proposed that this project be carried forward into the 2015-2016 Operational Plan.
MPWMP1505	Workforce Management Plan Council Connect	On Track	Achieved	A retirement intentions, and Health and Wellbeing Survey report including key findings and recommendations has been completed. Endorsed recommendations are included in the Diversity/ Equal Employment Opportunities Management Plan.

Ref:	Project Description (as per Revised 2013-2017 Delivery Program)	Progress (Jul– Dec 2014)	Progress (Jan– Jun 2015)	Comments
MPWMP1506	Workforce Management Plan Council Corporate Enterprise Agreement	Behind Schedule	Achieved	The Corporate Enterprise Agreement 2000 has been terminated. The provisions of the Local Government (State) Award apply to terms and conditions of employment and this achieves parity of conditions across Council.
MPLTFP1513	Long Term Financial Plan Opening Hours at Libraries	On Track	Carry Forward	Due to a restructure within the Libraries, the Fairfield City Open Libraries Program was delayed and adopted late in the year by Council. It is proposed that this project will be carried forward into the 2015-2016 Operational Plan.
MPPIC1532	Productivity Improvements and Cost Containment Children's Services	On track	Carry Forward	Service delivery models is currently being reviewed again due to the anticipated funding changes from The Department of Education not funding 2 mobile Centres after 2015, which has delayed this project. It is proposed that this project be carried forward into the 2015-2016 Operational Plan.
CF1341	Enhance Council's core IT applications	On Track	Achieved	The implementation of e-Business initiatives that enable online services such as payments for certificates has been completed.
IN1452	Upgrade Information Management Systems	On Track	Carry Forward	Upgrades to Council's Information Management System (Objective) and Corporate System (Authority) have been completed however, scope changes have delayed this project and it has been carried forward into the 2015-2016 Operational Plan.
IN1546	Upgrade Council's electronic communications system	On Track	Achieved	The installation of the Microsoft Lync communications system has been installed to all computers at all Council sites.
IN1548	Council Digital Telephone Upgrade	On Track	Achieved	The installation of a digital Voice Over IP system to upgrade Council's telephone system has been completed.
IN1552	Upgrade Information Management Systems	On Track	Achieved	Council's Information Management System (Objective) and Corporate System (Authority) have been updated to the latest versions.
IN1554	Integrate Business Paper System Full integration of Council's Business Papers System with its Record Management System.	On Track	Achieved	The business paper system design and build is complete. Council staffs are currently in the training phase.
IN1557	Improve Council's network speed Upgrade links to remote sites to improve service delivery to the community.	On Track	Ceased	Upgrade was delayed due to resourcing constraints. This project has been deferred into the 2015-2016 Operational Plan - refer ID No. IN16057.
MPPIC1528	Productivity Improvements and Cost Containment Service Standard	Behind Schedule	Achieved	Cleaning Standards have been improved with ongoing review and reporting.
MPPIC1530	Productivity Improvements and Cost Containment Water/Energy Efficiency	On Track	Achieved	Work on the female change room upgrade to Rada System timed showers and water efficient fittings have been completed.

C. SERVICES

Fairfield City Council is a multi-functional organisation which provides a wide range of services to the community. These all directly contribute in assisting Council to achieve the Community's Vision for the future of Fairfield City. Some of the services that Council delivered under Theme 5 for the period of January to June 2015 are:

Access to Information

Provide accurate and reliable information held by Council to the community, businesses and other stakeholders, including Council. Update and maintain the accuracy of the data bases that contain land and spatial information.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jul 2015)	Comments
% Accuracy on property descriptions against NSW Land and Property Information description.	98.5%	99.6%	Out of a total of 58,747 parcels, there were 224 or 0.38% in error when compared with the Land and Property Information.
% Trend in requests for information (Government Information Public Access Act).	11%	7%	There were 11 applications received, 2 required an extension of time. 9 applications have been completed and 1 was withdrawn by the applicant during this reporting period.

