

# Our home Our City Our future

### FAIRFIELD CITY COUNCIL 2016-2017 ANNUAL REPORT











#### English

For further information please contact the Customer Service Centre on 9725 0222 or visit our website www.fairfieldcity.nsw.gov.au

If you require an interpreter please call the Telephone Interpreter Service on 131 450 for assistance.

#### Arabic

للحصول على معلومات إضافية يرجى الاتصال بمركز خدمة الجمهور على الرقم ٥٢٢٦ ، أو مراجعة موقعنا الالكتروني www.fairfieldcity.nsw.gov.au إذا كنت بحاجة إلى مترجم فورى، يرجى الاتصال بخدمات الترجمة الفورية الهاتفية (TIS) على الرقم ١٣١ ٤٥٠ سعيا للمساعدة.

#### Assyrian

قِ چەوچىنوچ (وېدېد) يى جھچە چەجى قۇد يعنى كىيىلەن، ويىكجە وېجودد بك 9725 0222 بى ھەۋقى قىد چەف- ويۇر www.fairfieldcity.nsw.gov.au يى ھىبىيە يەنى كىچ ھۆلچىد، يى جھچە چەجى قۇد يعنى كىيكجە وېۆلچىد قامىكىيەن بك 131 450 بىد ھىدىد.

#### Chinese Traditional

了解更多資訊,請聯絡客戶服務中心(電話:9725 0222)或訪問我們的網站www.fairfieldcity.nsw.gov.au。如果您需要傳譯員服務,請致電電話傳譯服務處 131 450尋求協助。

#### Italian

Per ulteriori informazioni siete pregati di contattare il Centro Assistenza Clienti al numero 9725 0222 o di visitare il nostro sito web www.fairfieldcity.nsw.gov.au

Se avete bisogno di un interprete chiamate il Servizio di Interpretariato Telefonico al numero 131 450 per assistenza.

#### Khmer

ដើម្បីទទួលយកពត៌មានបន្ថែម ស្វមទាក់ទងមជ្ឈមណ្ឌលកិច្ចបំរើសហគមន៍ តាមទូរស័ព្ទលេខ9725 0222 ឬបើកមើលវ៉ិបសាយរបស់យើង www.fairfieldcity.nsw.gov.au ប្រសិនបើលោកអ្នកតម្រូវអ្នកបកប្រែភាសា ស្វមទូរស័ព្ទ កិច្ចបំរើអ្នកបកប្រែភាសាតាមទូរស័ព្ទ លេខ 131 450 ដើម្បីសុំជំនួយ។

#### Spanish

Para obtener más información, póngase en contacto con el Centro de servicios al cliente llamando al 9725 0222 o visite nuestro sitio web en www.fairfieldcity.nsw.gov.au

Si requiere los servicios de un intérprete, llame al Servicio de intérpretes telefónicos al 131 450 para recibir asistencia.

#### Vietnamese

Để biết thêm thông tin, xin liên hệ với Trung Tâm Dịch Vụ Khách Hàng ở số 9725 0222 hoặc truy cập trang mạng của chúng tôi www.fairfieldcity.nsw.gov.au

Nếu quý vị cần thông dịch viên, xin gọi Dịch Vụ Thông Dịch Viên Qua Điện Thoại ở số 131 450 để được giúp đỡ.

## Our commitment to Aboriginal and Torres Strait Islander residents

Fairfield City Council (Council) acknowledges the Cabrogal people of the Darug nation as the traditional custodians of Fairfield City and pays its respect to the Elders both past and present. The Cabrogal name comes from the 'cobra grub', an edible freshwater worm harvested from local creeks in the City that was a staple food for the clan. Council also recognises the spiritual relationship Aboriginal Australians have with the land and the right to live according to their own beliefs, values and customs.

In July 2000, Council signed a Local Government Commitment that both acknowledged and recognised Aboriginal and Torres Strait Islander people as the first people of Australia. It acknowledged their loss and grief caused by alienation from traditional lands, loss of lives and freedom, and the forced removal of children.

The signing of this significant agreement took place during National Aboriginal and Islanders Day Observance Committee (NAIDOC) Week to symbolise the vital partnership with the Aboriginal and Torres Strait Islander people in Fairfield City.



## **Contents**

INTRODUCTION		Environmental and Planning Activities	
Message from the Mayor and City Manager	6	Companion Animals Act and Regulation Activities	50
The Integrated Planning and Reporting Framework	7	Bushfire Hazard Reduction	51
About the Annual Report	8	Environmental Upgrade Agreements	51
Fast Facts about Fairfield City	9	Stormwater Levy	52
Council's Elected Representatives 2016-2020	10	Planning Agreements	53
Council's Organisational Structure	12		
Council Groups and their Functions	13	Workforce Management Plan Activities	
Overview of Council's Services	14	Workforce Management Plan	54
		Diversity and Equal Employment Opportunity	57
ACHIEVEMENTS AND HIGHLIGHTS		Enterprise Risk Management	57
Measuring our progress against the Revised 2013- 2017 Delivery Program	18	Corporate Activities	
Construction Projects and Major Events Achieved	22	Government Information (Public Access) Act 2009	60
from the 2016-2017 Operational Plan		Public Interest Disclosure Act 1994 and	63
Theme 1 - Community Wellbeing	24	Regulation	00
Theme 2 - Places and Infrastructure	30	Mayoral and Councillor Fees and Expenses	64
Theme 3 - Environmental Sustainability	34	Overseas Visits by Council and Council Staff	64
Theme 4 - Local Economy and Employment	36	Council Committees	64
Theme 5 - Good Governance and Leadership	38	Senior Staff Remuneration	66
STATUTORY INFORMATION		Legal Proceedings	67
		National Competition Policy	67
Diversity and Multicultural Activities Diversity and Multicultural Services		Contracts Awarded (Over \$150,000)	68
Access and Equity Services	40 44	Condition of Public Works	72
Compliance for Carers	46	Work Carried Out on Private Land	74
·	46	Controlling Interests in Companies	74
Disability Inclusion Act 2014 Financial Assistance from Council		Rates and Charges Written Off	74
	47 47	Productivity Improvement, Cost Containment and	74
External Bodies	47	Revenue Opportunities	
Partnerships	47	Special Rate Variation	75
Financial Sponsorships	48		
		FINANCIAL SUMMARY	
		Financial Overview	77
		Performance Ratios	79
		Financial Statement and Audit	81



## Message from the Mayor and City Manager

It is a pleasure to present Fairfield City Council's 2016-2017 Annual Report, detailing the Council's key achievements during the past financial year.

Council's priorities are to deliver the community's goals as identified in the 2016-2026 Fairfield City Plan.

Fairfield City Council is proud of its main attributes including:

- Strong financial position
- · Providing affordable services for residents
- · Being innovative
- Delivering best possible value while keeping rates low

Long term financial sustainability continues to be the key focus for Council, while still ensuring services and projects are delivered to meet the needs of our community. Council is 'Fit for the Future' as we meet all of the financial benchmarks set by the State Government.

All this means we can maintain everyday services such as childcare, planning, environmental conservation, sportsfields, playgrounds, roads, footpaths and more, as well as allowing us to deliver exciting new projects.

In 2016/17 we delivered the:

- Aquatopia Water Park in Prairiewood (\$8.5 million)
- Fairfield Obstacle Course within the Adventure Park (\$1.2 million)
- Crescent Plaza in the Fairfield City town centre (\$1.9 million)
- Award-winning Dutton Plaza retail complex and car park in Cabramatta (\$19 million)
- Developed masterplan for a Regional, Multicultural and Sporting Complex (at the Fairfield Showground).

We also showcased our social and cultural diversity with major events throughout the year, including:

- Largest Illuminate New Year's Eve event in western Sydney
- Spectacular Lunar New Year and Moon Festival in Cabramatta
- · Fairfield's vibrant Culinary Carnivale
- · Bring it On Festival for our youth

We also look beyond our borders to take on a regional role. In April 2017, the Local Government Remuneration Tribunal recognised our strength in raising the status of Fairfield City Council to a "Metropolitan Large" Council and acknowledged Fairfield City's "sphere of economic influence" that provides "regional services considered to be greater than those of other metropolitan councils".

Our regional role included being part of the Western Sydney City Deal, Western Sydney Regional Organisation of Councils and the South West Sydney Tourism Taskforce. This ensured the community's needs and aspiration were represented with key stakeholders' in their future planning.

Council is proud of its many achievements and successes during the past financial year, which are all designed to meet the needs of our growing and diverse community. We invite you to read through this Annual Report and find out more about what we do to make Fairfield City a great place.



Frank Carbone Mayor



Alan Young City Manager



## **Integrated Planning and Reporting Framework**

The Local Government Integrated Planning and Reporting (IPR) Framework is a legislative requirement for all NSW councils. Councils are required to develop a series of long, medium and short term plans to ensure councils are more community focused, responsive and sustainable in the long term.

#### What are the plans in the framework?

Fairfield City Council's IPR Framework is made up of a number of plans including:

- Fairfield City Plan (10 years) Community Strategic Plan
- Delivery Program (4 years)
- Operational Plan (1 year)

These plans are informed by a Resourcing Strategy (10 years) that is made up of:

- Long Term Financial Plan (money)
- Asset Management Policy, Strategy and Plans (assets)
- Workforce Management Plan (people)

#### What are the reports in the framework?

Council reports on these plans and the progress towards achieving the community's vision, priorities and goals through the following reports:

- End-of-Term Report reports on the Fairfield City Plan
- Annual Report reports on the Operational Plan
- Quarterly Reports reports on the Operational Plan and Delivery Program



<sup>\*</sup>The red box above identifies the document you are reading and where it sits in the Framework.

#### INTRODUCTION



## **About the Annual Report**

The Annual Report details to the community what Council has delivered for the previous year, from the Revised 2013-2017 Delivery Program and the 2016-2017 Operational Plan.

The Annual Report is made up of four parts:

#### Part 1 – Introduction:

This looks at the City's profile, the elected Councillors, Council's organisational structure and the services Council provided for the community.

#### Part 2 - Achievements and Highlights:

Details what Council has done for the community over the past year.

#### Part 3 - Statutory Information:

Details what Council's corporate responsibilities are and what has been achieved for the community over the past year.

#### Part 4 - Financial Summary:

This is a financial summary of Council's position including where income has come from and where it was spent.



### **Fast Facts**











speak a language other than English at home. These include Vietnamese, Assyrian, Arabic, Cantonese and Spanish



of residents came from countries where English is not the first language



have completed a tertiary education







new local jobs across Fairfield City in 2015 (since 2011)



**5,500Ha**Western Sydney Regional

Western Sydney Regional Parklands and Chipping Norton Lake

495 Parks and reserves



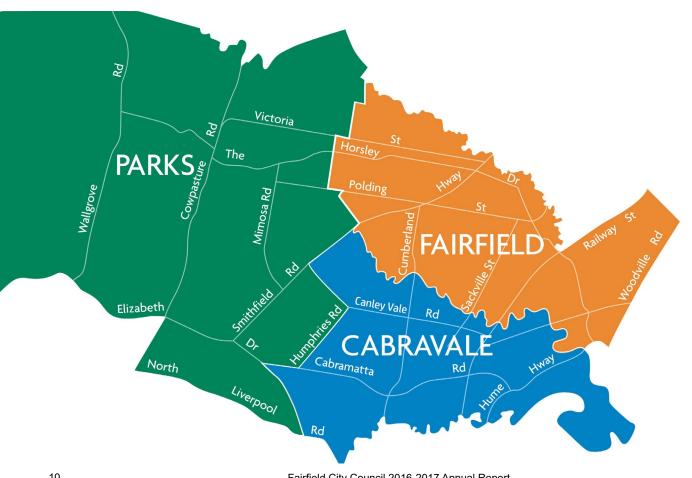
covering 80km in total



## **Council's Elected Representatives 2016-2020**

Fairfield City is divided into three wards - Fairfield, Parks and Cabravale. There are 13 elected representatives in total, with a popularly elected Mayor representing the City and four Councillors representing each of the three wards. The elected representatives represent the interests of residents, property owners and businesses in Fairfield City.

The local government election was held in September 2016.









Frank Carbone Mayor of Fairfield City

#### CABRAVALE WARD



Peter Grippaudo



Dai Le



**Kien Ly** Deputy Mayor



Adrian Wong

#### FAIRFIELD WARD



Paul Azzo



**Del Bennett** 



Anita Kazi



Charbel Saliba

#### **PARKS WARD**



Ninos Khoshaba



Joe Molluso

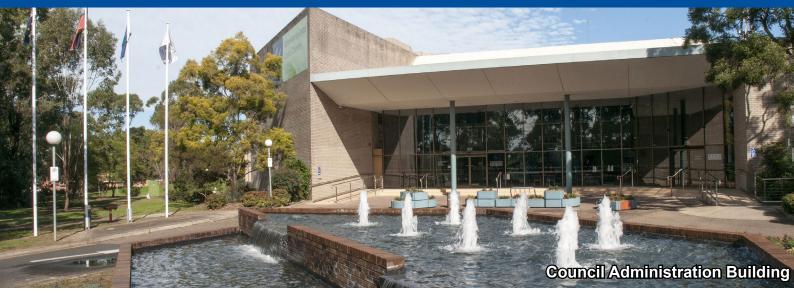


Andrew Rohan



Sera Yilmaz

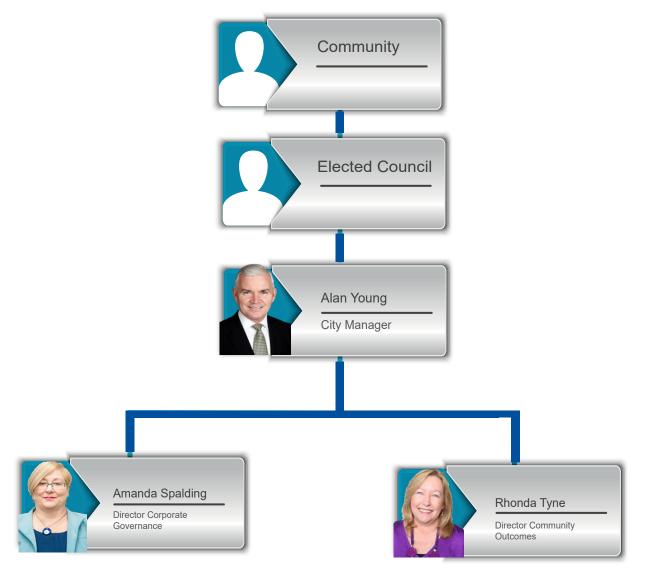
#### INTRODUCTION



## **Council's Organisational Structure**

The organisation is led by the Executive Leadership Team consisting of the City Manager, Directors, Group Managers and Chief Financial Officer.

The Executive Leadership Team is responsible for overseeing the functions of Council including its services, projects, major programs, developing policies and plans, and providing internal service support.



## **Council Groups and their Functions**

Council is committed to delivering quality services that meet the needs of its community as identified in the 2016-2026 Fairfield City Plan. Council will deliver these services in accordance with its Mission Statement to assist the community in achieving its vision for the City.



#### INTRODUCTION



## **Overview of Council Services**

Fairfield City Council provides a wide range of services to the community to work towards achieving the community's shared vision, priorities and goals as identified in the 2012-2016 Fairfield City Plan.

Services that are delivered by Council are identified under two categories, external services (principle activities) and internal services (corporate activities).

#### **External Services**

#### **Asset Management - Civil and Built**

Monitor and maintain community assets to an agreed standard by undertaking condition inspections to identify and program any required maintenance and renewal works.

#### **Asset Management - Open Space**

Monitor and maintain open space areas and assets including parks, reserves, sportsfields, trees and public amenities.

#### **Building Control and Compliance**

Perform the assessment, investigation, certification and enforcement of laws and regulations for development within Fairfield City to ensure their health and safety.

#### **Built Systems**

Define, develop and manage civil, urban and landscape infrastructure designs; manage Fairfield City's road network, including traffic management, transport, road safety programs and interface with State Government entities; and provide surveying and spatial data services.

#### **Catchment Planning**

Undertake studies to identify and plan measures to address flooding and stormwater issues across Fairfield City.

#### **CCTV Camera Program**

Design, install and maintain Closed Circuit Television (CCTV) in public places and Council facilities across Fairfield City.

#### **Children and Family Services**

Provide quality children and family services including child care and early intervention programs to ensure a good future for our children and families within Fairfield City.

#### **City Connect Bus**

Provide a free City Connect Bus Service for areas that are lacking services by existing private bus routes and increase accessibility to key destinations and community facilities.

#### **Civic and Councillor Services**

Oversee the management and administration of processes and protocols for Council's formal decision making including supporting the elected representatives.

#### **Communications and Marketing**

Promote Council services and initiatives, and encourage community engagement through corporate publications, local, national, ethnic and social media as well as providing graphic design and printing services for Council's publications.



#### **Community Enforcement and Regulation**

Investigate and enforce regulatory and compliance laws within Fairfield City on community, parking and companion animal issues.

#### **Customer Service Administration Centre**

Deliver a centralised Customer Service Centre at the Administration Centre, which provides information and advice to customers via the front counter and call centre.

#### **Development Planning**

Conduct the assessment and processing of all development applications and engineering construction certificates across residential, commercial and industrial developments.

#### **Emergency Risk Management**

Provide leadership, assistance and resources in order to support emergency and disaster planning, response and recovery operations within Fairfield City.

#### **Environmental and Public Health**

Monitor and enforce regulatory and compliance laws within Fairfield City for environmental and public health standards.

#### **Leisure Centres**

Manage and maintain Council's three leisure centres (Prairiewood, Fairfield and Cabravale) and offer a range of aquatic and dry leisure services.

#### **Library Services**

Provide library services, including a wide range of resources, information, internet access, and programs at Cabramatta, Bonnyrigg, Wetherill Park, Fairfield and Smithfield Libraries.

#### **Museum and Gallery**

Manage and maintain the Museum, Gallery and historic village as well as collect, preserve, educate, curate and exhibit programs relating to heritage and historical value, cultural and public arts.

#### **Place Management and Economic Development**

Manage and coordinate initiatives, activities, policies and plans across Fairfield City in consultation with key stakeholders. Focus is on public domain improvements, economic development and sustainability, stakeholder engagement, event management, processing minor activity applications and reviewing development applications.

#### **Property and Community Facilities**

Coordinate the management of Council owned properties and community facilities including community buses, sporting fields, community centres/halls, leased and licensed properties and multi-deck car parks as well as real estate functions to buy, sell, or lease land, grant easements and road closures.

#### **Showground and Golf Course**

Undertake the management and maintenance of Fairfield Showground, Fairfield Markets, Fairfield Golf Course and the Parklands Function Centre.

#### **Social and Cultural Development**

Develop and implement policy, programs, capacity building and partnerships for the community in the areas of arts, multi cultural development, poverty, gambling, health, seniors, family and youth services as well as crime and safety.



#### Strategic Land Use Planning

Identify, map and coordinate planning for residential, commercial and agricultural land across Fairfield City, as well as preparing zoning certificates and representing Council in rural and urban matters with State and Federal Governments.

#### **Street and Public Amenities Cleaning**

Provide the cleaning of streets and public amenities in the town centres, residential and industrial areas across Fairfield City.

#### **Sustainable Resource Centre**

Divert construction and demolition waste from landfill by recycling into marketable construction materials.

## Waste Education and Environmental Sustainability

Provide and deliver educational programs and sustainability initiatives for the community and Council.

#### **Waste Management**

Provide the management of domestic and commercial waste services across Fairfield City.

#### **Internal Services**

#### **Corporate Planning and Improvements**

Implement the compliance, coordination and development of the Integrated Planning and Reporting Framework (documents and reports) and corporate business improvements.

#### **Enterprise Risk Management**

Develop, implement and manage Council's Enterprise Risk Management Framework and the management of Council's commercial insurance function, inclusive of general insurance renewals and insurance claims.

#### **Financial Operations**

Produce and issue the annual rates notices, management and processing of revenue collection and supplier payments for Council.

#### **Financial Sustainability**

Conduct the delivery of Council's financial services, analysis, advice and statutory reporting to ensure appropriate cash flow and long term financial viability.

#### Governance

Ensure that Council maintains a sound system of internal control that supports Council's capability to fulfil its legal, financial and ethical obligations.



#### **Human Resources**

Provide strategic and operational human resources service, including project management, industrial and employee relations, work health and safety, as well as organisational and workforce development.

#### **Information and Records Management**

Manage Council's records and information, including access, retrieval, storage and disposal.

#### **Information Technology**

Provide the implementation, maintenance and support of Council's information technology systems and infrastructures.

#### **Infrastructure Construction and Maintenance**

Provide the construction, maintenance, repair, inspection and testing of Council assets, including fleet, plant, roads, signs, footpaths, drainage, kerbs, gutters, car parks, ovals and Council buildings.

#### **Internal Audit**

Ensure that Council maintains a sound system of internal control, business improvement and compliance that supports Council's capability to fulfil its legal, financial and ethical obligations.

## **Major Projects and Construction Contracts Management**

Project manage and coordinate the funding, design, construction and commissioning of major new community infrastructure, other civil and building construction, and special projects.

#### **Procurement, Fleet and Stores**

Develop, maintain and use competitive, transparent, accountable and ethical procurement and supply processes when the acquisition of goods and services are required to deliver Council services.

#### **Property Development Fund**

Provide Council with a self-funded Property Development Fund for the purpose of generating additional revenue through entrepreneurial real estate activities and re-invest funds back into the community.

## Measuring our progress against the Revised Delivery Program 2013-2017

Indicators are used to review Council's progress against the Revised 2013-2017 Delivery Program. These are broken down into the five themes and set targets for each service to achieve the community's vision, priorities and goals as identified in the Fairfield City Plan.

In the table below, Council's performance is measured against the indicators from the previous financial year in order to demonstrate where the performance is improving, decreasing or remaining the same.

Trend	Performance
<b>↑</b> Ψ	Improving compared to 2015/2016
<b>↑</b> Ψ	Weakening compared to 2015/2016
<b>←→</b>	Remaining similar compared to 2015/2016

#### **THEME ONE: Community Wellbeing**

Services	Indicators	Our performance compared to 2015/16
CCTV Camera Program	% Trend in requests received from NSW Police video footage	<b>^</b>
Children and Family Services	% Trend in customers satisfaction survey	<b>^</b>
Compliance Investigation and Enforcement	% Trend cats and dogs impounded	<b>↑</b>
Environmental and Public Health	% Trend in food and regulated premises that comply at inspections	Ψ
	% Trend in compliance with environmental legislation and standards at inspections.	Ψ
Leisure Centres	% Trend in facility usage	<b>^</b>
	% Leisure Centre's customer satisfaction survey (annual)	<b>1</b>
Library	% Trend in customer visits to Council libraries	<b>^</b>
	% Trend in number of loans	Ψ
	% Trend in customer satisfaction survey (annual)	<b>^</b>
Museum and Gallery	% Trend in customer visits to Council Museum	<b>^</b>
Property and Community Facilities	% Trend occupancy rate of Council's commercially and community leased or license properties	<b>↑</b>
	% Trend community facilities booked / utilised	Ψ
Showground and Golf Course	% Trend on players at the Fairfield Golf Course	<b>V</b>
Oddisc	% Trend in visitors to the Showground	<b>^</b>
	% Trend in Markets Customer Satisfaction (Bi-annual survey rating quality / value of markets)	<b>^</b>
Social and Cultural Development	# Trend in Strategies implementation	<b>^</b>
Development	# Trend in Disability access improvements	<b>←→</b>
	# Trend in Grant funds received to deliver services and programs	Ψ
	\$ Trend in Grants funds received to deliver services and programs	<b>^</b>
	# Trend in Community events	<b>^</b>
	% Trend in satisfaction survey with partners (annual survey)	<b>←→</b>
	% Trend in number of people accessing Community Profile website	<b>^</b>
Street and Public Amenities	# Trend in complaints on street and public amenities cleaning	<b>^</b>
Cleaning	% Requests attended to within agreed timeframe	<b>^</b>
Waste Management	% Trend complaints on waste management resolved within service level agreement	<b>^</b>
	% Trend in domestic waste recycled per household	<b>^</b>
	% Trend in tonnes of material collected from Council clean-ups	<b>^</b>
	% Trend in tree mulch recycled	<b>^</b>

#### **THEME TWO: Place and Infrastructure**

Services	Indicators	Our performance compared to 2014/15
Asset Management – Civil and Built	% Trend in increase in asset value	<b>↑</b>
Asset Management – Open Space	% Trend of routine maintenance inspections on parks, playgrounds and sporting fields against service standards	<b>^</b>
	% Trend of initiatives completed within timeframe	<b>^</b>
	% Trend of offensive or non-offensive graffiti removed on Council assets within service standard	<b>^</b>
	% Trend in council and private tree inspections completed within timeframe	<b>^</b>
	% Trend in council and private tree approval for pruning and removal	Ψ
Built Resources	% Trend of Civil, urban and landscape initiatives undertaken	Ψ
	% Trend of traffic, transport and road safety initiatives delivered on time and within budget	<b>←→</b>
	% Trend of customer satisfaction with surveying services	Ψ
Building Control and	% Applications determined within the statutory time limit	<b>^</b>
Compliance	% Trend Annual Fire Safety statements submitted	Ψ
City Connect Bus	% Trend in Utilisation of City Connect bus service	←→
	% Trend on time running of City Connect bus service	Ψ
Major Projects and Construction Contracts	% Trend of Major projects on schedule	Ψ
	% Trend of Major projects less than 10% cost variation	Ψ
Management	% Trend of Contracts completed with less than 10% cost variation	Ψ
	% Trend of Contracts completed	Ψ
Development Planning	% Trend of development applications and assessment determined within statutory timeframe	Ψ
Emergency Risk Management	% Trend of completion of annual review of Fairfield Emergency Risk Management Plan	Ψ
Infrastructure Construction	% Reduction in trend of reactive maintenance required	Ψ
and Maintenance	% Programmed initiatives delivered on time	Ψ
Strategic Land Use Planning	Review of Local Environmental Plan in Year 3 of Delivery Program	n/a
	% Planning Certificate S149 (2) applications received are issued within service level agreements	<b>←→</b>

#### **THEME THREE: Environmental Sustainability**

THEME THREE. Environmental Sustamability			
Services	Indicators	Our performance compared to 2014/15	
Catchment Management	# Trend of cumulative initiatives completed under Floodplain Risk Management Program.	<b>^</b>	
	# Trend of cumulative initiatives completed under Stormwater Management Program.	Ψ	
Waste Education and Environmental Sustainability	# Trend of participants attending activities undertaken.	Ψ.	
	% Trend of tonnes recycled.	<b>←→</b>	
	% Trend in the amount of energy consumption saved.	<b>↑</b>	
	% Trend in the amount of water consumption saved.	n/a	
	\$ Trend of cost savings to Council through intervention of Waste Enforcement Group.	n/a	
	% Trend of area of riparian corridors and bushland reserves rehabilitated and maintained	<b>^</b>	

#### **THEME FOUR: Local Economy and Employment**

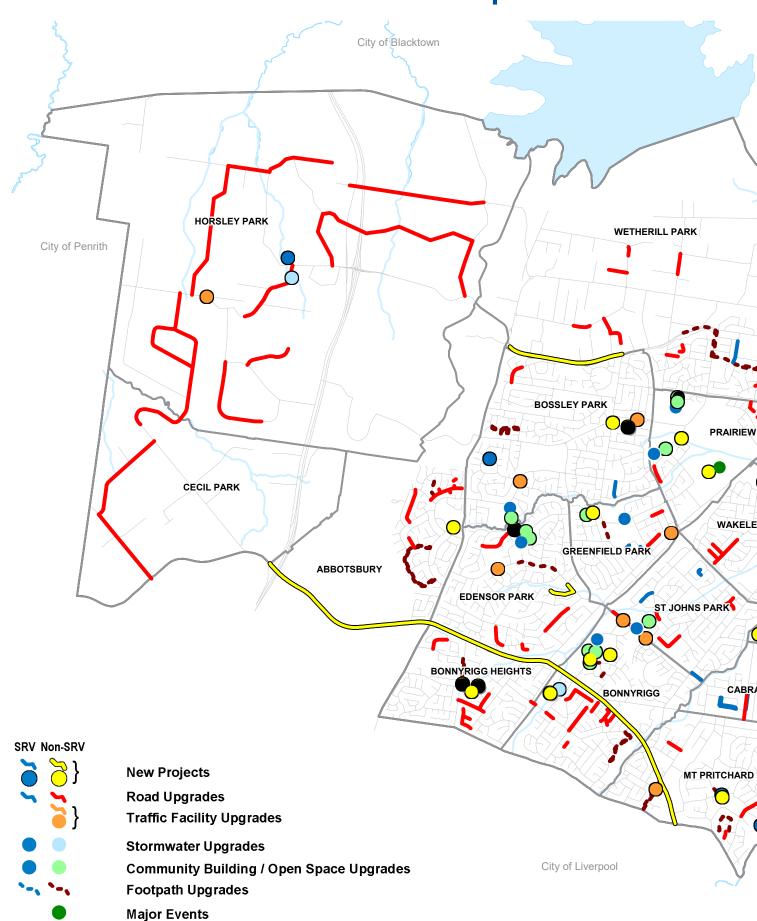
Services	Indicators	Our performance compared to 2014/15
Place Management and Economic Development	% Trend of programmed initiatives completed	<b>↑</b>

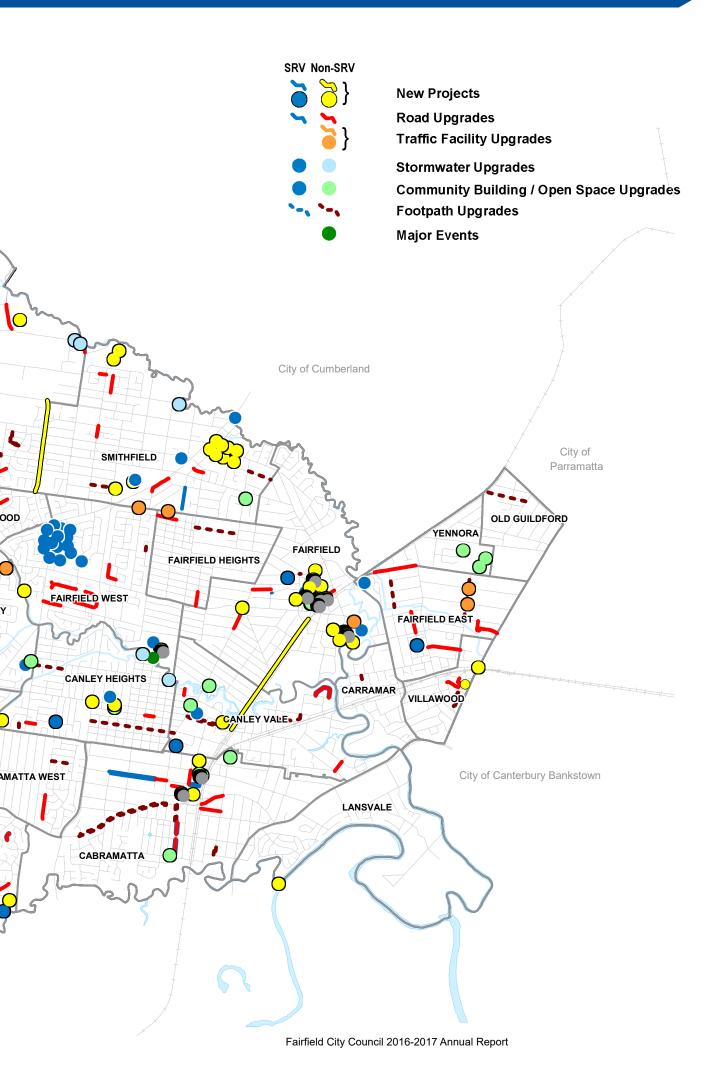
#### **THEME FIVE: Good Governance and Leadership**

	Covernance and Escadoremp	
Services	Indicators	Our performance compared to 2014/15
Access to Information	% Trend in accuracy on property descriptions against NSW Land and Property Information description	Ψ
	% Trend of requests for information (Government Information Public Access Act)	Ψ
Civic and Councillor	% Trend in accurate and timely business papers published	<b>←→</b>
Services	# Trend of Code of conduct breaches	<b>←→</b>
Communications and	% Trend in the number of followers on Facebook and Twitter	<b>^</b>
Marketing	% Trend of Key publications (City Life and City Connect) published on time	<b>←→</b>
	% Trend of graphic design and printing jobs completed within quoted timeframe	<b>←→</b>
Customer Service Administration Building	% Trend of customers satisfied with service received at front counter and Call Centre	<b>↑</b>
Financial Management	% Trend in investment earning rate	<b>^</b>
	% Trend in Long Term Financial Plan indicators are on target	<b>←→</b>
Financial Operations	% Trend of invoices paid within nominated trading time	<b>←→</b>
	% Trend of rates notices issued electronically	<b>^</b>
Governance	% Trend of internal audit recommendations implemented within agreed timeframes and budgets	<b>^</b>
	% Trend of governance initiatives completed within time and budget	Ψ
Human Resources	% Trend of Workforce Management Plan's actions completed on time	<b>←→</b>
	% Trend of Work Health Safety corrective actions identified completed	<b>^</b>
	% Trend of incoming new claims for workers compensation	<b>←→</b>
Information and Records Management	% Trend in documents processed within two days of received	<b>←→</b>
	% Trend in Electronic Data Records Management System support and training sessions delivered	Ψ
Information Technology	% Trend in infrastructure and core systems availability during business hours	<b>^</b>
	% Trend in Service levels met for Helpdesk /Desktop support and core application availability	<b>←→</b>
Enterprise Risk Management	% Trend of incoming new claims for public liability	<b>↑</b>
Corporate Planning and Improvements	% Trend of integrated planning and reporting requirements within 7 days of legislative timeframe	<b>←→</b>
	% Trend of planning and reporting improvement program actions implemented within agreed timeframe	<b>←→</b>
	% Trend of internal quality management audits completed	Ψ
	# Trend of corporate business improvement programmed initiatives completed	<b>←→</b>
Payroll	% Trend of payroll reported errors	Ψ
Procurement, Fleet and Stores	% Trend of purchasing and tendering compliance with policy and legislative requirements	<del>←→</del>
Property Development Fund	\$ Profit margin on council's property development and investment	<b>←→</b>
Sustainable Resource Centre	% Tonnes CO2 emissions saved	<b>↑</b>



## **Construction Projects and Major Events Achieved from the 2016-2017 Operational Plan**







# Achievements and Highlights THEME ONE - Community Wellbeing

## **Fast Facts**

#### **KEY HIGHLIGHTS**

- Council's Childcare Centres and Family Day Care are exceeding the National Quality Standard for early childhood education and care.
- Provided access to more than 1.2 million visitors that used gyms, swimming pools, classes and attended holiday programs at Council's three leisure centres.
- Open Libraries have been transformed into cutting edge and modern facilities with free Wi-Fi, computer use and digital access to 3,000 international newspapers.
- Launched the Settlement Action Plan, which provides a coordinated and collaborative strategic approach to settlement services in Fairfield City.
- Launched Council's Disability Inclusion Action Plan to ensure our City continues to be inclusive for people of all abilities.
- Hosted the largest Youth Week event in NSW including the Bring It On! Festival, which provides skill building and leadership development of young people.
- Developed masteplan for a Regional Multicultural and Sporting Complex (at Fairfield Showground).
- Continued to host a number of advisory committees to listen and collaborate with the community to make our City great.

#### **PROJECTS**

- Installed outdoor gym equipment at Brenan Park, Smithfield, which included ten gym stations, two seats, and additional landscaping such as shade trees.
- Developed a circuit walking path with a totem sign and distance markers at Bosnjak Park, Edensor Park, to assist the community in getting
- fit and healthy. The construction also included the installation of street workout style gym equipment, including a dip bench, parallel bars, push up bars and a combi unit.
- Held the official opening of Wilson Road Reserve. The six hectare parkland received many new recreational features, including a playground with a flying fox, a fenced dog off-leash area, a futsal field and an Everybody



- Walking circuit, along with fitness equipment.
- Installed suburb banners and landscaping as part of the beautification initiatives at the corners of Cumberland Highway and Canley Vale Road, Canley Heights; Villawood and Woodville Road, Villawood; Hamilton Road and Sackville Street, Fairfield; and Restwell Road and Mimosa Road, Green Park.
- Opened the Timeline public artwork in The Crescent, Fairfield City Centre, showing the growth and development of Fairfield City through eight different historic themes.
- Refurbished the Whitlam Library, which included the construction of group study spaces and viewing areas.
- Fabricated artworks, including a mirror wall, concrete sleepers, sculptural metal sheep and paving, were installed inCrescent Plaza, Fairfield, as part of the Interwoven Arts Program.



- Held Grandparents Day in conjunction with celebrations for Children's Week at Fairfield Adventure Park to recognise and celebrate the contributions that grandparents make to their families and the community.
- Developed the Disability Inclusion Action Plan 2017 (DIAP) to align with the new Disability Inclusion Act and Regulation. As part of the development of the DIAP, Council's services were reviewed and community consultations

- were held to assess participation barriers for people with disabilities before the Plan was adopted by Council.
- Held the Gyms in Parks program at various locations, such as Stockdale Reserve, Abbotsbury; Wilson Road Reserve, Bonnyrigg Heights; Brennan Park, Smithfield and the Fairfield Obstacle course. The program was designed to educate residents on the use of the gym equipment and circuit walking paths in Council parks.



Continued to roll out the Main Roads
 Beautification program to provide services
 along main roads throughout the City, such as
 street sweeping, weed removal, grass and tree
 trimming as well as the collection of abandoned
 shopping trolleys, litter and rubbish removal.

#### **SERVICES**

- Returned or rehoused a total of 425 cats and dogs.
- In excess of 742,300 visitors attended activities at Fairfield Showground, which hosted 28 major events along with the regular weekly Fairfield Markets.
- Investigated more than 1,551 traffic related matters within school zones.
- Supported over 568 families across the City through Council's Family and Children Services.

#### THEME 1 COMMUNITY WELLBEING



 Hosted the inaugural Fairfield City Preschool Spectacular Reconciliation Week event where children from the Tasman Parade Early Learning Centre and Wakeley Early Learning Centre were encouraged to dress in their cultural dress and prepared songs and dances.



- Collaborated with a number of local organisations to hold the Discovery Bus Tour for new humanitarian entrants to Fairfield City.
- Hosted the Tet Festival, which is one of the biggest Vietnamese community events in New South Wales at Fairfield Showground. The event was celebrated with a pho eating competition, Lion Dancing and entertainment for the whole community.
- Implemented the "Wellness Cloud" online system for gym members to be able to make bookings and view their programs and results.
- Volunteers attended a Graffiti Removal Day at Greenfield Park where they painted over graffiti on public amenity buildings and fences.
- Installed the new "Smart Bar Service" at all Council libraries, which provide a one-on-one digital consultancy service to educate customers in the use of the Library's digital resources.
- Over 1,232,000 people utilised the facilities at Council's leisure centres.

- Held the Mayor Summer Holiday program to encourage children to read books at Council libraries. More than 3,800 books were read over the program's nine weeks.
- Installed and opened the Cabramatta History Wall, celebrating the migration history of Cabramatta.
- Showcased Fairfield community cultures through the Powerhouse Youth Theatre's "Women in Fairfield" project and Jump First, a parkour and dance performance which is touring around Australia.
- Held NAIDOC Week celebrations, which included events with community partners including the Guntawang Aboriginal Women's Resource Inc., Information and Cultural Exchange, Bonnyrigg High and Primary Schools and CuriousWorks.
- Undertook extensive community consultation with local Aboriginal groups including Gandangara Aboriginal Lands Council, Guntawang Aboriginal Resources and Karitane to inform Council's Aboriginal Heritage Study, which was adopted by Council.
- Held a "Closing the Gap Information Seminar on Aboriginal Disadvantages" to address the needs of Aboriginal residents in the community. The event featured students from Bonnyrigg Primary School who gave the Welcome to Country and sang the national anthem in Darug language.
- Hosted the "Social Change Through Creativity" grants information sessions, grant writing workshops and mentoring. A total of eight successful applicants were presented with grant funding totalling \$40,000 at the cultural grants ceremony at Fairfield City Museum and Gallery.
- Launched in partnership, the Fairfield City Settlement Action Plan 2017.