Civic and Councillors Services

Implements the management and administration of processes and protocols for Councils formal decision making, including supporting its elected representatives.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Trend in accurate and timely business papers published.	100%	100%	All business papers were accurate and published on time.
# Code of conduct breaches.	0	0	There were no reported Code of Conduct breaches during the reporting period.

Communications

Provides information and engagement with the local community through corporate publications, local newspapers, social media, promotes Council services and initiatives, and encourage participation in Council activities and Local Government. Provides graphic design and printing services to enhance the cost effectiveness and quality of Council's publications and provides a commercial printing service to external customers.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jan-Jun 2015)	Result (Jan-Jun 2015)	Comments
% Increase in number of followers on Facebook and Twitter.	29%	6%	There has been an increase of 6% of followers on Facebook and Twitter.
% Key publications (City Life and City Connect) published on time.	100%	100%	100% publications of City Life Connect were published on time.
% Graphic design and printing jobs completed within quoted timeframe.	99%	100%	All graphic and printing jobs have been completed on time.

Corporate Business Improvement

Provides internal Business Consulting services to management. Manages Council's Improvement Program to ensure a strategic focus and alignment of Council's processes and systems. Maintains and continues to develop Council's Quality Assurance Program and Corporate Management System.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Internal Quality Management audits completed.	100%	100%	10 scheduled internal audits were completed, in accordance with the Quality Management audit schedule.
% Corporate Business Improvement programmed initiatives completed.	28%	82%	28 projects were completed or in the final stages of implementation. Other projects were rescheduled due to resource shifting for the Fit for the Future application and restructure implications.

Customer Service Administration Building

Delivers a centralised Customer Service Centre, which provides information and advice to customers via the Administration Centre front counter and the Call Centre.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Customers satisfied with service received at front counter and call centre.	94.1%	90.7%	There were 26,965 front counter transactions and 62,099 calls received in the period Jan-Jun 2015. Total transactions for the period were 89,064.

Financial Sustainability

Conducts the delivery of Council's financial services, analysis, advice and reporting to ensure appropriate cash flow and long term financial viability.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Investment earning rate.	3.5%	3.2%	The interest rates are low and as older investments mature, they are subject to current market rates.
% Long Term Financial Plan indicators are on target.	50%	70%	The Operating Surplus ratio is well ahead of the Long Term Financial Plan. Further, the Building Infrastructure Renewal ratio is lower due to the finalisation of projects and therefore falls below the forecast. The Net Financial Liabilities Ratio is on target.

Financial Operations

Produce and issue the annual rates notices, management and processing of revenue collection and supplier payments for Council.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Trend invoices paid within nominated trading time.	95%	95%	95% of all invoices once received in accounts payable have been processed for payment, according to suppliers terms.
% Increased in rates notices issued electronically.	12%	11.9%	The acceptance of electronically issued rate notices is still very low. Currently 667 residents are receiving their rates notices electronically. This is up from 596 in the last reporting period, which is a 11.9% increase.

Governance

Ensure that Council maintains a sound system of internal control that supports Council's capability to fulfill its legal, financial and ethical obligations. These policies, processes and systems support the achievements of Council's aims and objectives whilst safeguarding the public's privacy, access to information and public funds.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Internal audit recommendations implemented within agreed timeframes and budgets.	100%	74%	4 audits were conducted during the reporting period within the agreed timeframe and budget, with 20 of the 27 internal audit recommendations completed.
% Governance initiatives completed within time and budget.	50%	70%	2 Governance projects will be carried over to 2015-2016.

Human Resources

Provides strategic and operational human resources service including project management, industrial and employee relations, work, health and safety and organisational and workforce development.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Workforce Management Plan's actions completed on time.	86%	95%	95% of the actions have been completed.
% Work Health Safety corrective actions identified completed.	91%	80%	80% of corrective actions identified have been completed.