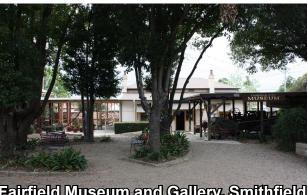


- Ran Fairfield Emerging Leaders and Advocates which is a training and mentoring program arming community workers with the skills and networks needed to be effective advocates for issues within their cultural communities and the broader Fairfield City.
- Held the Living the Past school education program for over 1,190 students from 11 schools. The Living the Past program provides interactive tours of the Vintage Village to enable primary school students to experience life in Fairfield circa 1880. In addition to the tours, Council hosted special art workshops and events for families to create and play together in the unique Vintage Village.
- Hosted a special Art without Borders event, which featured interactive performances and film screenings.
- Provided creative activities such as art and lifestyle classes at the Fairfield City Museum and Gallery for more than 40 participants.



Delivered 23 exhibitions and events at the Fairfield City Museum and Gallery for more than 26,000 community members. Exhibitions and events included; an exhibition titled "A Home Away from Home: Exploring Fairfield's Multicultural Clubs"; artist Khaled Sabsabi's multimedia installation "Majority-Minority",

reflecting on the complexities of migrant experience in Western Sydney; the annual Haunted Museum celebrating Halloween with 150 children and their families; Dr Catherine Bishop presented a lecture for International Women's Day; the NAIDOC community program event for elders "Songlines: The living narrative of our nation"; the Assyrian Community Festival and the public launch of the Ngarunga Gurubadu: Stories of rivers and water exhibition.



#### Fairfield Museum and Callery, Smithfield

- Over 200 people attended Carols at the Fairfield City Museum and Gallery featuring choirs from William Stimson Public School and the Spanish Language Community Choir, dancing from Lao Oz Inc. and a performance by Greg Poppleton and the Bakelite Broadcasters.
- Hosted over 30 school holiday programs at the Museum and Gallery for more than 280 children with ceramics, hula hoop workshops, cookie making and abstract art workshops.
- Celebrated Harmony Day by hosting the Living Cultures Festival, which was attended by over 450 people at the Fairfield City Museum and Gallery. The event featured nine acts and performances from local cultural groups as well as multicultural craft stalls and activities for the community.
- Curated the permanent exhibition for the social history collection in the Old Council Chambers

#### THEME 1 COMMUNITY WELLBEING

for over 3,000 objects. The exhibition tells the story of Fairfield's growth and development as well as accommodating a new exhibition titled "Why didn't the Dutch Claim Australia?"

- Lorribelle Spirovski commenced her residency at the Fairfield City Museum and Gallery. The artist–in-resident responds to objects from the social history collection, the site and the multicultural make up of Fairfield City to produce a new body of work.
- Over 946,836 customers visited Council libraries, participating in over 114 programs.
- Conducted a Library Preservation Needs Assessment of the Library's heritage collection.



- Recycled 254 bicycles as part of the Bicycle Recycling Program with over 2,843 people participating in bike rides throughout the City.
- Implemented the 'Ride for Life a Youth Initiative' in partnership with Community First Step, to educate teenagers about bike maintenance, rider safety and how to navigate across the City using shared pathways.
- Celebrated the Western Sydney Cycle Network's 10th anniversary with nine foundation members congratulated for their continued commitment and contribution to the community.
- Installed signs at the Fairfield Adventure Park playground to encourage physical activity for adults supervising children and at the Endeavour Reserve Walking Path to inform people how many kilojoules are expended to walk 100 metres.
- Partnered with the community to deliver information sessions on the impact of the drug ICE and the services that are available for users. This included the "Breaking the ice" presentation in conjunction with the Local Health District and Australian Drug Foundation.
- Hosted and coordinated events for National Neighbour Day to improve the community's perception of neighbourhood safety, in partnership with Community First Step and

- Cabramatta Police.
- Delivered an information session for students on personal, home and cyber safety in partnership with the Fairfield Police at Fairfield Youth and Community Centre.
- Held a conference, which was 'Inspiring Youth to make better decisions' at Fairfield Youth and Community Centre, attended by over 300 people. The conference was coordinated by the #FistsDown Youth Leadership Group and supported by the NSW Council for Pacific Communities and several other organisations.
- Provided education and awareness programs about family and domestic violence including hosting a White Ribbon Day event, which was attended by 132 people at Fairfield Youth and Community Centre. Council partnered with a number of agencies to highlight positive messages around stopping violence against women.
- Delivered 39 actions from the Disability Access Plan, such as; community forums on how to prepare Person Centred Plans for the National Disability Insurance Scheme and consultations on the development of Council's Disability Inclusion Action Plan.



- Held "DisAbility Rocks", an International Day of People with Disability event, at Prairiewood Community Hall for more than 80 people with disability.
- Delivered 51 actions from the Fairfield Strategy on Ageing 2013-2017, including presenting forums on the implementation of My Aged Care in community languages, hosting Council's annual Seniors' Concert for more than 600 seniors, promoting social engagement and activities.
- Celebrated Seniors Week with a Talent Quest, which was a new and highly successful way of engaging local residents in fun and meaningful activities to prevent isolation, as well as maintaining and improving their health.

- Delivered 34 parenting education programs including workshops on Positive Parenting, Child Safety, Preparing Children for School, Keeping Your Cool with Your Kids and School Options for Children with Additional Needs.
- Provided 17 professional development workshops, including Supporting Children's Speech and Language Development in the Early Years for playgroup workers in Fairfield and Liverpool, and an advocacy and public speaking workshop and conference, "Make it Count: improving the life outcomes for children".
- Hosted an expo on Fairfield Child and Family Services which provided information on the services offered for children and families.
- Held a leadership camp conducted by Council's Youth Advisory Committee where members participated in personal and team challenges, and workshops such as cooking, art and slam poetry.



- Provided 1,119 young people with access to the Community Youth Hours Program at Fairfield Youth and Community Centre.
- Held Bring it On! Festival for more than 10,000 people, featuring a full program of entertainment lead by X-Factor finalists In Stereo, Vlado and the Fisher Boys, comedians Paul Fenech and Ashur Shimon, and a host of local young talent.
- Held 24 Advisory Committee meetings to address Council and community identified issues, including meetings for the Aboriginal, Youth and Multicultural Advisory Committees and the Mayor's Crime Prevention Reference Group.
- Convened more than 73 interagencies, networks and forums across areas including Aboriginal & Torres Strait Islander, Child and Family, Seniors, Community Safety and Crime Prevention, Multicultural, Youth, and Aged and Disability.
- A Customer satisfaction survey found that 100% of people from the community sector either agreed or mostly agreed that Council staff were easy to communicate with, met community

needs through partnerships, promoted their services and activities, valued their contributions and were open to new ideas.

#### **AWARDS**

 The Fairfield City Museum and Gallery won a highly commended award for the exhibition; Talk the Change/Change the Talk: an exhibition of Aboriginal self-determination. This was presented at the Museums and Galleries of NSW's IMaGinE Awards.

#### **GRANTS**

- Administered a total of 276 applications for ClubGRANTS, with a total of 118 projects selected for funding. The allocated funds from the participating clubs totalled to \$1,784,104.
- Council conducted four submission writing workshops for 140 people on grant applications.
- Received a total of \$265,294 in grant funding to deliver services and programs for the community.

#### **ADVOCACY**

- Advocated on behalf of the community on the influx of refugee and humanitarian resettlement in Fairfield City through a submission to the Joint Standing Committee on the "Inquiry into Migrant Settlement Outcomes".
- Provided evidence at the public hearing on Migrant Settlement Outcomes at NSW Parliament House.
- Advocated for the community by making submissions to Parliamentary Inquiries in the areas of aged and disability services and the roll out of National Disability Insurance Scheme.
- Participated in the Liquor and Gaming NSW review into the Local Impact Assessment process.
- Assisted the Fairfield Multicultural Interagency
  with lodging a submission to the Greater Sydney
  Commission in relation to the South West
  Sydney District Plan, on areas such as refugees,
  affordable housing, transport, health and
  education infrastructure and services.
- Prepared Mayoral letters to Federal and State
   Ministers seeking resources to better coordinate
   the various settlement and community services
   in response to the arrival of refugees from Syria
   and Iraq.
- Engaged in stakeholder consultation for the South West Sydney Local Health District Strategic Plan.
- Consulted with Transport for NSW relating to the needs of culturally and linguistically diverse and refugee communities.

#### THEME 2 PLACES AND INFRASTRUCTURE



# Achievements and Highlights THEME TWO - Places and Infrastructure

## **Fast Facts**

#### **KEY HIGHLIGHTS**

- Opened the \$8.5 million Aquatopia (water park) in December 2016, with more than 40,000 people visiting the park in the first three months of operation. Aquatopia features 10 metre high slides, a toddlers' area, a water tower with 79 different play elements, cabanas, barbeques and grassed areas
- Constructed a \$1.2 million Obstacle Course at the Fairfield Adventure Park, which featured 12 challenges to be undertaken by participants.
- Officially opened Dutton Plaza Redevelopment in February 2017. The \$19 million redevelopment includes new retail space and 275 car park spaces. It is anticipated to generate a \$2.4 million per annum income for Council, allowing us to keep rates low for residents.
- Delivered \$13.6 million road upgrades to Cumberland Highway, Wetherill Street, Polding Street and Smithfield Road.
- Delivered \$1.5 million upgrade to Wilson Road Reserve, which included a walking circuit, an outdoor gym, an off-leash dog area and car parking spaces.
- Opened a new futsal court at Emerson Park in 2017 to meet the community's needs.
- The Crescent Plaza was completed with the new urban plaza for Fairfield City Centre opened.

#### **PROJECTS**

- Opened Aquatopia water park at Prairiewood Leisure Centre. The water park is an affordable space where families and people of all ages can come together and enjoy the facilities on offer. This includes the thrilling 10m high water slides; the Adventure Aqua Tower, with 79 unique and amazing elements; and the interactive babies water pool.
- Held a number of Family Fun Days and twilight sessions at Aquatopia during the season.

- Installed a water cooling mister at Fairfield Adventure Park, designed as a fun feature to combat hot temperatures.
- Undertook over 724 traffic, transport and road safety initiatives across the City.
- Removed graffiti vandalism from over 127 sites across the City.
- Decorated roundabouts throughout the City with Christmas lighting for the festive season period.
- Created 65 new car parking spaces at Christie St car park in Prairiewood.



- Opened 39 new car parking spaces for use in The Crescent, Fairfield.
- Constructed the road extension from Polding Street to Victoria Street, on Wetherill Street as part of the Western Sydney Infrastructure Plan.



- Installed new street trees and replacement plantings to maintain the green streetscapes of Fairfield City at locations including along Elizabeth Drive, Bonnyrigg/Bonnyrigg Heights; The Horsley Drive, Bossley Park; and Railway Parade, Fairfield and Canley Vale.
- Installed new air conditioning at Bonnyrigg South Community Centre to better service the centre's users and community needs.
- Completed a number of improvements to Council's community halls, facilities and youth centres across the city, including Wetherill Park, Bonnyrigg, Fairfield and Cabramatta.
- Installed energy efficient LED lighting in the Downey Lane car park.
- Upgraded the Fairfield City Centre Smart Street precinct (Nelson Street end) footpath and paving.
- Completed the pavement work in Arthur Street, with 18 new wheel stoppers installed as part of the Cabramatta footpath upgrade program.
- Upgraded two pedestrian crossings and installed one traffic calming device to improve pedestrian safety as part of the Canley Heights Town

- Centre Improvement program.
- Installed an exeloo accessible toilet, new playground and exercise equipment, landscaping and a basketball court at Wilson Road Reserve, Bonnyrigg Heights.
- Installed an exeloo accessible toilet at Canley Vale and completed a sandstone retaining wall and footpath.
- Completed all elements at the Obstacle Course at Fairfield District Park, including modification of the Bell Climb.



#### **SERVICES**

- Held a public exhibition to seek community feedback on the proposed four year program for a number of assets that are due for renewal as part of the 2017/18-2020/21 Delivery Program.
- Undertook a number of improvements to resolve traffic management issues in local areas including installation of Raised Reflective Pavement Markers, "Give Way", "Keep Clear" and additional "No Right Turn" signage at locations in Mount Pritchard, Cecil Park, Greenfield Park and Horsley Park.
- Installed roundabouts in Bossley Park, Greenfield Park and Fairfield East, and upgraded pedestrian refuges to improve road safety at locations in Edensor Park, Bossley Park, Wakeley, Fairfield, Fairfield Heights and Smithfield.

#### THEME 2 PLACES AND INFRASTRUCTURE



- Completed garden plantings at major intersections, including the intersection of Mimosa and Edensor Roads, Greenfield Park, and the roundabout slip lanes in Polding Street, Wetherill Park.
- Undertook a number of school zone safety initiatives such as Radar Speed Display Signs, which led to the observation of the reduction in vehicle speed at seven locations across the city.
- Upgraded Town Centres including the installation of banner pole clusters, roundabout landscaping and pedestrian footpath improvements in the Bonnyrigg Town Centre, and repairs to the fountain hydraulics in the Canley Heights Town Centre.
- Renewed and upgraded over 2kms of footpaths across the City.
- Constructed over 5kms of new footpaths across the City.
- Repaired over 30kms of road surfaces across the City.



- Reconstructed over 2kms of kerbs and gutters.
- Upgraded 121m of drainage across the City to minimise flooding risks.
- Resurfaced basketball courts at Prairiewood, Cabravale, Smithfield and Bonnyrigg and installed a turf cricket wicket at Endeavour Reserve, Fairfield West.
- Installed an exeloo accessible toilet in Horsley Park.
- Adopted the Asset Management Strategy 2017/18-2020/21 as part of Council's resourcing strategy with programs of work in place for the 2017-2018 Operational Plan.
- Installed Garbage Bin enclosures at five parks and reserves across the City.
- Installed safety devices in parks such as mobile CCTV cameras, alarm systems, lighting and the provision of 10 defibrillators for sporting fields.
- Installed Fairfield City Council branded signs at three Off Leash Dog Parks at Railway Parade, Canley Vale, King Park 2, Wakeley and Wilson Road Reserve, Bonnyrigg Heights.
- Completed upgrades to play equipment and softfall at four parks, including locations in Canley Heights, Bossley Park, Fairfield, Canley Vale and Mount Pritchard.
- Completed improvements at the Fairfield School of Arts, which included sanding the floors in the main hall and the replacement of the external guttering and downpipes on the Theatre wall.
- Improvements were made to the flooring at various facilities across the City, including at Bonnyrigg Youth Centre; Bonnyrigg Library; the office area at Wetherill Park Services Centre;

Bossley Park Community Hall and Wetherill Park Hall

- External improvements were made to various facilities across the City, including: new signage and upgrades to the outdoor area at the Cabramatta Community Centre; installation of a shade sail at Edensor Park Community Hall; and the replacement of guttering and downpipes at Fairfield Senior Citizens Centre (Meals on Wheels).
- Internal improvements were made to various facilities across the City, including: upgrades to the kitchen at Canley Heights Community Centre; internal painting at Fairfield Hall and Bonnyrigg Community Services Centre; and new kitchen and bathroom fittings at Smithfield Youth Centre.
- Upgrades were made to facilities at Fairfield and Prairiewood leisure centres, including improvements to change rooms and repairs to gutters and internal eaves.



- Improvements were made internally to various Childcare Facilities across the City, including: the replacement of floor coverings at Cabramatta Early Learning Centre; upgrades to the laundry and bathroom at Tasman Parade Childcare Centre; a new kitchen at Greenfield Park Family Day Care Centre; and the replacement of the kitchen and floors at Wetherill Park Early Learning Centre.
- Improvements, such as upgrades to roofing and electrics were made to facilities at various reserves across the City including at Allambie Reserve Amenity Building; the amenity buildings at Knight Park 1, 2, 3 and 5; at Endeavour Sports Park and Adams Park; and at St Johns Park Tennis Court toilet block.
- Completed the sealing of the car park at Powhatan Park, Greenfield Park.
- External improvements were made to childcare facilities, including: the painting of the covered walkway at Bonnyrigg Heights Early Learning

Centre; and the replacement of guttering and landscaping upgrades at Marlborough Street and Janice Crosio Early Learning Centres.



 Landscaping improvements, such as new banner signs and gates, were made at a number of parks and reserves across the City including at Brenan Park, Smithfield; David Carty Reserve, Fairfield East; and Kenyon's Bridge at Kiola Reserve, St Johns Park.



- Installed new irrigation at Joe Broad Reserve,
   Mount Pritchard; and new sports floodlighting at Rosford Reserve, Smithfield.
- Sportsfield lighting was upgraded to meet compliance standards for sports training at Allambie Reserve, Terone Park, Endeavour Reserve, Horsley Park and Cabravale Memorial Park.

#### THEME 3 ENVIRONMENTAL SUSTAINABILITY



# Achievements and Highlights THEME THREE - Environmental Sustainability

## **Fast Facts**

#### **KEY HIGHLIGHTS**

- Held a number of events for more than 150 people, volunteers planted over 25,000 trees, 4,500 shrubs and 2,500 grasses across three reserves.
- Held a Spring Clean Up drop-off day to help residents dispose of their unwanted bulky items and reduces litter and illegal dumping.
- Restoration work along Orphan School Creek included a new rock retaining wall, rock drops, a low flow channel and new plantings - all to help reduce erosion.
- Undertook flood studies in Wetherill Park, Smithfield West and the rural areas to identify risk management options for three creeks.

#### **PROJECTS**

- Provided an additional recycling bin collection for all residents during the Christmas and New Year period.
- Planted 15,000 trees to improve native vegetation throughout Fairfield Park, Fairfield and 10,000 trees throughout Prout Park, Mount Pritchard as part of the Federal Government's 20 Million Trees Grant Program.
- Rehabilitated the banks of the Georges River and Cabramatta Creek as part of the Chipping Norton Lake Foreshore Restoration. Works included conducting re-vegetation and weed control on the eroded sections of the river bank.
- Widened the Orphan School Creek Riparian corridor to create additional habitat for native flora and fauna by creating larger 'no mow'

- regeneration areas, which were supplemented with re-vegetation and weed control.
- Inspected noxious weeds across the City as part of the Greater Western Sydney Weeds Action Program with landholders being educated on how to control and maintain these weeds.
- Developed the detailed design and environmental approvals for the Rosford Reserve Detention Basin, which will include remediation works to minimise erosion on the structure of the basin wall at Rosford Reserve.
- Held the Annual Spring Clean Up event at Fairfield Showground, with a total of 658 vehicles dropping off over 95 tonnes of materials, including 10 tonnes of garden waste, 25 tonnes of metal and electronic waste, and 170 mattresses.



 Decreased electricity consumption at the Nelson Street and Downey Lane car parks due to the recent installation of energy efficient LED lights.

#### **SERVICES**

- Diverted over 11,909 tonnes of co-mingled recycling from landfill, which is equivalent to 28kg per household per year.
- Collected over 10,692 tonnes of material from Council clean-ups
- Held the annual free chemical and electronic collection event in August 2016, which resulted in 700 vehicles dropping off a total of 24 tonnes of chemical waste and 12 tonnes of electronic waste for recycling and safe disposal.
- Delivered environmental events and activities for a total of 7,432 local residents.
- Delivered 46 programs to educate primary school students about sustainability topics such as recycling, composting, and worm farming.
- Supported local "Clean Up Australia Day" events across the City through business and school clean up days with a total of more than 3.4 tonnes of rubbish collected.
- Began the inaugural 'Sort Your Waste' campaign for multi-unit dwellings in Cabramatta and Fairfield. This campaign has been designed to educate the community about reducing contamination in domestic garbage and recycling bins.



- Removed a total of 429 tonnes of litter, rubbish and sediment from Gross Pollutant Traps across the City.
- Removed over 50 tonnes of dumped rubbish from four creeks, including Burns Creek, Green Valley Creek, Prospect Creek and bushland reserve at Sherwin Park.
- Collected over 65,000 tonnes of domestic waste from residents across the City.
- Decreased electricity consumption at Council's top 11 sites by approximately 300,493 kWh.
- Collected and disposed of 700 cubic metres of contaminated waste from 70 homes throughout the City, as well as continuing to work with Safe Work NSW and the Asbestos Awareness Organisation to develop educational material for the community.
- Constructed an overland flowpath in the Gregorace Reserve floodway to mitigate flooding at the Gregorace Place and Somers Street intersection.
- Completed a stormwater design for an overland flowpath from Canva Street to Long Creek in Canley Vale.
- Redeemed a total of 1,145 green waste vouchers by residents who dropped off green waste at Council's Recycling Drop Off Centre free of charge.
- Constructed gross pollutant traps at Chifley Street and Burdett Street to trap rubbish, sediment and vegetation debris, and minimise pollution in the City's waterways.
- Mulched over 230 tonnes of garden waste, which was made available to residents free of charge at the Council operated Recycle Drop Off Centre.

#### THEME 4 LOCAL ECONOMY AND EMPLOYMENT



# Achievements and Highlights THEME FOUR - Local Economy and Employment

## **Fast Facts**

#### **KEY HIGHLIGHTS**

- Implemented Destination Fairfield Council's tourism marketing campaign, which aims to attract more visitors to the City.
- Continued Make Council Your Business program, which has seen an increase in Council's spending with local businesses.
- Hosted the annual Culinary Carnivale for over 10,000 people to experience the vibrant sights, sounds, smells and flavours of the Spanish and Latin American communities.
- Held the Lunch@Bibbys event to celebrate the community's many faiths. Businesses, residents, places of worship and community groups exist side by side in a single street.
- Held Illuminate New Year's Eve event, which unites residents across the City with the biggest collective fireworks display in South West Sydney.
- Delivered Cabramatta Moon Festival, which is one of Sydney's largest and brightest South East Asian cultural festivals. It attracts more than 90,000 people each year who come to enjoy enticing food and entertainment, which boosts the local economy.

#### **PROJECTS**

 Held another successful New Year's Eve celebration, "Illuminate" at nine sites across the City, with a simultaneous fireworks display at 9pm.



- More than 3,300 attendees visited the Calmsley Hill City Farm Illuminate celebrations where they enjoyed live entertainment and free amusement rides
- Delivered the Spanish and Latin American festival, Culinary Carnivale, which attracted over 10,000 people to Fairfield Town Centre featuring mouth-watering foods, and amazing dance and cultural performances.
- Completed upgrades to the cycleway in the Lansvale Business Centre.



 Presented four Lifetime Business Awards celebrating small businesses who have operated for more than 25 years in the City.

## **SERVICES**

- Delivered a number of projects as part of the Fairfield City Centre Marketing Plan to increase local economic activity, attract new businesses, and increase numbers of visitors from local and metropolitan suburbs.
- Reviewed various strategic plans, which included community consultation to understand community's needs. These included the Fairfield City Centre Strategic Framework, the Cabramatta Future Directions Action Plan (updated to include the Dutton Plaza Development) and the Smithfield - Wetherill Park Economic Analysis and Future Plan.



- Celebrated Cabramatta Moon Festival 2016 with a range of foods, cultural performances, lion dances, fireworks and traditional Moon Cakes.
   Popular artist Timomatic headlined the live stage, with more than 90,000 people coming to the event from all over Sydney.
- Delivered Christmas celebrations across the City featuring Christmas Carols, the lighting of the City's Christmas tree and an appearance by Santa.

- Centre Park with a traditional washing of the Buddha statue, cultural performances and authentic Lao food.
- Hosted Council's Lunar New Year celebrations at Freedom Plaza, Cabramatta. The year of the Rooster was welcomed with traditional Lion dancing, food and market stalls and an interactive bird show.
- Held the first interfaith event, Lunch@
   Bibby's to celebrate the many cultures and
   faiths represented around Bibby's Place and
   Bonnyrigg Park.



- Participated in stakeholder engagement during the year as well as hosted or attended various meetings, including at the Smithfield/Wetherill Park discussion group, Local Area Command centres, Town Centre Committees and Chamber of Commerce meetings.
- Installed a structural tree pit with a raised sandstone block edging as part of the Centre Improvement Program in Villawood Town Centre.

Celebrated Lao New Year in Bonnyrigg Town



# Achievements and Highlights THEME FIVE - Good Governance and Leadership

# **Fast Facts**

## **KEY HIGHLIGHTS**

- NSW Government announced on 18 December 2016 that Fairfield City Council did not have to amalgamate. To recognise the significance of being declared 'Fit for the Future', a time capsule was buried in the Reflection Garden. The capsule is due to be opened in May 2079, to celebrate the 100th anniversary of the declaration of the City of Fairfield.
- Generated a net profit of \$2 million at the Sustainable Resource Centre that leads the way as an
  environmentally and financially sustainable local government-owned business and that helps keep
  rates low.
- Held its own Local Government elections in 2016, saving the community more than \$59,000.
- Continued to delivery ongoing programs to boost productivity and the quality of services, while also looking at ways to reduce costs. In 2016/17, Council reduced long service leave liabilities by \$1.3 million.
- Successful outcome for Council's first Financial Statements audit for 2016/17 by the Audit Office of NSW.
- Lodged a submission to the Greater Sydney Commission on the South West Sydney District
  Plan which included recommendations to increase affordable housing, transport and education
  infrastructure and planning for the community.
- Council participated in the Western Sydney City Deal to ensure the community's needs were represented with key stakeholders.

## **PROJECTS**

- Held a Council Open Day which included a local bus tour and three mobile offices throughout Fairfield City to showcase Council's projects, programs and services.
- Developed and distributed the Fairfield City Council Calendar, highlighting community events and activities.



- Held Local Government elections in September 2016 as a cost saving to the community, with the new Council appointed in October 2016.
- Completed upgrades to Council's Information Management Systems, which enabled the integration and implementation of new technologies, such as the Blink Customer Reference Management Application for mobile devices.
- Provided a concierge service at Council libraries as part of the new Customer Experience
   Program aimed at enhancing the experience of customers when doing business with the Council.
- Installed a weighbridge, office and ramps, along with a new driveway, at Council's Sustainable Resource Centre.

## **SERVICES**

- Hosted three free family events across the City to celebrate Australia Day. These events included free pool entry to Prairiewood and Fairfield leisure centres, family activities and entertainment at the Fairfield Youth and Community Centre, and a fireworks display at Canley Heights.
- Adopted the 2016-2026 Fairfield City Plan, which outlines the community's visions, priorities and goals of the next ten years, identified through extensive community consultation.
- Adopted The Resourcing Strategy 2015/16-2026/27 comprising of the Long Term Financial Plan, the Workforce Management Plan and the Asset Management Policy and Strategy.
- Adopted the 2017/18 2020/21 Delivery Program and 2017-2018 Operational Plan including the 2017-2018 Pricing Policy, Fees and Charges.
- Developed and implemented a customer satisfaction survey, which found that 100% of

- people from the community sector either agreed or mostly agreed that Council staff were easy to communicate with, met community needs through partnerships, promoted their services and activities, valued their contributions, were open to new ideas with all networks and partnerships were well supported.
- Translated 70 key messages into six community languages
- Conducted a trial of the Waste Recycling Delivery Resourcing Model to identify potential cost savings.
- Developed a Diversity Management Plan that incorporates Equal Employment Opportunity (EEO) and relevant community initiatives.
- Donated more than \$120,000 from Council through the Mayoral and Councillor funds which include the Mayoral Scholorship Fund and the Councillors Community Fund.



 Recycled and distributed 518,346 tonnes of construction material for internal and external customers through the Sustainable Resource Centre.

## **ADVOCACY**

 Lodged a submission with the Office of Local Government on the review of the Code of Conduct and associated procedures.



# **Diversity and Multicultural Activities**

## **Diversity and Multicultural Services**

Council supports the Aboriginal and Torres Strait Islander, migrant, refugee and emerging communities of Fairfield City by building the capacity of the local community services sector and encouraging collaboration between agencies. Council convenes and/or supports various interagencies, partners with community organisations to implement strategic projects that deliver on the Fairfield City Plan, and advocates for equitable funding for the community and the sector. Council convenes the Multicultural Advisory Committee and Warin Tiati (Fairfield's Aboriginal Advisory Committee), which are two formal resident Committees of Council who advise Council on issues that impact cultural communities.

## **Projects and Programs**

This year, Council delivered projects with Aboriginal, newly arrived refugee and culturally and linguistically diverse communities, often in partnership with local agencies:

- Exhibited Songlines –The living narrative of our nation for NAIDOC Week 2016 at the Fairfield City Museum and Gallery. It featured art and craftwork from local Aboriginal women's group Guntawang, a collaborative painting of Aunty Mae Robinson by Year 8 students from Liverpool Girls High and a curated music program by Munkimuk, "the Grandfather of Indigenous Hip Hop". The cultural awareness workshop by Koori Kinnections for young children and their families was attended by local Aboriginal families and was booked to capacity.
- Delivered the Bridges to Employment project that aimed to improve employment outcomes for Fairfield City's migrant and refugee communities through training and case management support. This was achieved in partnership with

- Core Multicultural Communities, Parents Café Fairfield Inc. and MTC Australia.
- Delivered safety information sessions to hundreds of newly arrived refugee students in partnership with Fairfield Police and Navitas at Fairfield Youth and Community Centre. Topics included; the role of police in Australia and challenging preconceived ideas of authority; Domestic and Family Violence; personal, home and cyber safety; and Council services.
- Supported the #Fistsdown Campaign, which is a youth-led initiative established by a young person (Selwyn Lloyd) to develop the knowledge, skills and strategies that young people can use to address youth violence. #Fistsdown Youth Ambassadors from local high schools have been trained to lead this program within their communities. The Leadership group held their first conference; 'Inspiring Youth to make better decisions', with over 300 attendees at Fairfield Youth and Community Centre.
- Collaborated with the NRMA to provide newly-arrived refugees with the training and experience to obtain their provisional P1 driver licence. Having a licence improves a person's ability to participate, as well as their education and employment opportunities. This pilot program provided 50 refugees from Fairfield with a driver knowledge test mentor, driving tuition through NSW TAFE, 10 hours of professional lessons through NRMA Driver Training, and funding for licence tests and fees.
- Collaborated with Xavier College and other Fairfield based agencies to provide welcome packs to newly arrived refugee young people. This is part of Xavier College's social justice program being undertaken by 150 year ten



students. The welcome packs included items such as school supplies and personal care products.

- Exhibited Being Chilean, showcasing photographs of Chile by Jaime Plaza and Michelle Chanique; a sculptural installation by local ceramicist Cecilia Castro; the Crossing the Pacific community project developed with the Chilean Consulate, with photographs contributed by Fairfield residents of them leaving Chile or arriving in Australia; and Chile on Film, in partnership with the Sydney Latin American Film Festival, featuring six Chilean short films. The successful program drew strong attendance from the local Chilean and South American community.
- Fairfield City Museum and Gallery received a highly commended award at the State- wide museum and gallery industry *Imagine Awards* in November 2016, for *Talk the Change/Change* the *Talk:* an exhibition of Aboriginal selfdetermination.
- Developed the Harmony Day event, Living Cultures Festival, which encouraged crosscultural appreciation and celebration, and was attended by over 450 people. The day included a smoking ceremony, performed by Uncle Stephen Williams, with performances by the Fraternity Santiago Bolivian Dancers, Ehab Abdul Hadi traditional Middle Eastern Music, Srikandi Dance Group, Karen Choir, Tongan youth group, Armenian Dance Group, Mt Druitt Indigenous Choir and the Choir of Love.
- Hosted a Closing the Gap seminar with the CEO of Karitane giving an in-depth overview of the key measures that are used in the Closing the Gap report. Australia has pledged to close the gap on health, education and employment, but the new report card released by the Federal

- Government finds we are failing on 6 out of the 7 key measures. Indigenous Australians still do not live as long as other Australians, their children are more likely to die as infants and their health, education and employment outcomes are worse than non-Indigenous people.
- Held a flag raising ceremony for National Reconciliation Week on 30 May at the Administration Office at Wakeley. This was attended by Aboriginal Elders, community members, Council's Advisory Committees, local schools and Council staff.
- Opened the *Iraqi Cultural Festival* with the exhibition *Shanasheel*, featuring the work of 10 Iraqi artists, and accompanied on the day by dance and musical performances, craft and food stalls, and family activities. Over 600 people attended the event at Fairfield City Museum and Gallery. An Accessible Art workshop program for Arabic speakers was also held and led by local Iraqi artisans in painting, flower arrangement and engraving.
- Developed the Assyrian Heritage event in partnership with the Assyrian Australian Association and Assyrian Sports Club, which featured talks, stalls, performances and music from the community. It was part of the exhibition A Home Away From Home: Exploring Fairfield City, which tells the story of over 15 cultural clubs and maps the waves of settlement in our region. The exhibition panels were later displayed at Whitlam Library, Cabramatta.
- Supported World No Tobacco Day at Cabramatta's Freedom Plaza with South West Sydney Local Health District in response to the higher than average smoking rates among the Vietnamese community. Council also provides advice and assistance to the Vietnamese Tobacco Project.

 Participated in the development of the Fairfield City Settlement Action Plan, through a collaborative process involving government and non-government agencies, community organisations and community leaders, to improve the settlement outcomes of humanitarian entrants. This Action Plan, launched in Refugee Week 2017, focuses on issues and challenges experienced by refugees and service providers, as well as outlining strategies to address them.

## Advocacy

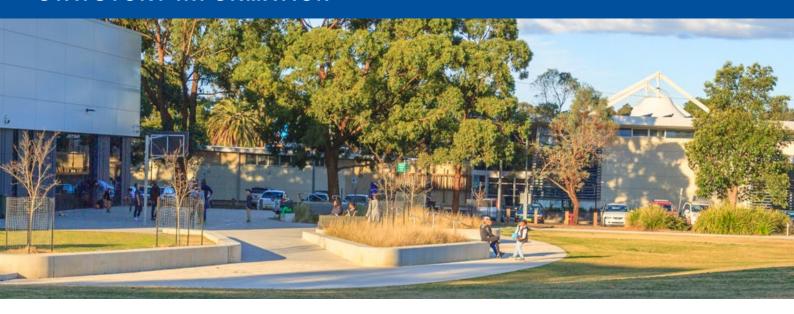
State and Federal Governments have made significant policy changes to the funding of community services, arts and other community activities. This has resulted in the loss of funding to local organisations and a lack of information regarding which organisations are providing services and where these services can be accessed. Council has undertaken a range of actions to support the Fairfield City community, which includes the following:

- Attended a roundtable meeting with the NSW Coordinator General for Refugee Resettlement, the Department of Premier and Cabinet, Multicultural NSW, Western Sydney councils and WSROC in November 2016. The meeting discussed the impact of the increased humanitarian intake within Western Sydney local government areas. Council has continued to advocate for commensurate resourcing to be allocated to the areas where refugees are choosing to settle.
- Made representation to the Federal and State Governments highlighting the need for more timely and accurate data relating to settlement numbers and requesting additional resources for Fairfield City due to the influx of new arrivals. Correspondence was sent to the Coordinator General for Refugee Resettlement in NSW, the Minister for Immigration & Border Protection, and other relevant Ministers.
- Council met with the NSW Coordinator General for Refugee Resettlement in March 2017 to discuss the current impact of the influx of refugee and humanitarian resettlement on Fairfield City. These discussions included infrastructure needs and support for the implementation of the Settlement Action Plan such as funding for a two year settlement officer position. The Department of Social Services (DSS) responded that there "are no options for further allocation of funding at this time".

- Worked closely with local organisations to ensure that specialist women's health services can continue to be offered in Fairfield City to address the unexpected closure of the Immigrant Women's Health Service.
- Held a "Working with the Media" workshop for community representatives and leaders in February 2017. The session was facilitated by the Refugee Council of Australia and built on the existing work of the Fairfield Emerging Leaders and Advocates initiative to enhance advocacy and leadership skills within the community.
- Lodged a submission in partnership with the Fairfield Multicultural Interagency to the Greater Sydney Commission on the South West Sydney District Plan. The submission included recommendations to increase affordable housing, acknowledgement of unique needs of migrant and refugee populations in South West Sydney, transport and education infrastructure and adequate planning for community services, community, recreational facilities and health services.
- Made a submission to the Commonwealth Joint Standing Committee on Immigration's "Inquiry into Migrant Settlement Outcomes". The submission addressed the following:
  - The decrease in funding for small and culture specific services in favour of large and outof-area based services and the problems this poses;
  - The impact of the current influx of refugees to Fairfield City on the local community and infrastructure;
  - The importance of proper job seeking support and meaningful employment for migrants and refugees.



Fairfield City Council 2016-2017 Annual Report



## Access and Equity Services

Council's Access and Equity activities are actions that benefit the broad community by promoting fairness in the way we distribute our resources and services, recognising the community's cultural and faith based rights, the physical, developmental and health needs of the community and providing opportunities to participate in consultations to determine our future direction.

Council continued the development of an inclusive City by improving access to facilities and services including:

- Continued to provide rate rebates to eligible pensioners in Fairfield City.
- Offered seniors free entry to Council's leisure centres during non-peak hours.
- Provided reduced rates for disability groups to hire sports halls in the Fairfield Leisure Centre.
- Provided more accessible toilets at Prairiewood Youth and Community Centre, Fairfield Community Centre and Cabramatta, Edensor Park and Bossley Park Community halls.
- Provided more accessible kitchens at Fairfield Youth and Community Centre and Prairiewood Community Centre.
- Upgraded a number of pedestrian crossings through the Pedestrian Access and Mobility Plan.
- Delivered early intervention services to children with disability and exercise physiology as a provider through the National Disability Insurance Scheme (NDIS).

- Placed additional staff and specialised equipment at Council's Early Learning Centres to support access and inclusion of children with a disability.
- Installed hoists at Fairfield and Cabravale Leisure Centres to improve access to pools.
- Developed beach style pathway to assist people in wheelchairs or with mobility impairments to get into the water.
- Provided audio books, large print books and a home library service for housebound community members.
- Delivered visual abilities art classes at the Fairfield Museum and Gallery.
- Updated Council's website to be accessible for people with vision impairments.
- Informed residents about the roll out of the National Disability Insurance Scheme (NDIS) through information sessions in partnership with the National Disability Insurance Agency.
- Ran workshops to prepare residents with a disability for their NDIS Individual Plan in a number of community languages including Vietnamese, Spanish, Khmer, Arabic and English.
- Held a 'Train the Trainer' workshop for 12 volunteer carers to support other carers in their own language to prepare for NDIS.
- Held workshops in English, Arabic, Spanish, Vietnamese and Khmer to educate residents about new aged care services available in the community.



- Held an expo for local community members with disabilities as part of International Day of People with Disabilities.
- Hosted Seniors Week events including a Talent Quest and Expo which provided opportunities for seniors, carers, their families and the community to meet with staff from 26 local service providers and learn about new services in the local community.
- Audited the accessibility of 21 facilities for accessibility including community centres, baby health centre's and community halls.
- Provided training for mature people to assist them to re-enter the workforce held by Council's Libraries.
- Held two over 55's water-based exercise programs at the leisure centres.
- Delivered rehabilitation swimming classes for people with injuries or disabilities.
- Developed school holiday programs at the leisure centres to include children with disabilities.
- Installed exclos to provide accessible toilets in public spaces.
- Provides access to a lower desk to ensure equitable access to customer services staff for all residents, including those in a wheelchair or with mobility aids.
- Provided facilities for hearing loops in the Council Chamber and selected meeting rooms.
- Offered free access to the leisure centres to people receiving the Disability Support Pension.

Council's response to emerging needs with the influx of humanitarian Entrants included:

- Participated in the development of the Fairfield City Settlement Action Plan (Action Plan) through an extensive consultation process involving a range of government and non-government agencies as well as community organisations and community leaders.
- Launched the Fairfield City Settlement Action Plan on 22 June 2017 during Refugee Week.
- Council is a registered provider under the National Disability Insurance Scheme, and provides high quality early intervention programs such as the Fairstart Early Intervention for children aged 0-8 years and offering opportunities for young children to develop their capacities and skills. Council's leisure centres have now been included as an NDIS provider.
- Delivered a number of supported playgroup for young children, including those with a disability.



## **Compliance for Carers**

Fairfield City Council recognises the valuable social and economic contribution that carers make to the community and the people for whom they care for in line with the NSW Carers (Recognition) Act 2010 and NSW Carers Charter.

Council's support for carers includes:

- Held a Carers Week Event 2016 A carers night to celebrate carer's contribution in our community, which included a formal dinner and entertainment.
- Provided information regarding services and programs to assist carers at meetings for families and carers, network meetings and Senior's Week events.
- Held International Day of People with Disabilities events which included an event for carer's and people with a disability from different cultural backgrounds.
- Engaged carers in the development of the strategy on ageing for Fairfield City 2013–2017 and Disability Access Plan.
- Offered free access to the leisure centre to carers of people in receipt of the Disability Support Pension when they are supporting a person with a disability.
- Provided training to ensure employee awareness of carer recognition support.