Information and Records

Organises and manage Council's records and information, (including access, retrieval, storage and disposal) to ensure information of Corporate value held by the Council is available to meet business requirements and to assist Council officials to inform decision-making in accordance with legislative requirements.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Trend in documents processed within 2 days of received.	82.5%	86%	86% of documents have been processed within 2 working days.
% Trend in Electronic Data Records Management System support and training sessions delivered.	-46%	2%	Requests include moving/deleting objects, creating files/dividers, technical issues and advice on the correct location to save documents. The total requests for the reporting period was 3,553, these were sent to Objective Support. Training sessions however saw a decrease from eight sessions to four sessions.

Information Technology

Provides the planning, implementation, maintenance and support of Council's information technology systems and infrastructure.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jan-Jun 2015)	Result (Jan-Jun 2015)	Comments
% Trend in Infrastructure and core systems availability during business hours.	98%	98%	Infrastructure and Core systems availability targets have been met for this reporting period.
% Trend in Service levels met for Helpdesk/Desktop support and core application availability.	97%	97%	Service level targets have been met for this reporting period.

Insurance

Provides the management of Council's workers-compensation self insurer licence, general insurance renewals and management of claims.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Reduction in incoming new claims for workers compensation .	10.3%	19%	There was an 19% decrease in incoming new claims for workers compensation for the reporting period.

Enterprise Risk Management

Develop, implement and manage Council's Enterprise Risk Management Framework and the management of Council's commercial insurance function inclusive of general insurance renewals and insurance claims.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Reduction in incoming new claims for public liability	N/A	4.6%	There was a 4.6% decrease in incoming new claims(from 44 to 42 claims) for public liability during this reporting period.

Integrated Planning and Reporting

Implement the compliance, coordination and development of the Integrated Planning and Reporting Framework (plans and reports) and internal improvements to corporate planning, performance and reporting.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
# Integrated Planning and Reporting requirements developed within 7 days of legislative timeframe.	1	4	Over the past six months there were a number of plans and reports developed for the community. These included the 2015-2016 Operational Plan (exhibited and subsequently adopted), Oct-Dec and Jan- March Quarterly Reports on the 2014-2015 Operational Plan and the July - December Six Monthly Report on the 2013-2017 Revised Delivery Program.
% Planning and reporting improvement program actions implemented within agreed timeframe.	25%	100%	A total of 3 planning and reporting improvement programs have been completed during this reporting period. These include development of Live Updated 2014-2015 Operational Plan that is updated every quarterly, implementation of the Internal Marketing Strategy focussed on educating Council staff about the plans and reports, and the development of a new online system that would better streamline information for the development of the next Delivery Program.

Payroll

Manage Council's payroll system, including payment of staff, advice and support.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Trend in payroll reported errors.	30%	33%	There have been 7 payroll errors reported during the reporting period.

Procurement, Fleet and Stores

Develop, maintain and use competitive, transparent, accountable and ethical procurement and supply processes when the acquisition of goods and services are required to deliver Council services.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Purchasing and tendering compliance with policy and legislative requirements.	100%	100%	Contracts were renewed on time with more contracts being combined to establish a panel of contractors. This will increase the efficiency in the tendering process.

Property Development Fund Unit (PDF)

Provides Council with a self funded Property Development Fund (PDF) for the purpose of generating additional revenue through entrepreneurial real estate activities with the commercial returns being reinvested and available for identified projects for Fairfield City.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
% Profit margin on Council's property development and investment.	20%	0%	0% profit margin on Council's property development and investment during this reporting period.

Sustainable Resource Centre

Divert construction and demolition waste from landfill by recycling into marketable construction materials.

Performance Indicator (as per Revised 2013-2017 Delivery Program)	Result (Jul-Dec 2014)	Result (Jan-Jun 2015)	Comments
# Tonnes CO ² emission saved.	3,012	3,531	3,531 tonnes of CO ² emissions were saved.