#### **Council Staff Carers**

The Diversity Management – Equal Employment Opportunity Plan 2017 - 2020 was adopted by Council in 2017. The actions identified in the plan will ensure that employees are aware of, and understand the NSW Carers Charter, this will include:

 Development and implementation of the carer recognition educational module utilising Council's Learning Management System; and  Amendment of the Human Resource Policy template to ensure consideration of the Carers Charter in policy review and development.

The Flexible Working Arrangements Policy and the Local Government (State) Award 2017 provide flexibility to enable employees to better manage their work and family responsibilities.

## Disability Inclusion Act 2014

The Disability Inclusion Act 2014 replaced the Disability Services Act 1993 and increases the rights, protections, inclusions and safeguards for people with disabilities.

The Disability Inclusion Act requires local councils to put in place a Disability Inclusion Action Plan to promote the inclusion of people with disability.

In response to the requirements under the Disability Inclusion Act 2014, Council has achieved the following:

- Adopted the Fairfield Disability Inclusion Action Plan (DIAP) on 13 June 2017 and submitted it to the NSW Disability Council and the Minister for Disability
- Conducted internal and external consultations to inform the DIAP
- Recognised that the DIAP has a number of key actions to be implemented over the next four years as part of Council's 2017/18-2020/21 Delivery Program and 2017-2018 Operational Plan

## Financial Assistance from Council

Financial assistance was granted under Section 356 of the Local Government Act:

FUNDING SCHEME	NUMBER OF GRANTS	AMOUNT GRANTED
Mayoral Donations Fund	7	\$3,600.00
Mayoral Scholarship Fund	8	\$6,450.00
Mayoral Community Benefit Fund	10	\$8,500.00
Community Volunteer Fund	4	\$3,500.00
Councillors Community Fund	4	\$3,500.00
Language and Cultural Awareness Fund	2	\$2,000.00
Heritage Grants Program *	5	\$19,228.00
Heritage Rates Relief Scheme	52	\$37,114.93
Social Change Through Creativity Grant Program	8	\$39,950.00
Total	100	\$123,842.93

<sup>\*</sup>Council receives (\$6,000) funding from the Office of Environment and Heritage to assist in funding the Heritage Grants Program.

## **External Bodies Exercising Council Functions**

There were no external bodies exercising functions delegated by Council during the 2016-2017 reporting period.

## **Partnerships**

Below is a list of government agencies, organisations and businesses that provided financial support to Council in 2016-2017 for projects that assisted in the delivery of children's services, community development and place-based services and events.

Organisation	Туре	Relationship	Project
NSW Department of Family and Community Services	State Government	Grant	Salary Subsidy: Youth, Community Development, Disability, Facilitation Project
NSW Department of Education	State Government	Grant	Families Together
Transport NSW – Roads and Maritime Services	State Government	Grant	NSW Bike Week
South Western Sydney Local Health District	State Government	Grant	Health Partnership
Arts NSW State and Live Music Office	Federal Government	Grant	Live and Local
National Motor Vehicle Theft Reduction Council	Federal Government	Grant	Operation Bounceback
Department of Human Services	State Government	Grant	Seniors Week Event
St Johns Park Bowling Club	ClubGRANT	Grant	Bring It On! Festival Youth Development Program
Stockland Wetherill Park	Sponsorship	Grant	Bring It On! Festival
Parks Community Network Inc	Sponsorship	Grant	Bring It On! Festival
Marco Hair Salon	Sponsorship	Grant	Bring It On! Festival
Cabra-Vale Diggers Club	Sponsorship	Grant	Bring It On! Festival
Freds	Sponsorship	Grant	Bring It On! Festival
Uniting	Community Organisation	Grant	Bring It On! Festival

## Financial Sponsorships

Council has received the following sponsorships to support events throughout the City.

ompany Details Type			
	9	Cash	In-kind
ekong Mounties Group Prince	cipal Sponsor	\$28,350	\$2,000
ue Star Air Conditioning Plati	num Sponsor	\$26,300	
even News Majo	or Media Partner		\$20,000
odafone Australia Majo	or Sponsor	\$19,800	
ttason Sup	porting Partner	\$10,504	
eter Warren Automotive Sup	porting Partner	\$12,100	
orld Remit Sup	porting Partner	\$6,862	\$4,762
myson (Royal Umbrella Rice) Com	nmunity Partner		\$5,500
ustralian Chinese Buddhist Society Com	nmunity Partner	\$3,500	\$1,000
K.K Shopping Centre Com	nmunity Partner	\$6,050	
upa Com	nmunity Partner	\$3,000	
abramatta Bowling Club Com	nmunity Partner	\$6,050	
abra-Vale Diggers Com	nmunity Partner	\$6,050	\$2,244
anley Heights RSL & Sporting Club Com	nmunity Partner	\$6,050	
oliday Inn Warwick Farm Com	nmunity Partner	\$5,000	\$1,000
is Styles Lansvale Com	nmunity Partner		\$5,500
on Chef (The V Group) Com	nmunity Partner		\$3,500
rispy Kreme Australia Com	nmunity Partner	\$6,050	
eo Garden (398 Investment P/L) Com	nmunity Partner	\$6,050	
estle Com	nmunity Partner	\$6,450	
riental Merchant (Asian Inspirations) Com	nmunity Partner	\$6,800	
ei Wah International Trading Com	nmunity Partner	\$6,050	
AC Chinese Radio Med	ia Partner		\$6,600
an Viet Newspaper Med	ia Partner		\$6,600
airfield Advance (Newslocal) Med	ia Partner		\$38,523
BS Radio Med	ia Partner		\$6,600
VB Australia Med	ia Partner		\$6,600

Cabramatta Lunar New Year February 2017						
Company Details	Туре	Cash	In-kind			
Mekong Mounties Group	Platinum Sponsor	\$9,350				
Australian Chinese Buddhist Society	Major Sponsor	\$3,300	\$2,500			
Cabramatta Bowling Club	Major Sponsor	\$6,050				
Cabra-Vale Diggers	Major Sponsor	\$6,050				
Ettason	Major Sponsor	\$6,050				
Peter Warren Automotive	Major Sponsor	\$6,050				
Yes Distribution T/A Vodafone Australia	Major Sponsor	\$5,600				
Amyson	Supporting Sponsor		\$5,000			
BKK Shopping Centre	Supporting Sponsor	\$2,750				
Blue Star Air Conditioning	Supporting Sponsor	\$2,750				
Central Equity	Supporting Sponsor	\$2,750				
DK Property Partners & Option Group	Supporting Sponsor	\$3,828				
Fairfield Hotel	Supporting Sponsor	\$2,500				
Homart	Supporting Sponsor	\$3,300				

Cabramatta Lunar New Year February 2017			
Vodafone Australian T/A Lebara Mobile	Supporting Sponsor	\$2,750	
Nestle Australia	Supporting Sponsor	\$2,860	'
2AC Chinese Radio	Media Partner		\$6,050
Dan Viet Newspaper	Media Partner		\$6,050
TVB Australia	Media Partner		\$6,240

Bring It On! Festival April 2017			
Company Details	Туре	Cash	In-kind
Cabra-Vale Diggers	Supporting Partner	\$5,500	
Audio-Technica Australia – Technical Audio Group Pty Ltd.	Supporting Partner		\$5,313
Hoyts Wetherill Park	Supporting Partner		\$5,700
Bacini Hair	Community Partner	\$1,650	\$500
Bowlarama Wetherill Park Pty Ltd	Community Partner		\$2,200
Fred's One Stop Shopping	Community Partner	\$2,200	
Holiday Inn Warrwick Farm	Community Partner		\$2,000
St Johns Park Bowling Club	Community Partner	\$2,200	
Stockland Wetherill Park	Community Partner	\$2,750	
The Parks Community Network Inc. for LOUD TR!BE	Community Partner	\$2,200	
Timezone Wetherill Park	Community Partner		\$3,255
Uniting	Community Partner	\$1,500	

Culinary Carnivale October 2016			
Company Details	Туре	Cash	In-kind
Canley Heights RSL and Sporting Club	Festival Partner	\$1,650	
Elias Pharmacy	Festival Partner	\$1,650	
Fairfield Forum	Silver Sponsor	\$3,300	
Fairfield Hotel	Gold Sponsor	\$5,500	
Filpure Water Filtration Systems	Festival Partner	\$1,650	
Neeta City	Silver Sponsor	\$3,300	
Pillinger's Hiring Services	Festival Partner	\$1,650	
Radio Austral - (Austral News Publishing)	Media Partner		\$10,117
SCU	Festival Partner	\$1,650	
St. Johns Park Bowling Club	Festival Partner	\$1,650	

Illuminate December 2016			
Company Details	Туре	Cash	In-kind
Cabramatta Bowling Club	Event Partner	\$10,500	
Cabra-Vale Diggers	Event Partner	\$10,500	
Canley Heights RSL and Sporting Club	Event Partner	\$10,500	
Club Marconi	Event Partner	\$10,500	
Fairfield RSL	Event Partner	\$10,500	
Mounties	Event Partner	\$10,500	
Smithfield RSL	Event Partner	\$10,500	
St Johns Park Bowling Club	Event Partner	\$10,500	

Seniors Concert 2016			
Company Details	Туре	Cash	In-kind
Club Marconi	Event Partner	\$3,000	



# **Environmental and Planning Activities**

# Companion animal act and regulation activities

Council is required to report a detailed statement of activities relating to enforcing and ensuring compliance with Companion Animals Act and Regulations.

# Lodgement of pound data collection returns with the Office of Local Government (OLG).

A total of 728 animals were impounded during the last financial year, which is made up 148 cats and 580 dogs.

## Seeking alternatives to euthanasia for unclaimed animals

After impoundment, Council's animal shelter reviews each seized animal and explores alternative options, such as sending to a rescue home, animal adoption or foster care before any decisions are made in regard to the euthanasia of an animal. A total of 72 cats and 457 dogs were rehoused.

# Lodgement of data relating to dog attacks with the OLG

Council reports dog attacks to the Office of Local Government via the Companion Animal Register within 72 hours of being notified of the attack. Last financial year 61 dog attack incidents were reported.

# Amount of funding spent relating to companion animal management and activities

In 2016-2017, more than \$181,100 was spent on the management of companion animal and related activities.

# Companion animal education programs and desexing initiatives

Council has implemented community education programs, and promoted and assisted in the desexing of dogs and cats which included:

- Provided an information display stall and free microchipping at Council's Open Day at Stocklands Mall
- Held Operation Cat Program in September 2016 and May 2017 offering Fairfield residents discounted de-sexing and microchipping
- Held free microchipping day for dogs held on 24 June 2017 and cats on 23 July 2016
- Provided free microchipping service to residents experiencing financial hardship.
- Notified all local vets of firework displays being conducted in the area and provided information regarding animal welfare during firework displays on Council's webpage

#### Council's off leash facilities

Council provides the community with three dog off-leash areas at Freeman Avenue Reserve, Railway Parade, in Canley Vale; King Park on the corner of Kembla Street and Townsville Road, Wakeley and at Wilson Road in Bonnyrigg Heights. These off-leash areas are fenced off, have public seating and are provided with degradable dog dropping bags and bins and a self-filling drinking bowl for dogs.



Canley Vale



Wakeley



Wilson Park

## **Bushfire Hazard Reduction Activities**

There were no bushfire hazard reduction activities conducted during the year.

## **Environmental Upgrade Agreements**

Fairfield City Council did not enter any environmental upgrade agreements under S406 in 2016-2017.



## Stormwater Levy

Council's Stormwater Levy program is funded from a charge levied on all rateable properties in Fairfield City. The program provides an additional source of funding for stormwater management projects.

In 2016-2017, \$1.51 million was raised by the Stormwater Levy, of which approximately \$1.28 million was spent on a mix of planning, design, construction, maintenance and research projects as outlined in the table below.

Ref No.	Project	Status	Comments	Funds
MPSLP1510	Orphan School Creek Rehabilitation - Avoca Road to Cumberland Highway, Fairfield West and Canley Heights.	Carry Forward	Final sign off from Sydney Water relating to work carried out on their assets has been received. Additional erosion protection works have been undertaken to address damage to the site from a storm event. Maintenance and revegetation work will continue into the new financial year, therefore funds have been carried forward into the 2017-2018 Operational Plan.	\$22,198
MPSLP1608	Construction of major gross pollutant traps	Carry Forward	Installation of a Gross Pollutant Trap at Chifley Street, Smithfield has been completed.	\$729,826
			Installation of a Gross Pollutant Trap at Burdett Street, Canley Heights is almost complete, with some outstanding invoices. Therefore, funds have been carried forward into the 2017-2018 Operational Plan.	
MPSLP1701	Stormwater Education	Discontinued	The consultant undertaking this project cannot currently undertake the work. Therefore the project was ceased this financial year.	\$0
MPSLP 1702	Stormwater Gully Pit Maintenance	Completed	The Stormwater Gully Pit Maintenance Program has been completed at various locations across Fairfield City, which included the cleaning and monitoring of stormwater pits.	\$20,000
MPSLP1703	Water Quality Monitoring	Completed	The Water Quality Monitoring Program has been completed at various locations across Fairfield City.	\$19,064
MPSLP1704	Maintenance of Major Stormwater Systems	Completed	Regular maintenance of Council's stormwater infrastructure such as; detention basins, wetlands, ponds and rain gardens has been completed.	\$250,834
MPSLP1705	Cooperative Research Centre for Water Sensitive Cities research program.	Completed	The milestones planned for this year were achieved which included the development of a new round of research projects by the Cooperative Research Centre.	\$13,500
MPSLP1706	Contractors - implement- ing the Stormwater Levy Program.	Completed	The scheduled works by contractors carrying out projects on the Stormwater Levy Program have been finalised for 2016/17.	\$152,314
MPSLP1708	Cabramatta Creek Bank Stabilisation	Carry Forward	The detailed design is complete and negotiations with the adjacent landowner are continuing prior to construction. Therefore, funds have been carried forward into the 2017-2018 Operational Plan.	\$44,053
MPSLP1710	Green Valley Creek Re- habilitation Design	Carry Forward	Concept plans have been prepared and are currently being reviewed internally. This is a multi-year project and funds for work not completed in 2016/17 have been carried forward into the 2017-2018 Operational Plan.	\$24,364
MPSLP1711	Smithfield Catchment Management Plan	Carry Forward	The consultant is currently updating the draft Catchment Management Plan to address Council's requirements after the initial review. Therefore, funds have been carried forward into the 2017-2018 Operational Plan.	\$0

## **Planning Agreements**

A Voluntary Planning Agreement (VPA) is an agreement entered into by a planning authority (such as Council or NSW Department of Planning & Infrastructure) and a developer. Under the agreement a developer agrees to provide or fund:

- Public amenities and public services
- Affordable housing
- Transport or other infrastructure
- · Dedication of land
- Monetary contributions
- · Construction of infrastructure
- Materials for public benefit and/or use

Council is required to list all VPAs that it is a party to, in its Annual Report and in a publically available VPA Register. VPAs cannot be entered into unless public notice has been given and an explanatory note is made available for inspection for at least 28 days. VPAs which Fairfield City Council are a party to are:

- Bonnyrigg Living Communities, Bonnyrigg
- Calabria Club (184-192 Restwell Road, Prairiewood)
- Fairfield Chase (49-61 Spencer Street, Fairfield)
- 83-85 The Crescent, Fairfield
- 47-53 Pedestrian Mall, Villawood
- 13 Booralla Road, Edensor Park

#### **Summary of Voluntary Planning Agreements**

Bonnyrigg Living Communities, Bonnyrigg VPA

The Bonnyrigg Living Communities Project involves the redevelopment of the Housing NSW estate in Bonnyrigg over 18 years. The VPA with Bonnyrigg Partnerships covers the developer contributions for the project.

Bonnyrigg Partnerships worked with Becton Property Group in the redevelopment of the estate and delivery of the VPA works. After Becton Property Group went into receivership, Bonnyrigg Partnership sought a replacement company to undertake the redevelopment and deliver the VPA.

Calabria Club (184-192 Restwell Road, Prairiewood) VPA

This required the dedication of land for open space by the developer to Council. Council is then required to embellish the land, which includes weeding and re-vegetation. The land subject to the VPA has subdivided from the main parcel and dedication to Council has occurred. Council will arrange planting in accordance with the VPA.

Fairfield Chase (49-61 Spencer Street, Fairfield) VPA

This requires the development contribution payment for the provision of additional car parking within the Fairfield Town Centre. The contribution must be paid before the release of the construction certificate, which allows construction of the development to proceed. Council is then required to provide additional car parking or embellish existing car parks to make them more usable.

The Development Consent was due to lapse in September 2016. However, the applicant has sought legal advice as to whether the works within the application have physically commenced, and as such there is currently uncertainty.

47-53 Pedestrian Mall, Villawood VPA

This requires the applicant to provide a monetary contribution towards the acquisition of Land and Housing Corporation land for the purposes of constructing the Kamira Court missing link road. The applicant will also construct the undeveloped land of Howatt Street and Kamira Court as well as associated road services and footpaths. The applicant will relocate footpaths, playground and amenities building in Hilwa Park.

This VPA is yet to commence as construction work has not started on the associated development.

13 Booralla Road, Edensor Park VPA

This requires the applicant to construct the missing link of Sweethaven Road to Booralla Road, including upgrading the road within the existing road reserve and any associated road services.

Council resolved to enter into the VPA in June 2017, however, at the time of writing this report the VPA had not been executed.



# **Workforce Management Plan Activities**

## Workforce Management Plan

Council's Workforce Management Plan is a key component of the Resourcing Strategy that supports the delivery of Council's services, projects and major programs. It ensures Council has the right workforce skills, attributes, capabilities and strategies in place to meet community expectations now and in the future.

The vision for this Plan is that Council achieves a well-earned reputation among staff, the labour market and the sector, as 'A great place to work – a great community to serve'.

The Plan builds on existing workforce programs, actions and successes. It includes five key strategies, translated into interrelated programs, to meet specific community and organisational priorities.

## These strategies are:

Council Culture and Leadership	Embed Council's constructive culture and best practice workforce leadership
Council Success	Grow and secure Council's work- force
Council Safe	Ensure Council's workforce health, safety and wellbeing
Council Connect	Foster Council's workforce engage- ment, flexibility, innovation, diversity and sustainability

Each program is underpinned by priority objectives and actions. These objectives and actions are the result of consultation with Council staff, evaluation of the local government sector and analysis of future industry trends/challenges that will impact on the organisation.

## Workforce Management and Operations

Council has focused on improving human resource strategies, as well as continuing to meet operational requirements through service delivery to optimise organisational performance.

A number of key actions for Council include:

- Reviewing and developing key human resource policies including complaints management, flexible working arrangements, appropriate workplace behaviours, local employment, study assistance, and family and domestic violence.
- Investigating technology based solutions to improve efficiency including electronic recruitment and enhancement of the payroll system to include time and attendance and/or electronic timesheets.
- Managing the Annual Leave Liability through policy review and annual leave plans for employees with an entitlement of eight weeks leave.
- Managing Long Service Leave liability in accordance with the Local Government (State) Award including leave management plans and excess leave contribution into superannuation.



- Managing Council's payroll system including improved governance controls and production of customised reports for business analysis.
- Termination of Community Enforcement Council Agreement.
- Providing work experience opportunities for the Fairfield City community in skill development and employment preparation which is part of Council's Local Employment Policy.
- Several workplace reform proposals have been completed to improve business efficiency across Council.
- Reviewed and adopted by Council, the 2017/18-2020/21 Workforce Management Plan, in June 2017.

# Simplification of Work Health and Safety Management System

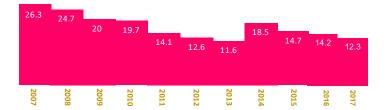
A review of the Work Health Safety Management System (WHSMS) has been conducted, implementation tools have been developed, ranging from PowerPoint presentations, group activities and workshops to ensured continual improvements and ease of system implementation.

## Work Health and Safety Audit

Council has continued to implement Continuous Improvement Audits to ensure compliance and implementation of the WHSMS. Council anticipated a self-insurance audit in June 2017. This has been deferred by the regulator at this time.

## Work Health and Safety, and Self Insurance

The Workers' Compensation Branch has ensured compliance with the Workers Compensation Regulation 2010 and the amendments in 2016. Injured workers are returning to work as per our Injury Management and Return to Work Program that ensures staff are rehabilitated in a timely manner and returned safely back into the workplace.



## Lost Time Injury Frequency Rate

Above is a graph reflecting Council's Lost Time Injury Frequency Rate (LTIFR). There has been a decrease in the number of Lost Time Injuries (LTI) compared to the previous reporting period. This has resulted in a 1.9% decrease in Council's LTIFR.





#### WHS Branch - Core

WHS-00

Work Health and Safety (WHS) Policy



#### WHS VISION STATEMENT

"An organisation where we effectively work together to ensure the safety, health and well being of all people who work for, and visit Council."

#### WHS POLICY

As a result, at Fairfield City Council, we are committed to develop, implement, review and continually improve the Work Health and Safety Management System (WHSMS) compliant with the Work Health and Safety (WHS) Act 2011 and WHS Regulation 2011, National Self Insurer OHS Management System Audit Tool, relevant Codes of Practice, Australian Standards and statutory requirements

At Fairfield City Council, safety is not negotiable. We are all responsible for our own health and safety and those around us in the workplace.

#### **POLICY OBJECTIVES and** COMMITMENTS

This policy is applicable to Council and all its operations and functions. Fairfield City Council is committed in:

- Complying with relevant health and safety legislation and other requirements placed upon the Council or to which the Council subscribes:
- Establishing measurable objectives and targets for health and safety to ensure continuous improvement aimed at elimination of work related illness and injury;
- Reducing the impact of occupational injury, illness and disease through the reduction of Lost Time Injury Frequency Rate (LTIFR) and average Loss Time Rate (LTR) per annum; Ensuring all workers are included in the
- decision making processes impacting on workplace health and safety;
- Providing the right of a worker to cease unsafe work:
- Developing and implementing a Risk Management Program consistent with the nature of our workplace activities and scale of health and safety risks;

- Authorising all workers to take the actions required to maintain a safe workplace and to fulfill the WHS responsibilities allocated to their position/level:
- Providing adequate facilities for the welfare of workers;
- Maintaining safe plant and structures (including buildings, masts, towers, framework, pipelines, infrastructure, underground works, shafts and/or tunnels);
- Providing information, instruction, appropriate WHS training and supervision to workers to ensure safety in workplace operations; Disseminating health and safety information
- to relevant suppliers, regulatory authorities, and visitors to the workplace as appropriate; and
- Effectively implementing this policy through the development and implementation of a WHS Management System (WHSMS).

**ENDORSEMENT** 

Alan Young

City Manager / General

Manager

Ross Smith

Chairperson, Safety Leadership Team

Alison Tabone Chairperson, WHS Committee

A signed copy of this Policy is to be displayed within the workplace on WHS notice boards and to be accessed via FirstCall (Council's intranet) and Council's website.

UNCONTROLLED DOCUMENT WHEN PRINTED Check FirstCall for Current Version

Page 1 of 1

Date Effective: March 2016 Review Date: March 2018 Version: 04

#### SafeWork Mentor Program

The SafeWork Mentor Program assists small businesses to improve workplace safety as well as competitiveness and productivity. Council continues to participate in the SafeWork Mentor Program to provide assistance and guidance to local businesses in achieving improvement in their Work Health and Safety obligations. Presentations on Work Health and Safety requirements for working with Council has been incorporated into the Procurement Workshop in March 2017.

#### Organisational Culture and Leadership Program

Council's Culture and Leadership Program is an ongoing initiative which focuses on maintaining a constructive culture which is underpinned by Council's corporate values and leadership competencies, which aims achieve Council's mission.

A number of key actions for Council in 2016-2017 included:

- Continual delivery of training programs which are tailored to met the needs of individual teams and groups in accordance with the training needs analysis.
- Delivery of the second Emerging Leaders
   Program which was represented by a team
   that won the 2016 Australasian Management
   Challenge for New South Wales.
- Delivery of the third Emerging Leaders program is currently underway and the team has achieved third place in the 2017 Australasian Management Challenge.
- Implementation of compliance training and assessments via the Learning Management System (LMS).
- Provided induction for new employees including on-line, on the job and a face to face corporate training module.
- Provided training for the Code of Conduct and Appropriate Workplace Behaviours Policy with 96% of employees completing training.
- Provided internal face to face training programs for 1901 employees.
- Enrolled 70 employees in external accredited professional development courses.
- Improved training and delivery for UMGAWI values, including online survey and tailored training sessions to meet team and individual needs.
- Developed internal supervisor training for staff.

# Diversity and Equal Employment Opportunity

Council adopted a Disability Inclusion Action Plan in 2017, which includes new initiatives that build on existing actions contained in the Diversity and Equal Employment Opportunities Plan. Training modules for Council staff are available via the Learning Management System to ensure employee awareness of the Family and Domestic Violence Policy and Carer Recognition support.

A revised recruitment training program was delivered during the 2016-2017 financial year to ensure employees understand and have the necessary skills to undertake a merit based recruitment process in accordance with Council's policy, procedures and strategic objectives.

## Enterprise Risk Management (ERM)

Risk is defined as the effect of uncertainty on objectives which arises due to the unpredictability of the future.

Effective ERM ensures that an organisation can undertake activities in the knowledge that appropriate and adequate measures are in place to minimise the negative or unanticipated effects of risks as well as maximise the opportunities.

Council is committed to the formal, systematic and proactive management of risks and has implemented an overarching Enterprise Risk Management Policy.

As part of having effective ERM, Council has also developed the Enterprise Risk Management Strategy and annual action plan. The ERM Strategy and Action Plan are key components of the Resourcing Strategy that is part of the Integrated Planning and Reporting Framework which includes a Long Term Financial Plan, Asset Management Plan and Workforce Management Plan.

The ERM Strategy and Action Plan supports these Plans by providing a methodology that tests assumptions and ensures that Council is better able to manage risks, sustain business continuity and obtain better value for money in the delivery of services to the community.



## FAIRFIELD CITY COUNCIL - CORPORATE SUPPORT

Doc Number 0-022

## **ENTERPRISE RISK MANAGEMENT POLICY**

#### **ENTERPRISE RISK MANAGEMENT VISION STATEMENT**

"Fairfield City Council is a RiskSmart organisation where Enterprise Risk Management (ERM) is mature and embedded into the organisational culture. This is demonstrated by a strong senior management commitment to ERM and alignment with strategic management cycles, Internal Audit and other associated functions."

#### **ERM POLICY**

Fairfield City Council (Council) strives to deliver quality services to the community and is aware that some risks are inherent in innovative service delivery.

Council recognises that its ability to achieve its objectives will be enhanced by ensuring that Enterprise Risk Management (ERM) is an integral part of its business philosophy, service planning and delivery arrangements.

Council is committed to the formal, systematic and proactive management of risks. This strengthens capacity and capability to effectively deliver services to the community by minimising the impact of adversity and loss whilst supporting the pursuit of opportunity.

#### POLICY OBJECTIVES AND COMMITMENTS

This policy is applicable to Council and all of its services, operations, systems and people. Council is committed to:

- Developing, implementing and maintaining a comprehensive and mature ERM Framework in accordance with best practice standards. See Appendix A.
- Ensuring the ERM Framework is appropriate with respect to Council's operations and environment.
- Establishing Council's appetite for risk with respect to strategic objectives.
- Ensuring the process of identification and managing risk is in accordance with 31000:2009 Risk Management.
- Establishing and implementing an ERM strategy to facilitate and support Council's vision for ERM.
- Ensuring the Executive Leadership Team (ELT) and Audit and Risk Committee (ARC) have ongoing risk oversight.
- Ensuring ERM is aligned with management cycles, the Integrated Planning and Reporting Framework (IPRF) and Internal Audit.
- Ensuring a major part of Council's Internal Audit Program is based on areas identified as being most risky.

UNCONTROLLED DOCUMENT WHEN PRINTED - Check Firstcall for Current Version

- ongoing communication Providing training to staff on their accountabilities and responsibilities with respect to management.
- Ensuring managers and staff are committed to managing risks and conducting risk assessments across all levels of risk (strategic, corporate, Operational: Group and Service) in accordance with the ERM Framework.
- Ensuring Business Continuity supports Council's ability to deliver its services in the event of a disruption or disaster.
- Evaluating the maturity of the ERM Framework by way of internal audit as well as external certification through the Continuous Risk Improvement Program (CRIP).

POLICY ENDORSEMENT

Alan Young City Manager

0-022 Enterprise Risk Management Policy

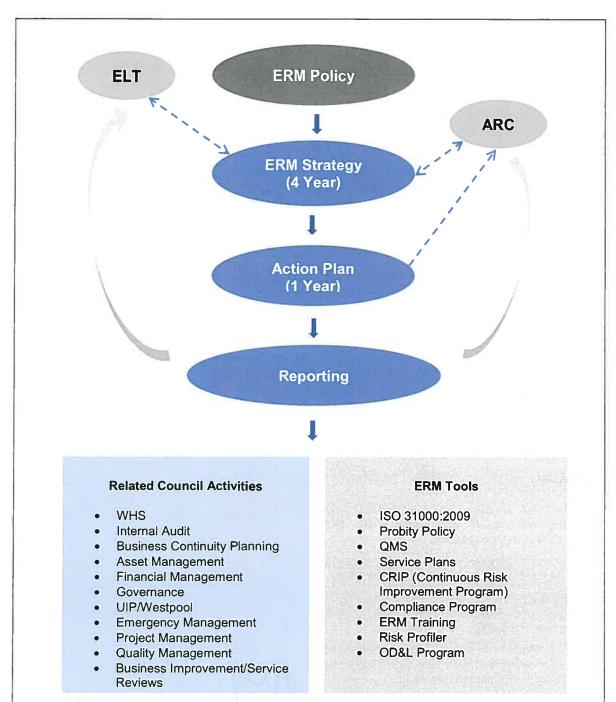
Page: 1 of 2

Date Effective: January 2017

Review Date: January 2019



APPENDIX A - THE ERM FRAMEWORK





# **Corporate Activities**

## Government Information (Public Access) Act 2009

Council facilitates access to information in accordance with the Government Information (Public Access) Act (GIPA) 2009 and establishes four ways for information to be made available to the public.

#### These include:

- Mandatory disclosure of open access information Council must publish certain information on its website.
- Proactive release Council is encouraged to proactively release as much government information as possible, in an appropriate manner.
- Informal release Council is encouraged to release information in response to a request without the need for a formal application, unless there are good reasons to require one.
- Formal release In limited circumstances, access to information will require a formal access application.
   People have a right to access information in this way unless the GIPA Act provides a reason to withhold the information.

The statistics below report on the Council's activities relating to GIPA during 2016-2017.

Table A: Number of applications by type of applicant and outcome*								
	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm/ deny whether information is held	Application withdrawn
Media	0	0	1	0	0	0	0	0
Members of Parliament	0	0	0	0	0	0	0	0
Private sector business	1	2	1	0	0	0	0	0
Non-for-profit organisations or community groups	0	0	0	0	0	0	0	0
Members of the public (application by legal representative)	5	6	1	2	0	0	0	0
Members of the public (other)	1	2	0	0	0	0	0	0

<sup>\*</sup>More than one decision can be made in respect of a particular access application. If so, recording must be made in relation to each such decision. This also applies to Table B.

Table B: Number of applications by type of application and outcome

	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm/ deny whether information is held	Application withdrawn
Personal information application*	0	2	0	0	0	0	0	0
Access applications (other than personal information applications)	7	9	2	2	0	0	0	0
Access applications that are partly personal information applications and partly other	0	0	0	0	0	0	0	0

<sup>\*</sup>A personal information application is an access application for personal information (as defined in clause 4 of Schedule 4 of the Act) about the applicant (the applicant being an individual).

Table C: Invalid applications	
Reason for invalidity	No of applications
Application does not comply with formal requirements (section 41 of the Act)	0
Application is for excluded information of the agency (section 43 of the Act)	0
Application contravenes restraint order (section 110 of the Act)	0
Total number of invalid applications received	0
Invalid applications that subsequently became valid applications	0

	Number of times considered used*
Overriding secrecy laws	0
Cabinet information	0
Executive Council information	0
Contempt	0
Legal professional privilege	0
Documents affecting law enforcement and public safety	1
Evaluded information	0

Table D: Conclusive presumption of overriding public interest against disclosure: matters listed in Schedule 1 of Act.

Executive Couries internation	<u> </u>
Contempt	0
Legal professional privilege	0
Documents affecting law enforcement and public safety	1
Excluded information	0
Transport safety	0
Adoption	0
Care and protection of children	0
Ministerial code of conduct	0
Aboriginal and environmental heritage	0

Table E: Other public interest considerations against disclosure: matters listed in table in section 14 of Act		
	Number of occasions when application not successful	
Responsible and effective government	0	
Law enforcement and security	1	
Individual rights, judicial processes and natural justice	1	
Business interests of agencies and other persons	0	
Environment, culture, economy and general matters	0	
Secrecy provisions	0	
Exempt documents under interstate Freedom of Information legislation	0	
*More than one public interest consideration may apply in relation to a particular access application and, if so, each such consideration is to be recorded (but only once per application). This also applies in relation to Table E.		

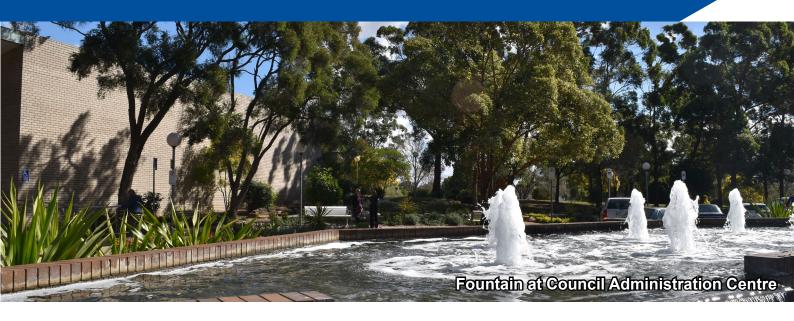


Table F: Timeliness	
	Number of applications
Decided within the statutory timeframe (20 days plus any extensions)	15
Decided after 35 days (by agreement with applicant)	11
Not decided within time (deemed refusal)	1
Total	27

Table G: Number of applications reviewed under Part 5 of the Act (by type of review and outcome)			
	Decision varied	Decision upheld	Total
Internal review	1	0	1
Review by Information Commissioner*	0	0	1
Internal review following recommendation under section 93 of Act	0	0	0
Review by Administrative Decisions Tribunal (NSW)	0	0	0
Total	1	0	1

<sup>\*</sup>The Information Commissioner does not have the authority to vary decision, but can make recommendations to the original decision-maker. The data in this case indicates that a recommendation to vary or uphold the original decision has been made by the Information Commissioner.

Table H: Applications for review under Part 5 of the Act (by type of applicant)	
	Number of applications for review
Applications by access applicants	1
Applications by persons to whom information the subject of access application relates (see section 54 of the Act)	0



## Public Interest Disclosure Act 1994 Regulation

Council has developed a Public Interest Disclosures Policy for an organisation-wide approach for protecting public officials (including Councillors and Council Staff) who disclose wrong doing. The Policy is modelled on the NSW Ombudsman's Guidelines and applies to all public officials of Fairfield City Council. The Policy ensures that as a public authority, the Council meets its responsibilities in receiving, assessing and dealing with public interest disclosures as noted in the Public Interest Disclosure (PID) Act 1994.

The statistics below report on the Public Interest Disclosure Act for 2016-2017.

Statistical Information on PIDs	Number of Applications
No. of public officials who made public interest disclosures to your public authority	0
No. of public interest disclosure received by your public authority	0
Of public interest disclosures received, how many were primarily about:	
Corrupt conduct	0
Maladministration	0
Serious and substantial waste	0
Government information contravention	0
Local government pecuniary interest contravention	0
No of public interest disclosures (received since 1 Jul 2013) that have been finalised in this reporting period	0
Have you established an internal reporting policy?	Yes
Has the head of your public authority taken action to meet their staff awareness obligations?	Yes
If so , please select how staff have been made aware	Email notification of Policy via intranet, new staff induction presented by Manager Governance and Legal, educational posters and Team Meeting presentations.

## Mayoral and Councillor Fees and Expenses

The Councillor Expenses and Facilities Policy identifies expenses that are paid and facilities that are provided to the Mayor and Councillors in relation to their duties of civic office. The Policy recognises that Councillors, in discharging their civic, statutory and policy-making functions, are entitled to be provided with a range of necessary facilities and to be reimbursed for expenses specified in that Policy.

The total cost of facilities provided and expenses incurred by all Councillors in accordance with the Councillor Expenses and Facilities Policy for the 2016-2017 period is demonstrated in the table below:

Expenses	Amounts (\$)
Overseas travel	Nil
Interstate travel	Nil
Office equipment	563
Telephone calls	10,673
Attendance at conferences and seminars	19,695
Training and provision of skill development	5,200
Spouse / partner expenses	Nil
Child care / carer's expenses	Nil
TOTAL	36,131

# Overseas Visits by Councillors and Council Staff

There were no overseas visits by Councillors or Council Staff.

## **Council Committees**

Fairfield City Council is made up of 13 Councillors including a popularly elected Mayor. The Mayor and Councillors constitute the governing body of Council. In September 2016, Council conducted its Local Government elections to elect representatives to Council for the next four years.



As well as sitting as a full Council, there are a number of sub-committees that deal with different aspects of Council activities which include Services Committee, Outcomes Committee, Traffic Committee and Sister City Committee. Each September, Councillors are appointed to Council's standing committees, in addition to the Mayor.

#### **Ordinary Council Meetings**

2012-2016 Elected Representatives

Jul 2016 – Sep 2016
Mayor Carbone (Chairperson)
Cr Barcha
Cr Bennett
Cr Karajcic
Cr Khoshaba
Cr Le
Cr Ly
Cr Molluso
Cr Saliba
Cr Tran
Cr White
Cr Yeung

#### 2016-2020 Elected Representatives

•
Oct 2016 – Jun 2017
Mayor Carbone (Chairperson)
Cr Azzo
Cr Bennett
Cr Grippaudo
Cr Kazi
Cr Khoshaba
Cr Le
Cr Ly
Cr Molluso
Cr Rohan
Cr Saliba
Cr Wong
Cr Yilmaz

## **Extraordinary Council Meetings**

There were two Extraordinary Council meetings held during 2016-2017.

#### 2012-2016 Elected Representatives

2012 2010 Elociou Hoprocomanio
Jul 2016 – Sep 2016
Mayor Carbone (Chairperson)
Cr Barcha
Cr Bennett
Cr Karajcic
Cr Khoshaba
Cr Le
Cr Ly
Cr Molluso
Cr Saliba
Cr Tran
Cr White
Cr Yeung

## 2016-2020 Elected Representatives

Oct 2016 – Jun 2017
Mayor Carbone (Chairperson)
Cr Azzo
Cr Bennett
Cr Grippaudo
Cr Kazi
Cr Khoshaba
Cr Le
Cr Ly
Cr Molluso
Cr Rohan
Cr Saliba
Cr Wong
Cr Yilmaz

#### Services Committee

The role of the Services Committee is to implement and review the operational activities within Council's strategic direction as expressed in the Operational Plan. The following Councillors attended in 2016-2017 and the quorum for the Services Committee is two Councillors (July-September 2016) and three Councillors (from October 2016):

#### 2012-2016 Elected Representatives

Jul 2016 – Sep 2016
Mayor Carbone
Cr Khoshaba (Chairperson)
Cr Bennett
Cr Ly
Cr Saliba
Cr Tran

#### 2016-2020 Elected Representatives

2010 2020 Elected Representatives		
Oct 2016 – Jun 2017		
Mayor Carbone		
Cr Khoshaba (Chairperson)		
Cr Azzo		
Cr Grippaudo		
Cr Ly (Oct 2016 - Dec 2016)		
Cr Kazi (Feb 2017 - Jun 2017)		
Cr Saliba		
Cr Yilmaz		

#### **Outcomes Committee**

The role of the Outcomes Committee is to develop the policies, priorities, plans and strategic direction in achieving the community's vision as expressed in the Fairfield City Plan through implementation of the Delivery Program. The following Councillors attended in 2016-2017 and the quorum for the Outcomes Committee is two Councillors (July-September 2016) and three Councillors (from October 2016):

## 2012-2016 Elected Representatives

Jul 2016 – Sep 2016
Mayor Carbone
Cr White (Chairperson)
Cr Barcha
Cr Karajcic
Cr Le
Cr Molluso
Cr Yeung

#### 2016-2020 Elected Representatives

Oct 2016 – Jun 2017
Mayor Carbone
Cr Bennet (Chairperson)
Cr Kazi (Oct 2016 – Dec 2016)
Cr Ly (Oct 2016 - Dec 2016)
Cr Le
Cr Molluso
Cr Rohan
Cr Wong

#### **Traffic Committee**

The role of the Traffic Committee is to consider matters under the Roads Act and Council's functions in respect to public roads under the Local Government Act. The following Councillors attended in 2016-2017 and the quorum for the Traffic Committee is two Councillors:

## 2012-2016 Elected Representatives

Jul 2016 – Sep 2016
Mayor Carbone
Cr Barcha (Chairperson)
Cr Karajcic
Cr Saliba
2016-2020 Elected Representatives
Oct 2016 – Jun 2017
Mayor Carbone
Cr Saliba (Chairperson)
Cr Kazi
Cr Rohan

## Sister City Committee

The role of the Sister City Committee is to:

- Encourage friendships between the people of Fairfield and its Sister Cities.
- Promote international understanding and provide opportunities for residents to experience the culture of the Sister Cities so they develop greater awareness, tolerance and understanding of other cultures.
- Give young people the opportunity to develop leadership skills and experience different cultures.
- Develop business and economic relationships between the Sister Cities and Fairfield so the City and community benefit financially.

During 2016-2017 there were no meetings of the Sister City Committee held.

## Senior Staff Remuneration

During this year, Council had three senior staff as defined by the Local Government Act comprising of a General Manager (City Manager) and two other senior staff.

Their total remuneration packages, which incorporate salary, employer superannuation, fringe benefits tax, performance and higher duties payments, and noncash benefits (motor vehicle) during 2016-2017, are noted below.

Total Remuneration Package	
City Manager	\$418,077
Other Senior Staff	\$509,688



## **Legal Proceedings**

A summary of the amounts incurred by Council in relation to legal proceedings taken by or against Council during the 2016-2017 period follows:

Proceedings	Cases	Cost
Proceedings against Council	29	\$168,664
Proceeding by Council	34	\$310,659
Expenses paid in out-of-court settlements	0	\$0
Expenses received by Council in- out-of-court settlements	3	(\$44,000)
Total		\$435,323

Council recovered no costs against Orders in its favour and fines through prosecutions.

A summary of the legal proceedings Council has undertaken (including Local and Land and Environment Courts) are as follows:

Proceeding status	Cases
Proceedings favourably finalised	21
Proceedings unfavourably finalised	0
Cases discontinued	0
Cases settled	3
Proceedings not finalised	10

The summary does not include cases relating to workers' compensation and insurance matters. There were two workers' compensation matters from previous years that continue to be litigated. During the year, one new litigated matter arose with two matters being settled from previous years, leaving three matters to continue into 2017-2018.

There were 144 public liability and professional indemnity claims brought forward from previous years; 148 new claims for the period, with 114 being finalised and 178 continuing into 2017-2018. These claims are mainly dealt with by Council staff with six claims having progressed to litigation.

## **National Competition Policy**

Council has adopted the *Principle of Competitive Neutrality* to its business activities as part of the National Competition Policy, which is applied at all levels of government. The purpose of competitive neutrality principles is aimed at eliminating any net competitive advantages accruing to government businesses as a result of public sector ownership. Such action removes potential market distortions and promotes an efficient allocation of resources between public and private businesses.

The Pricing and Costing for Council Businesses: A Guide to Competitive Neutrality issued by the Office of Local Government has also been adopted. This guide outlines the process for identifying and allocating costs to activities and provides a standard disclosure of requirements. These disclosures are reflected in Council's pricing and/or financial reporting systems and include taxation equivalents, Council subsidies, return on investments (rate of return) and dividends paid.

#### **Declared Business Activities**

In accordance with *The Pricing and Costing for Council Businesses: A Guide to Competitive Neutrality,* Council has undertaken a review of its business activities. It was identified that the following were determined to be businesses:

Category 1 – Business activities gross over \$2 million per year

- Sustainable Resource Centre (a facility that recycles used road materials)
- Dutton Plaza, Cabramatta (a retail complex) there has been a lower lease income during the 2016-2017 financial year due to initial construction delays, however this business is anticipated to be a Category 1.

## Contracts Awarded over \$150,000 in value

Vendor/ Contractor	Description of Service	Type	\$ Total Contract Price incl GST
Suez Recycling & Recovery (Nsw) Pty Ltd	NSW Government Waste Management Contract No. 9698	Contract	\$15,821,039.45
Concrete Recyclers (Group) Pty Ltd	Tender No. FY13RFT19 Concrete Pulverising, Crushing and Screening Services	Contract	\$5,208,440.14
Abergeldie Contractors Pty Ltd	Tender No. FY15RFT12 Cumberland Highway and Wetherill St Upgrade Works	Contract	\$4,339,267.35
Fulton Hogan Industries Pty Ltd	Tender No. RFT01-17 Road Work Services - Asphalt	Contract	\$3,492,742.50
Co-Ordinated Landscapes Pty Ltd	EOI-02FY16 Supply & Install Landscaping & Associated Civil Works Panel	Contract	\$2,935,666.06
Veolia Environmental Services	NSW Government Waste Management Contract No. 9698	Contract	\$2,275,081.07
SCO Recruitment	LGP HR Temporary Placements & Associated Services (LGP808-2)	Contract	\$2,209,981.48
State Asphalt Services Pty Ltd	Tender No. RFT01-17 Road Work Services - Asphalt	Contract	\$2,169,995.65
Anewtec Civil Pty Ltd	Tender No. FY13RFT05 Minor Works	Contract	\$2,145,344.42
Endeavour Energy	Lighting Design and Upgrade Network Asset Fees	Contract	\$1,944,569.83
Awada Civil Engineering Pty Ltd	WSROC: LGP113 Traffic Management Services	Contract	\$1,835,386.13
Independent Cement And Lime Pty Ltd	Tender No. FY11RFT04 Supply of Tri-Blend Cement	Contract	\$1,711,736.79
Bucher Municipal Pty Ltd	LGP Specialised Trucks and Bodies (NPN 1.15)	Contract	\$1,330,846.23
Trisley's Hydraulic Services Pty Ltd	Negotiations Water Park - StingRay Construction, Hydraulic Services and Equipment	Contract	\$1,325,073.34
ERM Business Energy	LGP Supply of Electricity for Unmetered Street Lighting EL0614	Contract	\$1,239,835.62
Site Group Pty Ltd	LGP Traffic Management Services (LGP113)	Contract	\$1,129,431.86
Mack Civil Pty Ltd	Tender No. FY13RFT05 Minor Civil Works	Contract	\$1,106,592.19
Origin Energy	LGP Supply of Electricity for Large Building & Facilities EL0116	Contract	\$1,040,450.27
Unified Security Group (Aust) Pty Ltd	Supply of Surveillance and Security Services Contract No 2682 (RFT1000520) - NSW Govt Contract	Contract	\$1,031,981.41
Kelbon Project Services Pty Ltd	Tender No. FY13RFT05 Minor Civil Works	Contract	\$1,016,645.40
Hindmarsh Construction Australia Pty Ltd	Tender No. FY15RFT07 Dutton Lane Re- Development Cabramatta	Contract	\$1,008,282.45
Iveco Trucks Australia Limited	LGP Trucks for Local Government (Aust.) (NPN04-13)	Contract	\$982,347.77
Bensco Trading Services Pty Ltd	Cleaning Services of Various Council Buildings	Purchase Order	\$976,342.80
Brandown Pty Ltd	Tipping Fees Quarry Waste Recycling Services - EPA Requirement	Purchase Order	\$961,068.44
McArthur Management Services	LGP HR Temporary Placements & Associated Services (LGP808-2)	Contract	\$942,324.73
Celtic Civil Pty Limited	Tender No. FY13RFT05 Minor Civil Works	Contract	\$846,515.77
Bk Concrete Pty Ltd	Tender No. FY13RFT05 Minor Works	Contract	\$844,367.80
Hoban Recruitment	Recruiting Services - Contingent Workforce NSW State Contract SCM0007	Contract	\$807,272.70
Macquarie Bank Limited	LGP Operating Lease Services to cover ICT, Photocopiers, Multi Function Devices, Printers and Other Office Equipment (LGP1107-3)	Contract	\$754,738.84

Vendor/ Contractor	Description of Service	Туре	\$ Total Contract Price incl GST
Data#3 Limited	LGP IT&C Products, Services and Consulting (LGP115)	Contract	\$739,081.57
Optimal Stormwater Pty Ltd	Tender No. FY16RFT28 Construction of GPT Units at Canley Vale and Smithfield	Contract	\$696,164.15
The Gardenmakers Pty Ltd	EOI-02FY16 Supply & Install Landscaping & Associated Civil Works Panel	Contract	\$682,577.19
Sydney Metro Tree Services Pty Ltd	Tender No. FY13RFT04 Provision of Tree Maintenance Services	Contract	\$679,017.90
Parkequip Pty Ltd	Tender No. FY15RFT16 Supply Construction & Installation of Major Water Play Equipment	Contract	\$670,432.40
Skyline Landscape Services Pty Ltd	Tender No. FY13RFT02 Provision of Mowing Services	Contract	\$646,345.22
The Biodiesel Station Pty Ltd	LGP Bulk Fuel, Aviation, Fuel Cards, Oils & Lubricants (NPN C031-12)	Contract	\$589,487.91
United Independent Pools	Service Level Agreement - Pool Chemicals	Purchase Order	\$564,677.07
Swimplex Aquatics Pty Ltd	Tender No. FY15RFT16 Supply Construction & Installation of Major Water Play Equipment	Contract	\$555,676.59
Telstra	Telecommunications Services LGP Contract 407-2	Contract	\$537,167.55
Gilbert & Roach Pty Limited	LGP Specialised Trucks and Bodies (NPN 1.15)	Contract	\$503,844.44
Ama Building Developments Pty Ltd	Bogie Tipper and Bobcat Hire	Purchase Order	\$496,565.38
Powerdirect Pty Ltd	Supply of Electricity for Small Tariff Sites for NSW Government. LGP Contract 0214	Contract	\$488,162.36
Bulk Transport Solutions Pty Ltd	Asbestos Demolition - Waste	Purchase Order	\$466,623.04
Blackwoods	WSROC: WRQ 01-12/13 - LGP General Office Supplies / LGP Office Supplies & Janitorial (including; Heavy Duty Cleaning) & Associated Products (LGP1007-2)	Contract	\$424,620.45
Complete Urban Pty Ltd	Project Management of Dutton Lane and Tender No. FY16RFT21 Prairiewood Water Park	Contract	\$424,367.35
Legal Force	Debt Recovery Services LGP Contract 109-2	Contract	\$416,301.65
Total Drain Cleaning Services Pty Ltd	Tender No. FY13RFT14 Litter Removal from SQIDs Waterways and Bushland Reserves	Contract	\$390,665.55
Kerfoot Pty Ltd	Tender No. FY15RFT02 Provision of Trades and Services	Contract	\$378,286.65
RCR Haden Pty Ltd	Tender No. FY16RFT06 Provision of Air-conditions Repair, Maintenance and Installation Services	Contract	\$372,763.45
Sulo Mgb Australia Pty Ltd	Tender No. FY16RFQ04 Recycling Bin Roll Out for Multi Unit Dwelling	Contract	\$366,828.93
Australian Election Company	Quotation No. FY15RFQ05 Election Services	Contract	\$355,993.64
Ritchie & Castellan Solicitors	Tender No. FY14RFT02 Provision of Legal Services	Contract	\$353,749.59
Specialised Pavement Services Pty Ltd	Tender No. RFT01-17 Road Work Services - Asphalt	Contract	\$346,533.98
Pro-Cut Concrete Pty Ltd	Tender No. FY12RFT06 Concrete Cutting and Grinding	Contract	\$342,866.38
Mettler-Toledo Limited	Negotiation - Construction Weighbridges & Building at SRC Hassall Street	Contract	\$342,387.98
Hays Specialist Recruitment (Australia)	LGP HR Temporary Placements & Associated Services (LGP808-2)	Contract	\$324,798.52

Vendor/ Contractor	Description of Service	Type	\$ Total Contract Price incl GST
Complete Staff Solutions Pty Ltd	LGP HR Temporary Placements & Associated Services (LGP808-2)		\$322,652.43
Civica Pty Limited	Spydus Library Management System	Contract	\$319,354.27
Total Earth Care	Tender No. FY15RFT08 Bushland Regeneration	Contract	\$318,344.81
James Bennett Pty Ltd	Tender No. RFT26-17 English Language Material - LGP Library Books and Resource Materials (LGP507-3)	Contract	\$312,156.31
Glenn Simpson Landscapes Pty Ltd	EOI-02FY16 Supply & Install Landscaping & Associated Civil Works Panel	Contract	\$309,327.29
Krost Business Furniture Centre Pty Ltd	Tender No. FY16RFT30 Whitlam Library - Supply, Manuafacture and Install Furniture & Joinery	Contract	\$305,632.05
Heartland Motors Pty Limited	Small Passenger Vehicles - NSW State Government SCM0653	Contract	\$300,119.86
Bernipave Pty Ltd	Tender No. 01-17 Road Work Services - Asphalt	Contract	\$291,572.05
Terry Shields Pty Ltd	Small Passenger Vehicles - NSW State Government SCM0653	Contract	\$286,164.01
S Lam & S Sok T/A S.L Fencing	Supply Install Repair Fencing	Purchase Order	\$283,746.70
Exeloo Pty Ltd	LGP Playground, Open Space and Recreational Infrastructure (LGP308-2)	Contract	\$279,587.00
Combined Traffic Management Pty Ltd	WSROC Pavement Marking Services - WR06 Contract 12-13	Contract	\$276,311.25
Telstra Corp Ltd: Network & Asset Serv's	Telstra Re-location of Services -Telstra	Contract	\$255,324.14
Origin Energy LPG Limited	LGP Gas Supply for Small Tariff Sites for participating NSW Councils	Contract	\$252,883.97
Matthews Folbigg Lawyers P/L Trust	Tender No. FY14RFT02 Provision of Legal Services	Contract	\$250,848.44
Beasy Pty Ltd	WSROC Hazardous Waste Collection WR02-12/13	Contract	\$250,396.85
Roadworx Surfacing Pty Ltd	Tender No. RFT01-17 Road Work Services - Asphalt	Contract	\$250,199.17
Chubb Fire & Security Pty Ltd	Routine Fire Equipment Service	Purchase Order	\$241,884.83
Tyres 4u Pty Limited	LGP Supply, Fitting, Maintenance & Recycling of Tyres, Tubes and Automotive & Marine Batteries (NPN1.14)	Contract	\$241,562.23
Fairfax Media Publications Pty Ltd	Tender No. FY13RFT21 Local Print Media for Corporate Pages and Advertising	Contract	\$237,568.63
Quadrent SPV (No.2) Pty Limited	FY15RFP01 Leasing of Gymnasium Equipment at Fairfield and Cabravale Leisure Centre	Contract	\$233,961.81
Simble Mobility Pty Ltd	Blink Platform (Residentail and Mobile App)	Purchase Order	\$233,475.00
Toolijooa Pty Ltd	Tender No. FY15RFT08 Bushland Regeneration	Contract	\$232,833.98
National Trust Of Australia (NSW)	Tender No. FY15RFT08 Bushland Regeneration	Contract	\$229,097.67
MG My Gateway	State Government Contract Contingent Workforce NSW State Contract SCM0007	Contract	\$224,030.41
Objective Corporation Limited	Service Level Agreement - Maintenance of System	Contract	\$219,200.44
Acute Building & Maintenance Pty Ltd	Building Works	Purchase Order	\$214,940.55
Solo Services Group	Tender No. FY14RFT08 Cleaning Services for Leisure Centres	Contract	\$214,860.06

Vendor/ Contractor	Description of Service	Type	\$ Total Contract Price incl GST
Roseville Plumbing	Tender No. FY15RFT02 Provision of Trades and Services	Contract	\$211,019.43
Precision Metal Group Aust Pty Ltd	Quuotation FY16RFQ01 Old Grandstand Fairfield Showground	Contract	\$209,562.65
Rees Electrical Pty Limited	Tender No. FY16RFT18 Sports Field Lighting Upgrade	Contract	\$204,941.00
The Playground Doctor	Playground Inspections and Playground Equipment Repair	Purchase Order	\$204,092.00
Lander Motor Group	NSW Government Motor Vehicle Prequalification Scheme - Supply of Motor Vehicles to NSW Government (SCM0653)	Contract	\$203,925.55
Furnass Landscaping Enterprises Pty Ltd	Fairfield Youth Centre Civil Works stage 3 landscape services	Purchase Order	\$201,109.70
Utility Mapping (Aust) Pty Ltd	Tender No. 05-17 Utility Survey Services at Smithfield Road from Elizabeth Road to Polding Street	Contract	\$200,191.75
Haskoning Australia Pty Ltd	Tender No. FY16RFT29 FY16RFT29 Consultant Services - Investigation and Detailed Design for Detention Basin Upgrades	Contract	\$199,672.33
	Apprentices - Electricians, Plumbers	Purchase Order	\$191,852.75
Hitachi Construction Machinery(Aust P/L	LGP Heavy Plant & Equipment (LGP707-3)	Contract	\$188,202.59
Borthwick & Pengilly Asphalts Pty Ltd	WSROC WSROC03-12/13 Road Rehabilitation and Asphalt Services - PROFILER HIRE	Contract	\$186,996.51
Acclaimed Excavations Pty Ltd	Plant & Equipment Hire	Purchase Order	\$185,003.50
Programmed Property Services	Tender No. FY15RFT02 Provision of Trades and Services	Contract	\$182,693.50
Reece Pty Ltd	Plumbing Wholesale and Supply - NSW State Government Contract 500	Contract	\$182,681.47
Automated Parking Systems	Tender No. FY13RFT06 Supply, Install and Maintain Car Park Equipment	Contract	\$182,176.73
Tle Electrical	Electrical Wholesale and Supply - NSW State Government Contract 500	Contract	\$180,779.21
Hi Quality Turf Pty Ltd	Supply, Deliver and Lay Turf	Purchase Order	\$180,646.95
Marsdens Law Group	Tender No. FY14RFT02 Provision of Legal Services	Contract	\$180,265.80
Macleod Engineering Pty Ltd	SRC - General Maintenance and Repairs	Purchase Order	\$171,214.62
Proust & Gardner Consulting Pty Ltd	Consulting Services, Surveying and Landscape Architecture	Purchase Order	\$168,145.23
John R Turk & Sons Pty Ltd	Electrical Wholesale and Supply - NSW State Government Contract 500	Contract	\$165,984.80
Open Spatial Australia Pty Ltd	LGP IT&C Products, Services and Consulting (LGP115) (Enlighten, MUNSYS (Municipal System) and Support)	Contract	\$162,545.90
E&B Tipper Hire Pty Ltd	Tipper Hire	Purchase Order	\$161,315.00
Minerva Consulting Group	Tender No. FY15RFT14 Provision of Human Resources Operations Services	Contract	\$161,293.40

Vendor/ Contractor	Description of Service	Туре	\$ Total Contract Price incl GST
Pillingers Hiring Service Pty Ltd	Hire of Equipment for Event through out the year	Purchase Order	\$161,211.57
Mcgrath Liverpool	Small Passenger Vehicles - NSW State Government SCM0653	Contract	\$161,067.26
City Hino	Trucks for Local Government Contract NPN04-13	Contract	\$160,607.26
John J Group Pty Ltd	Cleaning Services Fairfield Showground Markets and Parklands Function Centre	Purchase Order	\$159,133.70
Harvey Air Conditioning Pty Ltd	Tender No. FY16RFT06 Provision of Air-conditions Repair, Maintenance and Installation Services	Purchase Order	\$156,825.79
Sema Operations Pty Limited	Tender 09-15 Print and Graphic Design Services	Contract	\$151,665.54

## Condition of Public Works

Fairfield City Council is responsible for effectively managing an extensive range of assets valued of \$1.40 billion\*, which comprises of roads, drains, bridges, footpaths, public buildings, recreational facilities, and parks and gardens (excluding plant and fleet).

Council's Asset Management Policy, Strategy and Plans form part of our Resourcing Strategy and is a long term plan that outlines the asset activities for Council and details how we will maintain and manage our assets in a cost-effective way.

Council has reported on the condition of its major assets in the table below, which includes asset condition, estimated replacement value, yearly depreciation, and estimated cost to bring each asset class up to a satisfactory standard, and annual maintenance requirements as at 30 June 2017.

Asset Class	Asset Category	Asset condition	Estimated replacement value \$'000	Estimated yearly depreciation	Estimated cost to bring to a satisfactory standard (1) \$'000	Estimated annual maintenance	Current annual maintenance
Asset Class				\$'000		expense \$'000	\$'000
Building	Council Offices, Libraries, Community Facilities and Halls, Leisure Centres and Amenity Buildings	2.0	306,572	8,542	5,407	7,392	5,676
Road and Transport	Roads (Road Pavements, at ground Car parks, Traffic Facilities and Road Furniture)	1.7	472,877	9,544	8,386	15,044	18,685
	Kerb and Gutters	2.0	182,694	2,036	264	788	608
	Footpath and Cycleways	1.7	113,088	1,976	1,683	2,423	1,604
	Bridges	1.5	47,093	562	11	128	67
Drainage	Drainage Assets	1.7	251,340	1,892	312	825	597
Open Space	Park Assets	2.0	25,198	1,205	1,439	3,551	3,157
	TOTAL – ALL	ASSETS 1.8	1,398,862	25,757	17,502	30,151	30,394

#### ASSET CONDITION KEY

Level	Condition	Description
1	Excellent	No work required (normal maintenance)
2	Good	Minor work required
3	Average	Some work required
4	Poor	Some renovation needed within one year
5	Very Poor	Urgent renovation / upgrading required

#### Notes:

<sup>(1)</sup> Satisfactory Standard - Satisfactory refers to the estimated cost to bring the asset to a satisfactory condition as deemed by Council. It does not include any planned enhancements to existing assets.

<sup>\*</sup> Assets value is calculated and audited as part of Council's General Purpose Financial Statements

## Current Achievements and Status of Council's Assets

- Public Roads Council maintains 680 kilometres
  of roads throughout Fairfield City. The average
  road condition is considered to be of good
  standard. 1.7% of the road network is considered
  to be in poor condition.
- Kerb and Gutter Council maintains 1,215 kilometres of kerb and gutters throughout our City. The average condition is considered to be of good standard. 2.0% of the kerb and gutter network is considered to be in poor condition
- Building-Council owns and controls 295 buildings and facilities including various substructures. The following is a cross section of Council's holdings: Council administration offices, community halls, libraries, childcare centres, amenity building, public toilets, shelter and cottage. The average condition is considered as good with 3% of the building assets/components in poor condition.
- Bridge and culvert Council maintains 58 bridges (road and foot bridges, jetties and boat ramps) and 37 culverts throughout our City. These assets are inspected regularly. No major upgrade other than maintenance is currently required.
- Footpath Council maintains 950 kilometres of footpath and cycleways throughout our City. The average footpath condition is considered to be of good condition 2.1% of the footpath network is considered to be in poor condition.
- Stormwater drainage Council maintains 466 kilometres of stormwater pipe and 13,580 stormwater pits throughout our City. The average condition of these assets is considered to be of good standard with 0.2% of the assets in poor condition.





#### Work carried out on Private Land

Fairfield City Council did not have any resolutions made to carry out any works on private land under Section 67 in 2016-2017.

## Controlling interests in Companies

Council held no controlling interest in any company for the 2016-2017 reporting period.

## Rates and Charges written off

Rates and Charges totalling \$3,302,004 were waived or written off during the 2016-2017 in accordance with the Local Government Act 1993. This compares to Rates and Charges of \$3,276,155 waived or written off in the 2015-2016 period.

Allowance is made for such waivers and write offs in Council's budget.

Item	Amount
Postponed Rates and Charges written off	6,561
Non-ratable claims (abandonment written off)*	50,978
Rebate public authorities	0
Rebates on pensioner rates waived	3,197,472
Heritage rates voluntary concession	46,993
Total	3,302,004

\*Non-rateable claims are due to NSW Land and Housing demolition works of existing dwellings and Land Title changes of the Housing Commission strata to the Western Sydney Park Land Trust as non Lease Portions.

# Productivity improvements, cost containment and revenue opportunities

Council has an active program of developing and implementing initiatives focussed on productivity, cost containment and revenue opportunities. Council continually searches for opportunities that would result in a stronger positive operating position. The key initiatives undertaken during financial year 2016-2017 are:

- Construction of the Dutton Plaza Development (commercial operation to generate ongoing revenue) was completed. Occupancy rate at the end of June 2017 was 75%
- Sales of 98% of the Diamond Crescent subdivision have been completed.
- Improved access to and from the Sustainable Resource Centre as well as the new weighbridge arrangements, have been completed
- Improved Council's road program costs which have been lowered by diverting road waste through the Sustainable Resource Centre. This has also directly increased turnover and surplus at this facility.

Council's submissions for the Fit for the Future reform (instituted by the NSW State Government) determined Fairfield as fit to 'stand alone'. As part of Council's response to the Fit for the Future proposal to the Independent Pricing and Regulatory Tribunal, Council reviewed and updated its Long Term Financial Plan, including the productivity and cost containment initiatives being examined.



## **Special Rate Variation**

The 2014 SRV extends Council's asset renewal funding, with initiatives targeted at roads, sportsgrounds, parks and drainage assets. Specific one-off initiatives include Aquatopia (the Prairiewood Leisure Centre Waterpark), the Fairfield Library expansion, streetscape improvements in Cabramatta and Fairfield Heights, plus a new urban plaza in the Fairfield City Centre.

The following work was undertaken:

- Aquatopia, the water park at Prairiewood Leisure Centre saw the first stage completed with the new facility opening in Early December 2016.
- The Fairfield Branch Library expansion delivery methodology was reviewed with the purchase of an existing building in Hamilton Road, Fairfield. Operations will continue at the existing library site until the commercial leases at the new building expire.
- The Crescent Plaza was completed with the new urban plaza for Fairfield City Centre opened in early December 2016. This provides seating, a timeline wall, public art, shade, landscaping, lighting and a giant TV screen.
- The upgrade of the streetscape in Cabramatta
  Town Centre occurred with landscaping, new
  seats, new public toilet installed and painting
  of streetscape elements completed. The entry
  statements for the town centre were renewed
  and the renewal approach for the round white
  lights throughout the centre to be upgraded was
  completed.
- The Fairfield Heights Streetscape Upgrade commenced. Works were deferred to account for impacts from installation of the NBN through the streets and for the laying of footpaths in warmer weather.
- Footpath connection was constructed in Edensor

- Road, linking Bosnjak Park and the shopping centre near Allambie Road.
- Landscaping park frontages program was combined with the suburb banner program and sites completed were St Johns Park, Brenan Park, David Carty Reserve and Kiola Reserve. Marley Street Reserve has been deferred to the 2017/2018 year.
- Community Building renewal / upgrade program included 19 projects with 14 projects completed. Renewal works with the Prairiewood Leisure Centre roof were delayed (and completed in early September 2017) while the upgrade of air conditioning systems at Whitlam Library and the adjacent Cabramatta Community Centre have been delayed due to the complexity of the works.
- The Roads, Kerb and Gutter renewal program completed 32 kerb and gutter locations and pavement upgrades. 14 locations have been impacted by timing of NBN works and other factors influencing renewal timing.
- The Drainage renewal completed all 46 planned locations and 2 locations from the previous years program.
- The Sportsground renewal program completed upgrade of an amenities building at Adams Park, floodlighting at Rosford Reserve and the court renewal at St Johns Park. Three projects have been carried forward.
- The Open Space renewal program completed all 8 projects playground and soft fall at Peterlee Park, Hamilton Grove Park, Glen Logan Park, Nelson Park, Equity Place Reserve and Prout Park. Irrigation was also installed at Joe Broad Reserve.



The following table outlines the approved program of works, and outcomes for 2016/17 and a 10 year program forecast.

	2016/2017 Budget	2016/2017 Results	10 Year Program Forecast		
INCOME					
Rate Peg	1.8%	1.8%			
SRV Income - Forecast	\$5,502,914	\$5,497,356	\$60,455,765		
Surplus/Deficit from Forecast/ Actual Rate Peg		-\$5,558			
EXPENDITURE					
Operational Expense					
Fairfield Library Expansion	\$0	\$0	\$5,847,000		
Water Park	\$0	\$0	\$567,000		
Capital Expense					
Sportsgrounds	\$1,559,296	\$922,052	\$9,000,000		
Community Buildings	\$2,452,100	\$939,769	\$15,300,000		
Fairfield Library Expansion	\$90,000	\$13,763	\$1,862,000		
Landscaping Park Frontages	\$205,584	\$111,839	\$300,000		
Footpath Connections	\$100,000	\$55,949	\$300,000		
Water Park	\$108,594	\$108,594	\$1,905,100		
Open Space	\$890,000	\$873,427	\$4,140,000		
Fairfield Heights	\$600,000	\$147	\$600,000		
Cabramatta Town Centre	\$859,357	\$273,743	\$1,020,000		
Roads, Kerb & Gutter	\$1,205,993	\$1,046,145	\$10,600,000		
Drainage	\$151,650	\$119,915	\$1,350,000		
Fairfield City Plaza	\$1,122,519	\$1,186,075	\$1,800,000		
TOTAL FORECAST EXPENDITURE \$54,591,100					

# Financial Summary

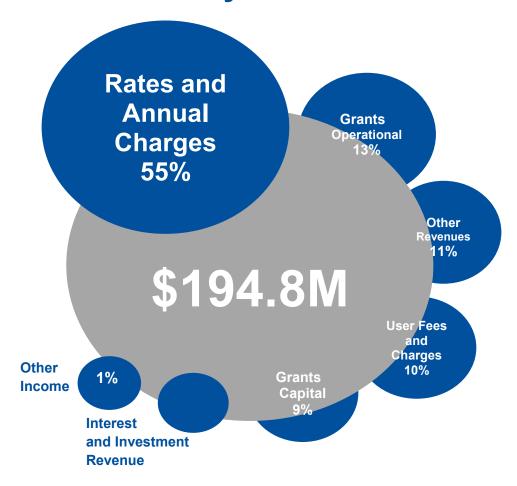
## **Financial Overview**

Council's financial performance is aligned with its continued focus on long-term financial sustainability. Quarterly reviews of the Operational Plan and its financial performance is monitored and adjusted to the changing conditions and requirements identified throughout that year. Council reviews its Long-Term Financial Plan annually to ensure short-term needs are considered against long-term sustainability. As a result, Council remains in a strong financial position by focusing on the asset renewal and service levels to ensure that we continue to meet the community's needs and aspirations.

Council's financial position remains strong with a net surplus result of \$41.6 million (2016: \$45.1 million) and included depreciation expense of \$30.7 million (2016: \$28.5 million). The lower operating result is mainly due to decrease in net gains from disposals of real estate assets compared to the previous year. Prior year disposals included the sale of Diamond Crescent sub-division of land.

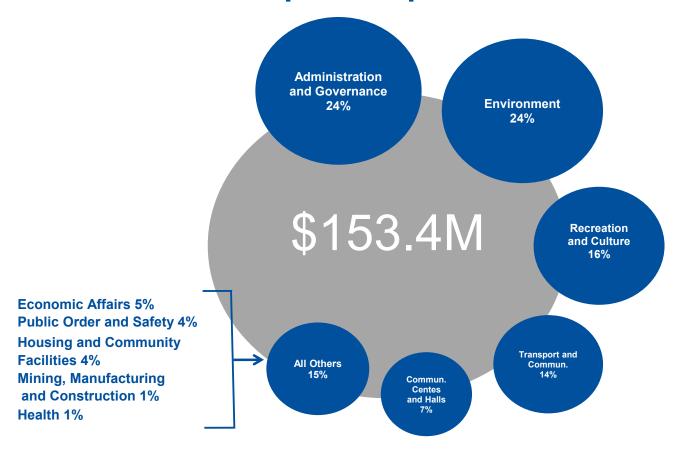
The overall income is down compared to previous year by 0.5% to \$194.9 million. Rates and annual charges represent 54.7 per cent of Council's total revenues and increased by 2.7 per cent from the previous year. The increase is due to Council receiving a 1.5 per cent rate peg increase and expanding rates base due to development activity during the year.

# **Where Our Money Comes From**

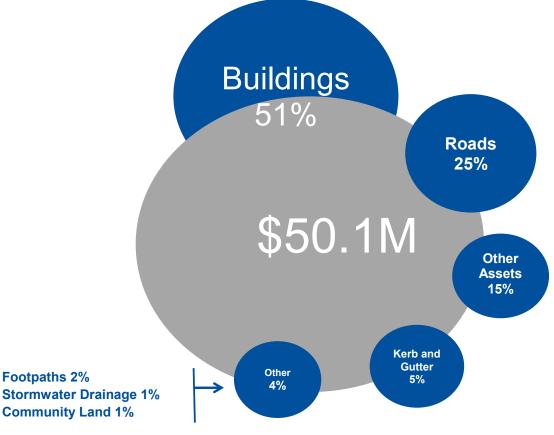


In addition to operating activities which contributed net cash inflow of \$66.6 million (2016: \$72.6 million), there were proceeds from the sale of assets (\$1.9 million) and the sale of real estate assets of (\$1 million). Cash outflows other than operating activities were used to purchase investment securities (\$4 million), and to purchase and construct assets (\$45.2 million). The increase in cash was mainly due to lower levels of purchases for infrastructure, property, plant and equipment compared to 2015–16.

# Where It Was Spent - Operational







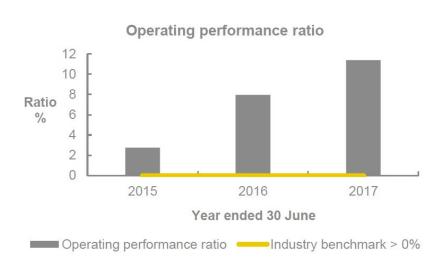
#### Performance Ratios

Council continues to exceed the industry benchmark on its financial performance ratios as identified by the Audit Office of New South Wales, this includes:

- Operating performance indicator of 11.4 per cent (7.9 per cent in 2016) exceeded the benchmark.
- Own source operating revenue ratio was 77.0 per cent in 2016–17 (76.1 per cent in 2016), exceeding the benchmark of 60 per cent.
- Unrestricted current ratio slightly increased to 3.1 as at 30 June 2017 (2.6 in 2016) and exceeded the benchmark of 1.5 times.
- Debt service cover ratio for the Council as at 30 June 2017 is 146.3 (115.0 in 2016) and exceeded the benchmark of 2 times.
- The rates and annual charges outstanding ratio was 3.15 per cent as at 30 June 2017 (3.1 per cent in 2016) and continues to lower than the industry benchmark of 5 per cent. Council has continued to achieve an average of 3 per cent over the past three years.
- Cash expense cover ratio was 4.9 months and exceeds the benchmark of three months.
- Building and infrastructure renewals for 2017 represented 170.4 per cent (188.1 per cent in 2016) of the depreciation charges for those assets, exceeding the benchmark of 100 per cent.

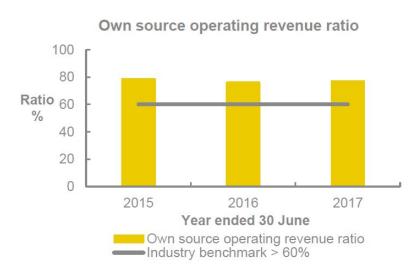
## Operating performance ratio

The 'operating performances ratio' measures how well council contained operating expenditure within operating revenue (excluding capital grants and contributions, fair value adjustments, and reversal of revaluation decrements). The benchmark set by the Office of Local Government (OLG) is greater than zero per cent.



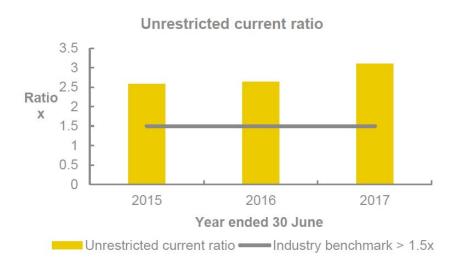
## Own source operating revenue ratio

The 'own source operating revenue ratio' measures council's fiscal flexibility and the degree to which it relies on external funding sources such as operating grants and contributions. The benchmark set by OLG is greater than 60 per cent.



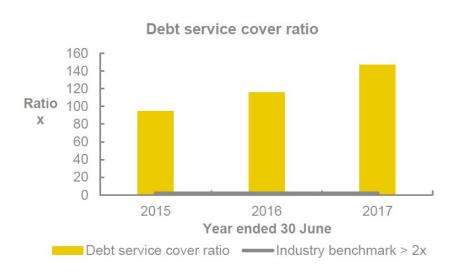
## Unrestricted current ratio

The 'unrestricted current ratio' is specific to local government and represents council's ability to meet its short-term obligations as they fall due. The benchmark set by OLG is greater than 1.5 times.



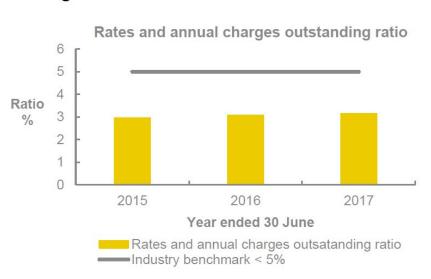
## Debt service cover ratio

The 'debt service cover ratio' measures the operating cash to service debt including interest, principal and lease payments. The benchmark set by OLG is greater than two times.



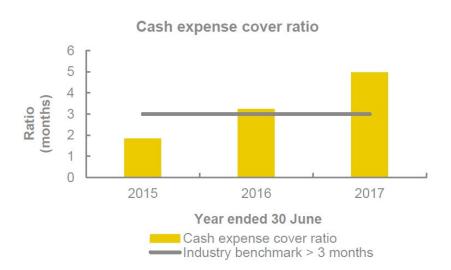
## Rates and annual charges outstanding ratio

The 'rates and annual charges outstanding ratio' assesses the impact of uncollected rates and annual charges on council's liquidity and the adequacy of debt recovery efforts. The benchmark set by OLG is below 5 per cent for metro councils.



## Cash expense cover ratio

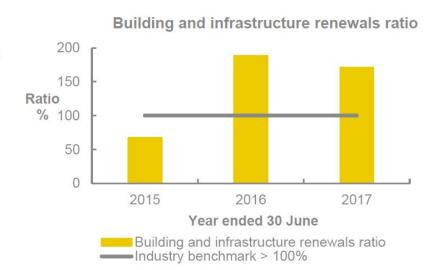
This liquidity ratio indicates the number of months the council can continue paying for its immediate expenses without additional cash inflow. The benchmark set by OLG is greater than three months.



## Building and infrastructure renewals ratio

The 'building and infrastructure renewals ratio assesses the rate at which these assets are being renewed against the rate at which they are depreciating. The benchmark set by OLG is greater than 100 per cent.

This ratio is sourced from information contained in council's Special Schedule 7 which has not been audited.



## **Financial Statement and Audit**

Fairfield City Council's Financial Statements are produced in accordance with the Australian Accounting Standards and the NSW Local Government Code of Accounting Practice. These statements are independently audited by Audit Office of New South Wales and reported to Council and lodged with the Office of Local Government (OLG) by 31 October each year. These provided a detailed analysis of financial during the 2016-2017 financial year.

Under the 1993 NSW Local Government Act, Council is required to produce an audited set of Financial Statements. Key statements produced, and included in this document are:

- Income Statement and Statement of Comprehensive Income
- Statement of Financial Position
- Statement of Changes in Equity
- Statement of Cash Flows, and
- Notes to the Financial Statements

These Financial Statements are publicly available for viewing on Council's website:

www.fairfieldcity.nsw.gov.au/annualreport/



Fairfield City Council's Annual Report is available for viewing at Council's website -

www.fairfieldcity.nsw.gov.au/annualreport/

Enquiries about information contained in this report or other related matters should be directed to Council by contacting 9725 0222.

## **Design and Production**

Designed and produced by Integrated Planning and Reporting (IPR) Unit, Fairfield City Council.